



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/11/2020    **VisitType:** POI Follow Up    **Arrival:** 9:15 AM    **Departure:** 1:30 PM

**CCLC-4139**

**Voices of Faith Academy**

2540 Rockbridge Road Stone Mountain, GA 30087 Gwinnett County  
 (770) 498-5850 zendaduren@voicesfaith.org

**Regional Consultant**

Dianne Clarke

Phone: (770) 357-4923

Fax: (770) 357-4922

dianne.clarke@decal.ga.gov

**Mailing Address**

2500 ROCKBRIDGE RD. SW  
 Stone Mountain, GA 30087

**Quality Rated:** ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/11/2020	POI Follow Up	Good Standing	
01/30/2020	Monitoring Visit	Good Standing	
11/25/2019	POI Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Building 2	Afterschool	PreK	2	19	C	34	C	48	C	Story	
Total Capacity @35 sq. ft.: 48			Total Capacity @25 sq. ft.: 48			Building @35 capacity limited by Building Department					
Main	1L	Infants and One Year Olds	2	10	C	13	C	NA	NA	Nap, Floor Play, Outside	
Main	1R		0	0	C	13	C	NA	NA		
Main	2L		0	0	C	7	C	NA	NA		
Main	2R	Two Year Olds	1	9	C	13	C	NA	NA	Free Play	
Main	3L	One Year Olds and Two Year Olds	1	8	C	11	C	NA	NA	Free Play	
Main	3R		0	0	C	13	C	NA	NA		
Main	4R	Three Year Olds	1	9	C	13	C	NA	NA	Free Play	
Main	5R		0	0	C	14	C	NA	NA		
Main	Back Center	Three Year Olds	3	15	C	34	C	47	C	Circle Time	
Main	Last Left Room	PreK	2	20	C	42	C	58	C	Story	
Total Capacity @35 sq. ft.: 173			Total Capacity @25 sq. ft.: 235			Building @25 capacity limited by Building Department					
Total # Children this Date: 90		Total Capacity @35 sq. ft.: 221			Total Capacity @25 sq. ft.: 48			Building @25 capacity limited by Building Department			

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A - School-Age	104	C

**Comments**

Please be sure to review the rules and regulations for updates.

Please also ensure that individuals on the premises has a satisfactory comprehensive background check letter when there are children present.

One Day Letter left on this date.

Plan of Improvement: To Be Submitted 03/25/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Zenda Duren, Program Official

Date

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Dianne Clarke, Consultant

Date



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**Findings Report**

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The following information is associated with a POI Follow Up:

	<b>Facility</b>
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591-1-1-.25 Physical Plant - Safe Environment(CR) Met

Correction Deadline: 1/30/2020

Corrected on 3/11/2020

.25(13) - The previous citation was observed to be corrected in that the plunger was no longer in the bathroom and no hazards were observed to be accessible.

591-1-1-.26 Playgrounds(CR) Met

Correction Deadline: 2/9/2020

Corrected on 3/11/2020

.26(8) - The previous citation was observed to be corrected in that six inches were observed. Please ensure to fluff and redistribute mulch to ensure that there is adequate resilient surface.

	<b>Safety</b>
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591-1-1-.36 Transportation(CR) Not Met

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Correction Deadline: 2/4/2020

Corrected on 3/11/2020

.36(4)(a) - The previous citation was observed to be corrected in that the annual inspection was observed to be completed on January 31, 2020. Please ensure to utilize the vehicle inspection form.

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**Correction Deadline: 2/7/2020**

Corrected on 3/11/2020

.36(4)(f)1. - The previous citation was observed to be corrected in that the seat belts were observed to be repaired and in working order.

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**Correction Deadline: 1/31/2020**

Corrected on 3/11/2020

.36(6) - The previous citation was observed to be corrected in that the consultant observed the transportation form for the child.

**Finding**

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined based on a review of records that the driver did not record when a child exited the vehicle on February 7, 2020 and February 13, 2020 from Annistown Elementary School.

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**Correction Deadline: 3/11/2020**

Recited on 3/11/2020

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<b>Staff Records</b>
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Staff # 1	Met
Staff # 2	Met
Staff # 3	Not Met
Date of Hire: 03/11/2020	
<u>"Missing/Incomplete Components"</u>	
.09-Criminal Records Check Dissatisfied	
Staff # 4	Met
Date of Hire: 12/11/2008	
Staff # 5	Met
Date of Hire: 01/16/2019	
Staff # 6	Met
Date of Hire: 08/01/2005	
Staff # 7	Met
Date of Hire: 06/19/2017	
Staff # 8	Met
Date of Hire: 05/22/2002	
Staff # 9	Met
Staff # 10	Met
Staff # 11	Met
Staff # 12	Met
Staff # 13	Met
Staff # 14	Met
Staff # 15	Met
Date of Hire: 08/27/2007	
Staff # 16	Met
Date of Hire: 10/31/2015	
Staff # 17	Met
Date of Hire: 08/01/2019	
Staff # 18	Met

Staff # 19

Met

Date of Hire: 04/24/2018

**Staff Credentials Reviewed: 7**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Technical Assistance**

**Technical Assistance**

591-1-1-.09(1) - Discussed ensuring only persons who are employed by the child care center with a satisfactory determination shall be present on the child care premises. Discussed no actual or potential Director, Employee, or Provisional Employee of a Child Care Learning Center with an unsatisfactory Fingerprint Records Check Determination or an unsatisfactory Comprehensive Records Check Determination may be present at a Center when any child is present for care or reside at a Center.

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**591-1-1-.33 Staff Training**

**Met**

**Correction Deadline: 2/29/2020**

**Corrected on 3/11/2020**

**.33(3) - The previous citation was observed to be corrected in that the staff has completed the training.**