



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/17/2020    **VisitType:** Licensing Study    **Arrival:** 8:00 AM    **Departure:** 9:30 AM

**CCLC-45917**

**Country Crossings**

4010 Centerhill Church Rd. Loganville, GA 30052 Walton County  
 (770) 466-1550 milestones125@yahoo.com

**Regional Consultant**

Melyn Smith

Phone: (706) 855-3455

Fax: (706) 434-7640

melyn.smith@dec.al.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★ ★

| <b>Compliance Zone Designation</b> |   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|---|---------------|--|
| 09/17/2020                         | Licensing Study                           | Good Standing |  |
| 08/01/2019                         | Complaint Closure                         | Good Standing |  |
| 07/23/2019                         | Complaint Investigation & Licensing Study | Good Standing |  |

**Ratios/License Capacity**

| Building | Room | Age Group                       | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                |
|----------|------|---------------------------------|-------|----------|------|------------|--------------|------------|--------------|----------------------|
| Main     | 1L   | Three Year Olds                 | 2     | 9        | C    | 20         | C            | NA         | NA           | Lunch                |
| Main     | 1R   |                                 | 2     | 0        | C    | 24         | C            | NA         | NA           | Not In Use           |
| Main     | 2L   | Two Year Olds                   | 1     | 5        | C    | 17         | C            | NA         | NA           | Lunch, Transitioning |
| Main     | 2R   | PreK                            | 2     | 16       | C    | 22         | C            | NA         | NA           | Transitioning        |
| Main     | 3L   | Three Year Olds                 | 2     | 14       | C    | 17         | C            | NA         | NA           | Story, Lunch         |
| Main     | 3R   | PreK                            | 2     | 16       | C    | 22         | C            | NA         | NA           | Transitioning, Lunch |
| Main     | 4L   | One Year Olds and Two Year Olds | 2     | 4        | C    | 11         | C            | NA         | NA           | Lunch                |
| Main     | 4R   | Two Year Olds                   | 1     | 4        | C    | 12         | C            | NA         | NA           | Lunch                |

Total Capacity @35 sq. ft.: 145

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 68

Total Capacity @35 sq. ft.: 145

Total Capacity @25 sq. ft.: 0

| Building | Playground    | Playground Occupancy | Playground Compliance |
|----------|---------------|----------------------|-----------------------|
| Main     | A- 1-3        | 125                  | C                     |
| Main     | B- School Age | 232                  | C                     |
| Main     | C- Preschool  | 107                  | C                     |

### Comments

An Administrative Review was conducted on September 17, 2020. Staff files, children's files, training, and background checks were all reviewed. A virtual inspection was conducted on September 24, 2020 with the Assistant Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on August 15, 2020 was reviewed during the virtual inspection. The consultant discussed the upcoming rule changes effective October 1, 2020 with the Assistant Director.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Sherise Fields, Program Official

Date

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Melyn Smith, Consultant

Date



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### Findings Report

**Date:** 9/17/2020 **VisitType:** Licensing Study **Arrival:** 8:00 AM **Departure:** 9:30 AM

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The following information is associated with a Licensing Study:

### Activities and Equipment

#### 591-1-1-.12 Equipment & Toys(CR)

Met

##### Comment

A variety of equipment and toys were observed throughout the center. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date.

#### 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

##### Comment

Center does not provide swimming activities.

### Facility

#### 591-1-1-.06 Bathrooms

Met

##### Comment

Please secure cleaning tools (i.e., broom, plunger) out of reach of children.

#### 591-1-1-.19 License Capacity(CR)

Met

##### Comment

Licensed capacity observed to be routinely met by center.

#### 591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

##### Comment

No hazards observed accessible to children on this date. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date.

#### 591-1-1-.26 Playgrounds(CR)

Met

##### Comment

Playground observed to be clean and in good repair.

### Food Service

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**591-1-1-.15 Food Service & Nutrition** **Met**

**Comment**

Center menu meets USDA guidelines.

**Correction Deadline: 8/1/2019**

**Corrected on 9/17/2020**

**.15(8) - Previous citation corrected, based on observation, in that written allergy lists were observed present in each classroom and children were not served food products that contained an ingredient the child was allergic to on this date during the virtual walk through.**

|                           |
|---------------------------|
| <b>Health and Hygiene</b> |
|---------------------------|

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**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**

Hand washing and sanitizing requirements for diapering were discussed with the Assistant Director on this date.

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**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

Proper hand washing observed throughout the center. Hand washing requirements were discussed with the Assistant Director on this date.

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**591-1-1-.20 Medications(CR)** **Met**

**Comment**

Documentation for medication dispensing observed complete.

|               |
|---------------|
| <b>Safety</b> |
|---------------|

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**591-1-1-.05 Animals** **Met**

**Comment**

Fish were observed in clean tanks on this date.

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**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Assistant Director on this date.

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**591-1-1-.13 Field Trips(CR)** **Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. All field trips have been suspended due to the Executive Order issued on May 12, 2020 and updated on August 15, 2020. Paperwork, checklist, permission forms, annual inspection form, and proper check of the vehicle after transportation were discussed with the assistant director on this date.

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**591-1-1-.36 Transportation(CR)** **Defer**

**Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

**Comment**

Complete documentation of transportation observed.

**Comment**

Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

**Defer**

591-1-1-.36(7)(c)3.- A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit due to field trips being suspended due to the Executive Order issued on May 12, 2020 and updated on August 15, 2020.

**POI (Plan of Improvement)**

The Center will ensure that each time of arrival and departure is documented by the driver or designated person with training, review and monitoring.

**Correction Deadline: 7/24/2019**

**Correction Deadline: 7/23/2019**

**Corrected on 9/17/2020**

.36(7)(d)2. - Previous citation corrected, based on review of records, in that a second check of the vehicle was documented on this date.

**Sleeping & Resting Equipment**

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Met**

**Comment**

Pleasant naptime environment observed.

**Staff Records**

**Records Reviewed: 24**

**Records with Missing/Incomplete Components: 1**

|                          |     |
|--------------------------|-----|
| Staff # 1                | Met |
| Date of Hire: 09/08/2020 |     |
| Staff # 2                | Met |
| Date of Hire: 09/14/2020 |     |
| Staff # 3                | Met |
| Date of Hire: 08/10/2020 |     |
| Staff # 4                | Met |
| Date of Hire: 09/14/2020 |     |
| Staff # 5                | Met |
| Date of Hire: 08/01/2016 |     |
| Staff # 6                | Met |
| Date of Hire: 07/01/2016 |     |
| Staff # 7                | Met |
| Date of Hire: 04/15/2019 |     |
| Staff # 8                | Met |
| Date of Hire: 08/17/2020 |     |

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|  |         |
|--|---------|
| Staff # 9<br>Date of Hire: 07/01/2016  | Met     |
| Staff # 10<br>Date of Hire: 07/18/2016   | Met     |
| Staff # 11<br>Date of Hire: 02/24/2020   | Met     |
| Staff # 12<br>Date of Hire: 07/01/2016   | Met     |
| Staff # 13<br>Date of Hire: 07/01/2016   | Met     |
| Staff # 14<br>Date of Hire: 07/01/2019   | Met     |
| Staff # 15<br>Date of Hire: 08/10/2020   | Met     |
| Staff # 16<br>Date of Hire: 07/01/2016   | Met     |
| Staff # 17<br>Date of Hire: 07/01/2016   | Met     |
| Staff # 18<br>Date of Hire: 04/01/2016   | Met     |
| Staff # 19<br>Date of Hire: 08/20/2018   | Met     |
| Staff # 20<br>Date of Hire: 06/12/2018<br><u>"Missing/Incomplete Components"</u><br>.14(2)-CPR missing | Not Met |
| Staff # 21<br>Date of Hire: 07/27/2016   | Met     |
| Staff # 22<br>Date of Hire: 09/03/2020   | Met     |
| Staff # 23   | Met     |

Date of Hire: 12/31/2017

Staff # 24

Met

Date of Hire: 09/04/2018

**Staff Credentials Reviewed: 12**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Met**

**Comment**

Criminal record checks were observed to be complete.

**Correction Deadline: 7/23/2019**

**Corrected on 9/17/2020**

**.09(1)(a) - Previous citation corrected, based on review of records, in that all staff had comprehensive satisfactory criminal records check determination letter on file on this date.**

**Correction Deadline: 7/23/2019**

**Corrected on 9/17/2020**

**.09(1)(c) - Previous citation corrected, based on review of records, in that all staff had comprehensive satisfactory criminal records check determination letter on file on this date.**

**Correction Deadline: 7/23/2019**

**Corrected on 9/17/2020**

**.09(1)(l)2. - Previous citation corrected, based on review of records, in that all staff had comprehensive satisfactory criminal records check determination letter on file on this date.**

**591-1-1-.14 First Aid & CPR**

**Technical Assistance**

**Technical Assistance**

591-1-1-.14(2) - Please ensure all staff complete the hands-on component of CPR training, as one staff was lacking the component.

**Correction Deadline: 10/17/2020**

**591-1-1-.33 Staff Training**

**Met**

**Comment**

Documentation observed of required staff training.

**591-1-1-.31 Staff(CR)**

**Met**

**Comment**

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on August 15, 2020.

**Correction Deadline: 10/31/2019**

**Corrected on 9/17/2020**

**.31(2)(b)2. - Previous citation corrected, based on review of records, in that all staff identified as lead caregivers had evidence of meeting minimum academic requirements or evidence of enrollment in a program of study to obtain a credential to meet minimum academic requirements on file on this date.**

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.



**Comment**

Adequate supervision observed on this date during the virtual walk through.