



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/27/2018 **VisitType:** Monitoring Visit **Arrival:** 2:00 PM **Departure:** 4:50 PM

CCLC-45917

Country Crossings

4010 Centerhill Church Rd. Loganville, GA 30052 Walton County
 (770) 466-1550 milestones125@yahoo.com

Regional Consultant

Alva Huff

Phone: (770) 357-3405
 Fax: (770) 357-3404
 jennifer.taylor@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
04/27/2018	Monitoring Visit	Good Standing
11/30/2017	Licensing Study	Good Standing
03/07/2017	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Four Year Olds	1	15	C	20	C	NA	NA	Nap
Main	1R	PreK	2	17	C	24	C	NA	NA	Outside
Main	2L	Three Year Olds and Four Year Olds	2	13	C	17	C	NA	NA	Nap
Main	2R	PreK	2	17	C	22	C	NA	NA	Music
Main	3L	Three Year Olds	2	13	C	17	C	NA	NA	Nap, Transitioning
Main	3R	PreK	2	19	C	22	C	NA	NA	Transitioning
Main	4L	One Year Olds	1	5	C	11	C	NA	NA	Snack
Main	4R	Two Year Olds	2	12	C	12	C	NA	NA	Snack
Total Capacity @35 sq. ft.: 145						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 111			Total Capacity @35 sq. ft.: 145			Total Capacity @25 sq. ft.: 0				


Building	Playground	Playground Occupancy	Playground Compliance
Main	A- 1-3	125	C
Main	B- School Age	232	C
Main	C- Preschool	107	C

Comments

The purpose of this visit was to conduct a monitoring visit and to follow up on the previous visit from November 30, 2017.

Plan of Improvement: Developed This Date 04/27/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

	Reminder: All employees of child care programs must be fingerprinted before January 1, 2017 . For instructions and to submit records check applications online, please visit www.decalkoala.com . You are encouraged not to wait and to complete the process as soon as possible.
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decalfga.gov.



- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decalfga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

	
Important New Deadlines:	
Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.	
Get started today! Sign up by completing a short online application: https://qualityrated.decalfga.gov/ Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decalfga.gov	

_____ Sherise Fields, Program Official	_____ Date	_____ Alva Huff, Consultant	_____ Date
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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities at this time.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Not Met

Correction Deadline: 12/10/2017

Corrected on 4/27/2018

.26(6) - Previous citation corrected in that consultant observed playground equipment to be in good repair on this date.

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined, based on an observation that geese droppings were located on the right playground on this date. Consultant observed children playing on the playground during the visit.

POI (Plan of Improvement)

The Center will remove any litter and fix or remove hazards from the playground and will routinely monitor the playground and remove litter and hazards.

Correction Deadline: 4/27/2018

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 11/30/2017

Corrected on 4/27/2018

.15(5) - Previous citation corrected in that consultant observed center's menu posted on this date.

591-1-1-.18 Kitchen Operations

Met

Correction Deadline: 11/30/2017

Corrected on 4/27/2018

.18(8) - Previous citation corrected in that consultant observed food storage area clean and well organized on this date.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)

Met

Comment

Discussed proper medication documentation and procedures.

Comment

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)

Met

Comment

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Center not caring for infants.

Comment

Pleasant naptime environment observed.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 34

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 10/18/2016	
Staff # 2	Met
Staff # 3	Met
Date of Hire: 07/01/2016	
Staff # 4	Met
Staff # 5	Met
Date of Hire: 07/27/2016	
Staff # 6	Met
Staff # 7	Met
Date of Hire: 07/01/2016	
Staff # 8	Met
Date of Hire: 07/01/2016	
Staff # 9	Met
Date of Hire: 07/18/2016	
Staff # 10	Met
Date of Hire: 07/01/2016	
Staff # 11	Met
Date of Hire: 02/13/2017	
Staff # 12	Met
Date of Hire: 08/14/2017	

Staff # 13 Date of Hire: 07/01/2016	Met
Staff # 14 Date of Hire: 07/01/2016	Met
Staff # 15 Date of Hire: 04/07/2010	Met
Staff # 16 Date of Hire: 01/22/2018	Met
Staff # 17	Met
Staff # 18 Date of Hire: 07/01/2016	Met
Staff # 19 Date of Hire: 07/01/2016	Met
Staff # 20 Date of Hire: 04/01/2016	Met
Staff # 21	Met
Staff # 22 Date of Hire: 01/09/2018	Met
Staff # 23	Met
Staff # 24 Date of Hire: 08/02/2017	Met
Staff # 25 Date of Hire: 08/07/2017	Met
Staff # 26 Date of Hire: 10/10/2016	Met
Staff # 27 Date of Hire: 07/22/2016	Met
Staff # 28	Met
Staff # 29 Date of Hire: 07/01/2017	Met

Records Reviewed: 34

Records with Missing/Incomplete Components: 0

Staff # 30	Met
Staff # 31	Met
Date of Hire: 07/22/2016	
Staff # 32	Met
Date of Hire: 07/01/2016	
Staff # 33	Met
Date of Hire: 07/01/2016	
Staff # 34	Met

Staff Credentials Reviewed: 34

591-1-1-.09 Criminal Records Check(CR) Met

Comment

Criminal records checks were observed to be complete.

Comment

Director provided (2) file(s) for employees hired since last visit.

591-1-1-.14 First Aid & CPR Met

Correction Deadline: 12/31/2017

Corrected on 4/27/2018

.14(2) - Previous citation corrected in that consultant observed current first aid and CPR training for employees on this date.

591-1-1-.33 Staff Training Met

Correction Deadline: 12/30/2017

Corrected on 4/27/2018

.33(3) - Previous citation corrected in that consultant observed health and safety orientation training on file for employees on this date.

Correction Deadline: 12/30/2017

Corrected on 4/27/2018

.33(4) - Previous citation corrected in that consultant observed first year training complete for the director on this date.

Correction Deadline: 12/30/2017

Corrected on 4/27/2018

.33(5) - Previous citation corrected in that consultant observed in that consultant observed nutrition training for the director on file on this date.

591-1-1-.31 Staff(CR) Met

Correction Deadline: 11/30/2017

Corrected on 4/27/2018

.31(6) - Previous citation corrected in that consultant observed complete criminal records check for employees on file on this date.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.