



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 12/15/2020 **VisitType:** Licensing Study

**Arrival:** 3:15 PM

**Departure:** 4:20 PM

**CCLC-4125**

**World Of Hope Child Care Learning Center, A**

671 East Robinson Avenue Grovetown, GA 30813 Columbia County  
(706) 868-8955 awohccc@gmail.com

**Regional Consultant**

Melyn Smith

Phone: (706) 855-3455

Fax: (706) 434-7640

melyn.smith@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/15/2020	Licensing Study	Good Standing	
01/13/2020	Complaint Closure	Good Standing	
01/13/2020	Complaint Investigation & Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Back Left	Three Year Olds and Four Year Olds and Five Year Olds	2	10	C	28	C	39	C	Centers
Main	Back Right	One Year Olds	1	6	C	11	C	NA	NA	Transitioning
Main	Front Left	Infants and One Year Olds	2	4	C	18	C	NA	NA	Floor Play, Feeding
Main	Middle	Two Year Olds	2	8	C	31	C	NA	NA	Centers
Main	Right Front	Five Year Olds and Six Year Olds and Over	2	4	C	20	C	28	C	TV, Centers
Total Capacity @35 sq. ft.: 108						Total Capacity @25 sq. ft.: 127				
Total # Children this Date: 32			Total Capacity @35 sq. ft.: 108			Total Capacity @25 sq. ft.: 127				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Front Playground	10	C
Main	PG- Left Playground	76	C
Main	PG- Right Playground	37	C

**Comments**

An Administrative Review was conducted on December 15, 2020. Staff files, children's files, training, and background checks were all reviewed. A virtual inspection was conducted on December 28, 2020 with the Assistant Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on December 8, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

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Rashuna Belton, Program Official

Date

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Melyn Smith, Consultant

Date



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### Findings Report

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The following information is associated with a Licensing Study:

<b>Activities and Equipment</b>
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**591-1-1-.12 Equipment & Toys(CR)**

Technical Assistance

**Comment**

A variety of equipment and toys were observed throughout the center. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date.

**Technical Assistance**

591-1-1-.12(3) - The consultant discussed with the assistant director to ensure that chairs were not stacked in classrooms when children were present and active, as chairs were observed stacked in the Right Front classroom on this date during the virtual walk through.

**Correction Deadline: 12/15/2020**

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**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

N/A

**Comment**

Center does not provide swimming activities.

<b>Children's Records</b>
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**Records Reviewed: 5**

**Records with Missing/Incomplete Components: 1**

Child # 1	Not Met
<u>"Missing/Incomplete Components"</u>	
.08(3)-Address of Release Person Missing	
Child # 2	Met
Child # 3	Met
Child # 4	Met

Child # 5

Met

**591-1-1-.08 Children's Records**

**Technical Assistance**

**Technical Assistance**

591-1-1-.08(1) - The consultant discussed with the director to ensure the children's files contain all required information, as one of five children's files reviewed was lacking the addresses for the release persons on this date.

**Correction Deadline: 12/16/2020**

**Facility**

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Met**

**Comment**

No hazards observed accessible to children on this date. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date.

**591-1-1-.26 Playgrounds(CR)**

**Met**

**Comment**

Playground observed to be clean and in good repair.

**Food Service**

**591-1-1-.15 Food Service & Nutrition**

**Met**

**Comment**

Center menu meets USDA guidelines.

**Health and Hygiene**

**591-1-1-.10 Diapering Areas & Practices(CR)**

**Met**

**Comment**

Hand washing and sanitizing requirements for diapering were discussed with the Assistant Director on this date.

**591-1-1-.17 Hygiene(CR)**

**Met**

**Comment**

Hand washing requirements were discussed with the Assistant Director on this date.

**591-1-1-.20 Medications(CR)**

**N/A**

**Comment**

The Provider currently does not dispense/administer medication.

**Safety**

**591-1-1-.11 Discipline(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Assistant Director on this date.

**Correction Deadline: 1/13/2020**

**Corrected on 12/15/2020**

**.11(2) - Previous citation corrected, based on observation and discussion, in that the assistant director stated during the virtual walk through on this date that regulations regarding appropriate discipline were discussed with all staff during staff meetings and all staff have attended or taken discipline training.**

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**591-1-1-.13 Field Trips(CR)**

**N/A**

**Comment**

Center does not participate in field trips at this time.

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**591-1-1-.36 Transportation(CR)**

**Met**

**Comment**

Complete documentation of transportation observed.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Technical Assistance**

**Comment**

Pleasant naptime environment observed.

**Correction Deadline: 2/3/2020**

**Corrected on 12/15/2020**

**.30(1)(b)1 - Previous citation corrected, based on observation, in that all mats were observed to be of sound construction and in good repair on this date during the virtual walk through.**

**Technical Assistance**

591-1-1-.30(1)(d) - The consultant discussed with the assistant director to ensure cribs in the Front Left classroom were adequately spaced, as they were observed touching end to end in rows on this date during the virtual walk through. It is required for there to be a minimum of twenty-four inch (24") corridor between each row of sleeping or resting equipment and a minimum of twelve inches (12") between each piece of sleeping or resting equipment in each row of equipment.

**Correction Deadline: 12/15/2020**

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**Staff Records**

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**Records Reviewed: 17**

**Records with Missing/Incomplete Components: 0**

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Staff # 1 Met

Date of Hire: 08/08/2010

Staff # 2 Met

Date of Hire: 11/18/2016

Staff # 3 Met

Date of Hire: 11/30/2020

Staff # 4 Met

Date of Hire: 01/05/2009

Staff # 5 Met

Date of Hire: 09/10/2015

Staff # 6 Met

Date of Hire: 03/12/2020

Staff # 7 Met

Date of Hire: 09/04/2018

Staff # 8 Met

Date of Hire: 01/25/2012

Staff # 9 Met

Date of Hire: 02/08/2016

Staff # 10 Met

Date of Hire: 09/05/2020

Staff # 11 Met

Date of Hire: 04/16/2018

Staff # 12 Met

Date of Hire: 06/16/2019

Staff # 13 Met

Date of Hire: 09/15/2018

Staff # 14 Met

Date of Hire: 01/15/2019

Staff # 15 Met

Date of Hire: 07/31/2019

Staff # 16 Met

Date of Hire: 09/29/2020

Staff # 17 Met

Date of Hire: 09/01/2020

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**Staff Credentials Reviewed: 6****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Criminal record checks were observed to be complete.

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**591-1-1-.33 Staff Training****Met****Comment**

Documentation observed of required staff training.

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**591-1-1-.31 Staff(CR)****Met****Comment**

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on December 8, 2020.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

Adequate supervision observed on this date during the virtual walk through.