



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/20/2019 **VisitType:** Incident Investigation/Licensing Study **Arrival:** 8:40 AM **Departure:** 3:40 PM

CCLC-4125

World Of Hope Child Care Learning Center, A

671 East Robinson Avenue Grovetown, GA 30813 Columbia County
 (706) 868-8955 awohccc@gmail.com

Regional Consultant

Melyn Smith

Phone: (706) 855-3455

Fax: (706) 434-7640

melyn.smith@dec.al.gov

Mailing Address
 Same

Quality Rated: ★ ★

<u>Compliance Zone Designation</u>			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
06/20/2019	Incident Investigation/Licensing Study	Good Standing	
06/20/2019	Incident Investigation Closure	Good Standing	
09/18/2018	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Back Left	Three Year Olds and Four Year Olds	2	23	C	28	C	39	C	Outside
Main	Back Right	One Year Olds and Two Year Olds	2	10	C	11	C	NA	NA	Music
Main	Front Left	Infants and One Year Olds	2	10	C	18	C	NA	NA	Nap,Diapering,Feeding,Floor Play
Main	Middle	Four Year Olds and Five Year Olds and Six Year Olds and Over	2	23	C	31	C	NA	NA	Music
Main	Right Front	Two Year Olds and Three Year Olds	3	13	C	20	C	28	C	Story,Snack

Total Capacity @35 sq. ft.: 108

Total Capacity @25 sq. ft.: 127

Total # Children this Date: 79

Total Capacity @35 sq. ft.: 108

Total Capacity @25 sq. ft.: 127

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Front Playground	10	C
Main	PG- Left Playground	76	C
Main	PG- Right Playground	37	C

Comments

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.ga.gov

Rashuna Belton, Program Official

Date

Melyn Smith, Consultant

Date



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Findings Report

Date: 6/20/2019 **VisitType:** Incident Investigation/Licensing Study **Arrival:** 8:40 AM **Departure:** 3:40 PM

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.03 Activities

Not Met

Finding

591-1-1-.03(2) requires the Center to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas. It was determined, based on observation, that current lesson plans were not available for review in the Back Left Classroom and the Back Right Classroom on this date.

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Correction Deadline: 6/20/2019

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met
Child # 6	Met
Child # 7	Met
Child # 8	Met
Child # 9	Met
Child # 10	Not Met
<u>"Missing/Incomplete Components"</u>	
.08(3)-Address of Release Person Missing	
Child # 11	Not Met
<u>"Missing/Incomplete Components"</u>	
.08(3)-Address of Release Person Missing	
Child # 12	Met

591-1-1-.08 Children's Records

Technical Assistance

Technical Assistance

591-1-1-.08(1) - The consultant discussed with the director to ensure children's files contained all required information, especially the addresses for release persons, as two of twelve children's files reviewed was lacking the addresses for release persons on this date.

Correction Deadline: 6/20/2019

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

Technical Assistance

591-1-1-.25(3) - The consultant discussed with the director to ensure that the right cabinet door in the Front Left Classroom was repaired where it was observed to be off one hinge on this date. The staff had the cabinet securely closed and inaccessible to the children present on this date.

591-1-1-.26 Playgrounds(CR) **Met**

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) **Met**

Comment

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR) **Met**

Comment

Complete documentation of transportation observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 19

Records with Missing/Incomplete Components: 0

Staff # 1 Met

Date of Hire: 02/01/2018

Staff # 2 Met

Date of Hire: 05/29/2019

Staff # 3 Met

Date of Hire: 11/28/2018

Staff # 4 Met

Date of Hire: 03/11/2019

Staff # 5 Date of Hire: 11/18/2016	Met
Staff # 6 Date of Hire: 09/04/2018	Met
Staff # 7 Date of Hire: 05/29/2019	Met
Staff # 8 Date of Hire: 09/05/2018	Met
Staff # 9 Date of Hire: 12/20/2018	Met
Staff # 10 Date of Hire: 05/29/2019	Met
Staff # 11 Date of Hire: 01/25/2012	Met
Staff # 12 Date of Hire: 02/08/2016	Met
Staff # 13 Date of Hire: 06/22/2018	Met
Staff # 14 Date of Hire: 11/05/2018	Met
Staff # 15 Date of Hire: 08/02/2018	Met
Staff # 16 Date of Hire: 09/10/2015	Met
Staff # 17 Date of Hire: 01/05/2009	Met
Staff # 18 Date of Hire: 08/08/2010	Met
Staff # 19 Date of Hire: 01/26/2018	Met

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Technical Assistance

Comment

Director provided seven files for employees hired since last visit.

Technical Assistance

591-1-1-.09(1)(j) - The consultant discussed with the director the requirement that effective October 1, 2019, it was required for criminal records check determination letters to be electronically ported. Staff #9, hired December 20, 2018, was observed to have a comprehensive satisfactory criminal records check determination letter dated November 26, 2018, that was not ported electronically on this date.

Correction Deadline: 6/20/2019

591-1-1-.09 Criminal Records Check(CR)

Met

Correction Deadline: 9/19/2018

Corrected on 6/20/2019

.09(1)(d) - Previous citation corrected, based on review of records, in that comprehensive satisfactory criminal records check determination letters dated within 12 months of employment were observed on file for all staff on this date.

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.

The following information is associated with a Incident Investigation Visit:

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 9/18/2018

Corrected on 6/20/2019

.32(7) - Previous citation corrected, based on observation, in that staff were observed to provide direct supervision and watchful oversight on this date.