



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/2/2019 **VisitType:** Monitoring Visit **Arrival:** 10:00 AM **Departure:** 12:00 PM

CCLC-45875

Bright Horizons at Buckhead

3565 Piedmont Blvd. NE Bldg. 3, Ste. T-100 Atlanta, GA 30305 Fulton
 County
 (404) 467-9628 buckhead@brighthorizons.com

Mailing Address
 Same

Regional Consultant

Junya Herron

Phone: (770) 357-3323
 Fax: (770) 357-3329
 junya.herron@dec.al.gov

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/02/2019	Monitoring Visit	Good Standing	
12/05/2018	Licensing Study	Good Standing	
03/29/2018	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A - Toddler 1	One Year Olds	2	9	C	10	C	NA	NA	Free Play
Main	B - Toddler 2	One Year Olds	2	10	C	10	C	NA	NA	Free Play, Floor Play
Main	C - Infant 1	Infants	2	6	C	8	C	NA	NA	Nap
Main	D - Infant 2	Infants	1	5	C	8	C	NA	NA	Floor Play, Nap
Main	E - Twos 2	One Year Olds	1	8	C	17	C	NA	NA	Free Play
Main	F - Two's 1	Two Year Olds	2	12	C	14	C	NA	NA	Free Play
Main	G - K Prep		0	0	C	22	C	NA	NA	Not In Use
Main	I - Preschool 2	Three Year Olds and Four Year Olds	1	12	C	22	C	NA	NA	Centers
Main	J - Preschool 1	Five Year Olds and Six Year Olds and Over and PreK	1	10	C	22	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 133					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 72					Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A	35	C
Main	Playground B	38	C

Comments

The purpose of this visit today was to complete a Monitoring Visit.

Consultant discussed with the Director the staff person with a national background check must be supervised at all time by a staff with a satisfactory Comprehensive Records Check .

Consultant provided a POI 45 day letter for Criminal Records Check.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Barbara Clay, Program Official

Date

Junya Herron, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 4/2/2019 **VisitType:** Monitoring Visit **Arrival:** 10:00 AM **Departure:** 12:00 PM

CCLC-45875

Bright Horizons at Buckhead

3565 Piedmont Blvd. NE Bldg. 3, Ste. T-100 Atlanta, GA 30305 Fulton
County
(404) 467-9628 buckhead@brighthorizons.com

Mailing Address
Same

Regional Consultant

Junya Herron

Phone: (770) 357-3323
Fax: (770) 357-3329
junya.herron@decal.ga.gov

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Proper diapering procedures observed.

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Proper hand washing observed throughout the center.

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**N/A****Comment**

The Provider currently does not dispense/administer medication.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**N/A****Comment**

Center does not provide routine transportation.

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

Staff Records**Records Reviewed: 18****Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Date of Hire: 01/02/2019

Staff # 2

Met

Date of Hire: 01/02/2019

Staff # 3

Met

Date of Hire: 04/04/2016

Staff # 4

Met

Date of Hire: 01/07/2019

Staff # 5

Met

Records Reviewed: 18**Records with Missing/Incomplete Components: 0**

Date of Hire: 06/28/2017

Staff # 6

Met

Date of Hire: 10/03/2016

Staff # 7

Met

Date of Hire: 06/05/2018

Staff # 8

Met

Date of Hire: 06/07/2018

Staff # 9

Met

Date of Hire: 12/04/2017

Staff # 10

Met

Date of Hire: 02/19/2018

Staff # 11

Met

Date of Hire: 03/21/2018

Staff # 12

Met

Date of Hire: 01/03/2017

Staff # 13

Met

Date of Hire: 05/30/2017

Staff # 14

Met

Date of Hire: 06/03/2013

Staff # 15

Met

Date of Hire: 07/02/2018

Staff # 16

Met

Date of Hire: 04/25/2018

Staff # 17

Met

Date of Hire: 02/25/2019

Staff # 18

Met

Date of Hire: 06/25/2018

Staff Credentials Reviewed: 18

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met**

Comment

Criminal record checks were observed to be complete.

Comment

Director provided 4 file(s) for employees hired since last visit.

Technical Assistance

591-1-1-.09(1)(h) - requires the Center to ensure that every Provisional Employee requests child abuse and neglect registry information and criminal history documents from any U.S. state, territory or tribal land other than Georgia in which they have resided in the preceding five years and submit such documents to the Department in a timely manner. Failure to request out-of-state information will result in the issuance of an unsatisfactory Comprehensive Records Check Determination. It was determined during consultant review of Comprehensive Records Check two staff had National background checks with pending out of state results.

Consultant discussed with the Director the staff person with a national background check must be supervised at all time by a staff with a satisfactory Comprehensive Records Check.

Correction Deadline: 4/2/2019

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)**Met****Comment**

Adequate supervision observed on this date.