



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 10/30/2019 **VisitType:** Complaint Investigation **Arrival:** 10:55 AM **Departure:** 3:00 PM  
 Follow Up

**CCLC-4139**

**Voices of Faith Academy**

2540 Rockbridge Road Stone Mountain, GA 30087 Gwinnett County  
 (770) 498-5850 zendaduren@voicesfaith.org

**Regional Consultant**

Dianne Clarke

Phone: (770) 357-4923

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**Mailing Address**

2500 Rockbridge Road  
 Stone Mountain, GA 30087

**Quality Rated:**

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.
10/30/2019	Complaint Closure	Good Standing	
10/30/2019	Complaint Investigation Follow Up	Good Standing	
10/07/2019	Complaint Investigation Follow Up	Good Standing	

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.  
**Support** - Program performance is demonstrating a need for improvement in meeting rules.  
**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	Afterschool		0	0	C	34	C	48	C	
Total Capacity @35 sq. ft.: 48						Total Capacity @25 sq. ft.: 48		Building @35 capacity limited by Building Department		
Main	1L	Infants	2	8	C	13	C	NA	NA	Floor Play, Feeding, Nap, TV
Main	1R	One Year Olds	2	8	C	13	C	NA	NA	Transitioning
Main	2L		0	0	C	7	C	NA	NA	
Main	2R	Two Year Olds and Three Year Olds	1	9	C	13	C	NA	NA	Nap
Main	3L	One Year Olds	1	5	C	11	C	NA	NA	Nap
Main	3R	Two Year Olds and Three Year Olds	1	10	C	13	C	NA	NA	Nap
Main	4R	Three Year Olds	1	10	C	13	C	NA	NA	Lunch, Transitioning
Main	5R	Three Year Olds	1	11	C	14	C	NA	NA	Lunch, Transitioning
Main	Back Center	PreK	2	19	C	34	C	47	C	Story
Main	Last Left Room	PreK	2	22	C	42	C	58	C	Circle Time
Total Capacity @35 sq. ft.: 173						Total Capacity @25 sq. ft.: 235				

Total # Children this Date: 102 Total Capacity @35 sq. ft.: 221

Total Capacity @25 sq. ft.: 48

Building @25 capacity limited by Building Department

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A - School-Age	104	C
Main	Playground B	23	C

**Comments**

The purpose of this visit is to conduct a CI/FU along with a POI/FU. Please be sure to review the rules and regulations for updates.

Plan of Improvement: To Be Submitted 11/13/2015

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Zenda Duren, Program Official

Date

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Dianne Clarke, Consultant

Date



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**Findings Report**

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The following information is associated with a Complaint Investigation Follow Up:

<b>Staff Records</b>
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**591-1-1-.14 First Aid & CPR**

**Not Met**

**Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on a review of records that one staff hired on February 12, 2019 did not have current evidence of CPR and First Aid.

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**Correction Deadline: 11/30/2019**

**Recited on 10/30/2019**

**591-1-1-.33 Staff Training**

**Not Met**

**Finding**

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on a review of records that one staff did not have evidence of having completed the Health and Safety Orientation Training.

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**Correction Deadline: 11/13/2019**

**Recited on 10/30/2019**