



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/20/2018 **VisitType:** Licensing Study **Arrival:** 9:50 AM **Departure:** 2:20 PM

CCLC-45917

Country Crossings

4010 Centerhill Church Rd. Loganville, GA 30052 Walton County
(770) 466-1550 milestones125@yahoo.com

Regional Consultant

Valarie Musselwhite
Phone: (770) 357-9988
Fax: (678) 302-2440
valarie.musselwhite@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★ ★

Compliance Zone Designation		
08/20/2018	Licensing Study	Good Standing
04/27/2018	Monitoring Visit	Good Standing
11/30/2017	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Three Year Olds	1	6	C	20	C	NA	NA	Centers
Main	1R	PreK	2	18	C	24	C	NA	NA	Centers
Main	2L	Three Year Olds	1	7	C	17	C	NA	NA	Outside
Main	2R	PreK	2	20	C	22	C	NA	NA	Snack
Main	3L	Two Year Olds and Three Year Olds	2	10	C	17	C	NA	NA	Centers
Main	3R	PreK	2	20	C	22	C	NA	NA	Centers
Main	4L	One Year Olds and Two Year Olds	2	7	C	11	C	NA	NA	Free Play
Main	4R	Two Year Olds	2	9	C	12	C	NA	NA	Outside
Total Capacity @35 sq. ft.: 145						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 97			Total Capacity @35 sq. ft.: 145			Total Capacity @25 sq. ft.: 0				


Building	Playground	Playground Occupancy	Playground Compliance
Main	A- 1-3	125	C
Main	B- School Age	232	C
Main	C- Preschool	107	C

Comments

The purpose of this visit was to follow up on the Monitoring Visit conducted on April 27, 2018. The consultant and director discussed new criminal record check rules, hazardous items, and the amendment process for diapering rooms.

Plan of Improvement: Developed This Date 08/20/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).

	Reminder: All employees of child care programs must be fingerprinted before January 1, 2017 . For instructions and to submit records check applications online, please visit www.decalkoala.com . You are encouraged not to wait and to complete the process as soon as possible.
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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decalfga.gov.



- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decalfga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

	
Important New Deadlines:	
Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.	
Get started today! Sign up by completing a short online application: https://qualityrated.decalfga.gov/ Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decalfga.gov	

_____ Sherise Fields, Program Official	_____ Date	_____ Valarie Musselwhite, Consultant	_____ Date
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Findings Report

Date: 8/20/2018 **VisitType:** Licensing Study **Arrival:** 9:50 AM **Departure:** 2:20 PM

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities

Technical Assistance

Technical Assistance

591-1-1-.03(9) - Ensure children are instructed not to climb up the slide on the playground.

Correction Deadline: 8/20/2018

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Swimming activities provided off site. Consultant observed swim test for field trip to Cumming Aquatic Center on July 19, 2018.

Children's Records

Records Reviewed: 7

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met
Child # 6	Met

Child # 7

Met

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Please monitor bathrooms for necessary supplies.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on an observation that the following hazards were observed accessible to children:

Classroom 1st Left: teacher's lotion and fish food

Classroom 1st Right: mirror on hand washing area needs to be mounted or secure

Classroom 2nd Left: broom

Classroom 3rd Left: unlocked cabinet with diapers in plastic wrapping and wipes

Classroom 4th Left: latex gloves

Classroom 4th Right: diaper rash paste, latex gloves, and plastic bags in an unlocked drawer

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 8/20/2018

591-1-1-.26 Playgrounds(CR)

Not Met

Technical Assistance

591-1-1-.26(3) - Ensure riding toys are not left on the playground blocking the classroom doors for safe exits.

Correction Deadline: 9/19/2018

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on an observation that Playground A had resilient surfacing measuring zero inches to two inches when six inches is required, Playground B had resilient surfacing measuring zero inches to two inches when six inches is required, and Playground C had zero inches to two inches when six inches is required. It was further determined that weeds were observed growing through the mulch on all playgrounds.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 8/30/2018

Correction Deadline: 4/27/2018

Corrected on 8/20/2018

.26(9) - Correction of previous citation in that consultant observed all playgrounds to be clean and free of hazards.

Food Service

591-1-1-.15 Food Service & Nutrition

Technical Assistance

Technical Assistance

591-1-1-.15(1) - Ensure lunches that children bring from home meet all USDA guidelines.

Correction Deadline: 8/20/2018

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Technical Assistance

Technical Assistance

591-1-1-.17(7) - Ensure children are washing their hands immediately upon finishing meals.

Correction Deadline: 8/20/2018

591-1-1-.20 Medications(CR)

Met

Comment

The center does not currently administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Not Met

Finding

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on a review of records that the center did not complete fire drills in May, June, and July of 2018.

POI (Plan of Improvement)

The Center will hold the drills as required and keep the documentation of the drills on file for two years.

Correction Deadline: 8/31/2018

Safety

591-1-1-.05 Animals

Met

Comment

Observed fish tank clean and well maintained.

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Field trip documentation observed to be complete to Barberitos on July 27, 2018 and Snellville Oaks Theatre on July 26, 2018.

591-1-1-.36 Transportation(CR)**Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 27**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 08/06/2018	
Staff # 2	Met
Date of Hire: 07/01/2016	
Staff # 3	Met
Staff # 4	Met
Date of Hire: 07/27/2016	
Staff # 5	Met
Date of Hire: 12/31/2017	
Staff # 6	Met
Date of Hire: 08/13/2018	
Staff # 7	Met
Staff # 8	Met
Date of Hire: 07/01/2016	
Staff # 9	Met
Date of Hire: 07/18/2016	
Staff # 10	Met
Date of Hire: 02/13/2017	

Staff # 11 Date of Hire: 08/14/2017	Met
Staff # 12 Date of Hire: 07/01/2016	Met
Staff # 13 Date of Hire: 07/01/2016	Met
Staff # 14 Date of Hire: 01/22/2018	Met
Staff # 15 Date of Hire: 07/26/2018	Met
Staff # 16	Met
Staff # 17 Date of Hire: 07/01/2016	Met
Staff # 18 Date of Hire: 07/01/2016	Met
Staff # 19 Date of Hire: 04/01/2016	Met
Staff # 20	Met
Staff # 21 Date of Hire: 08/02/2017	Met
Staff # 22 Date of Hire: 08/07/2017	Met
Staff # 23 Date of Hire: 10/10/2016	Met
Staff # 24	Met
Staff # 25 Date of Hire: 07/01/2017	Met
Staff # 26 Date of Hire: 07/01/2016	Met
Staff # 27	Met

Records Reviewed: 27

Records with Missing/Incomplete Components: 0

Date of Hire: 07/01/2016

Staff Credentials Reviewed: 27

591-1-1-.09 Criminal Records Check(CR)

Met

Comment

Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR

Met

Comment

Evidence observed of 100% of center staff certified in First Aid and CPR.

591-1-1-.33 Staff Training

Met

Comment

Documentation observed of required staff training for 2017.

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.