



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/17/2019 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 10:50 AM **Departure:** 3:05 PM

CCLC-46062

Crestwood Child Care Academy

7721 Mount Zion Boulevard Jonesboro, GA 30236 Clayton County
 (770) 477-6997 ajay_goy@yahoo.com

Regional Consultant

Glecia Carter

Phone: (470) 316-2591

Fax: (678) 436-5372

glecia.carter@dec.al.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
07/17/2019	Complaint Closure	Good Standing	
07/17/2019	Complaint Investigation & Monitoring Visit	Good Standing	
06/07/2019	Complaint Investigation & Licensing Study	Good Standing	

Ratios/License Capacity


Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Rm A:1R: Infants	Infants	2	12	C	13	C	NA	NA	Floor Play,Clean Up
Main	Rm B: 2nd right:	Four Year Olds	1	18	C	20	C	NA	NA	Lunch
Main	Rm C: 3rd Right		0	0	C	15	C	NA	NA	
Main	Rm D: 4th Right:	Four Year Olds	1	14	C	20	C	NA	NA	Clean Up
Main	Rm E: 5th Right:	Four Year Olds and Five Year Olds	1	16	C	25	C	NA	NA	Clean Up
Main	Rm F: 3M: School Age	Six Year Olds and Over	1	22	C	23	C	NA	NA	Free Play
Main	Rm G: 2M:	Six Year Olds and Over	1	17	C	17	C	NA	NA	Free Play
Main	Rm H: 1M:	One Year Olds	1	8	C	15	C	NA	NA	Clean Up
Main	Rm I: 3rd Left	Three Year Olds	1	13	C	18	C	NA	NA	Clean Up
Main	Rm J: 2nd Left	Two Year Olds	2	17	C	20	C	NA	NA	Clean Up
Main	Rm K:1st L: 1 yr	One Year Olds	2	12	C	12	C	NA	NA	Clean Up
Total Capacity @35 sq. ft.: 198						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 149			Total Capacity @35 sq. ft.: 198			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A: Left Front Side	26	C
Main	B: Back Left	75	C
Main	C: Back	32	C

Comments

Plan of Improvement: Developed This Date 07/17/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

	<p>Please refer to the website, http://www.dec.state.ga.us/CCS/Regulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,</p> <ul style="list-style-type: none">• New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry• New clearance is required at least once every five years• Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance• All staff members are required to have completed at least a national fingerprint based clearance check• Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance• Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.



- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

	
<p>Important New Deadlines:</p> <p>Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).</p> <p>Get started today! Sign up by completing a short online application: https://qualityrated.dec.state.ga.us/ Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us</p>	

JoAnn Finley, Program Official

Date

Glecia Carter, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 6/7/2019

Corrected on 7/17/2019

Observed the television was secured. Please continue to monitor.

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(3) requires that the playground be adjacent to the Center or in an area which can be reached by a safe route or method approved by the Department. Except in School-age Centers, the playground shall have shaded areas. It was determined based on observation that there was not a shaded area on the back left side of the playground.

POI (Plan of Improvement)

The Center will identify a safe route or method to reach any non-adjacent playground and submit it for approval. The Center will install structures to provide shade if there is not sufficient natural shade on the playground.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Met

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Met

Comment

Complete documentation of transportation observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 7

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 06/07/2019	
Staff # 2	Met
Date of Hire: 08/02/2016	
Staff # 3	Met
Date of Hire: 03/13/2019	
Staff # 4	Met
Date of Hire: 08/04/2016	
Staff # 5	Met

Records Reviewed: 7

Records with Missing/Incomplete Components: 0

Date of Hire: 08/02/2016

Staff # 6

Met

Date of Hire: 08/02/2016

Staff # 7

Met

Date of Hire: 08/02/2016

Staff Credentials Reviewed: 5

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.