



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 10/30/2019 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 10:40 AM **Departure:** 3:50 PM

**CCLC-4125**

**World Of Hope Child Care Learning Center, A**

671 East Robinson Avenue Grovetown, GA 30813 Columbia County  
(706) 868-8955 awohccc@gmail.com

**Regional Consultant**

Melyn Smith

Phone: (706) 855-3455

Fax: (706) 434-7640

melyn.smith@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
10/30/2019	Complaint Closure	Good Standing	
10/30/2019	Complaint Investigation & Licensing Study	Good Standing	
07/16/2019	POI Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Back Left	Two Year Olds and Three Year Olds	2	15	C	28	C	39	C	Nap
Main	Back Right	One Year Olds	1	8	C	11	C	NA	NA	Nap
Main	Front Left	Infants	3	11	C	18	C	NA	NA	Feeding, Nap, Flo or Play
Main	Middle	Four Year Olds and Five Year Olds	2	23	C	31	C	NA	NA	Lunch
Main	Right Front	One Year Olds and Two Year Olds	2	19	C	20	C	28	C	Nap
Total Capacity @35 sq. ft.: 108						Total Capacity @25 sq. ft.: 127				
Total # Children this Date: 76			Total Capacity @35 sq. ft.: 108			Total Capacity @25 sq. ft.: 127				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Front Playground	10	C
Main	PG- Left Playground	76	C
Main	PG- Right Playground	37	C

**Comments**

Plan of Improvement: Developed This Date 10/30/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Rashuna Belton, Program Official

Date

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Melyn Smith, Consultant

Date



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### Findings Report

**Date:** 10/30/2019 **VisitType:** Complaint Investigation & Licensing Study **Arrival:** 10:40 AM **Departure:** 3:50 PM

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The following information is associated with a Licensing Study Visit:

<b>Activities and Equipment</b>
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**591-1-1-.12 Equipment & Toys(CR)****Technical Assistance****Comment**

A variety of equipment and toys were observed throughout the center.

**Technical Assistance**

591-1-1-.12(2) - The consultant discussed with the director to ensure vinyl furniture is removed or repaired once tears are observed, as the Front Left Classroom had minor tears observed in the vinyl climbing furniture on this date.

**Correction Deadline: 10/30/2019**

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**591-1-1-.35 Swimming Pools & Water-related Activities(CR)****N/A****Comment**

Center does not provide swimming activities.

<b>Facility</b>
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**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)****Technical Assistance****Comment**

No hazards observed accessible to children on this date.

**Technical Assistance**

591-1-1-.25(3) - The consultant discussed with the director to ensure the ventilation fans in the bathrooms and above the diaper changing tables are dusted on a regular basis, as dust was observed on the ventilation fan in the bathroom in the Right Front Classroom. The consultant further discussed with the director to ensure to replace missing caps at the base of toilets which cover the bolts that secure the toilets to the floor.

**Correction Deadline: 10/30/2019**

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**591-1-1-.26 Playgrounds(CR)** **Met**

**Comment**

Playground observed to be clean and in good repair.

**Food Service**

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**591-1-1-.15 Food Service & Nutrition** **Met**

**Comment**

Center menu meets USDA guidelines. The center was observed to serve milk, macaroni and cheese, mandarin oranges, and a vegetable medley consisting of broccoli, cauliflower, and carrots on this date.

**Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)** **N/A**

**Comment**

The Provider currently does not dispense/administer medication.

**Policies and Procedures**

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**591-1-1-.21 Operational Policies & Procedures** **Not Met**

**Finding**

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined, based on review of records, that the center was lacking documentation for conducting a fire drill in August 2019, when fire drills were required to be conducted monthly on this date.

**POI (Plan of Improvement)**

The Center will hold the drills as required and keep the documentation of the drills on file for two years.

**Correction Deadline: 11/4/2019**

**Safety**

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**591-1-1-.05 Animals** **Met**

**Comment**

Center does not keep animals on premises.

**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.13 Field Trips(CR)** **Met**

**Comment**

Field trip documentation observed to be complete.

**Finding**

591-1-1-.36(7)(c)2. requires that the driver or other designated person shall immediately document in writing, with a check or other mark/symbol to account for each child listed on the passenger transportation checklist each time a child enters and exits the vehicle. The driver or other designated staff person shall document in writing with a different mark/symbol to account for each child listed on the passenger transportation checklist who was not present on the vehicle for any reason. An explanation shall be documented in writing whenever a child is transported to a field trip site but is not present on the return trip to the Center. It was determined, based on review of records, that the Center was lacking documentation with a check or other mark/symbol to account for children unloading the vehicle at the center at the conclusion of the field trip to Augusta Players at the Imperial Theater on September 26, 2019.

**POI (Plan of Improvement)**

The driver/other designated person will immediately document in writing with a check/mark/symbol each time a child gets on and off the vehicle.

**Correction Deadline: 10/31/2019**

**Technical Assistance**

591-1-1-.36(8) - The consultant discussed with the director to ensure drivers document the time that the children step on the bus as the load time instead of documenting the time of arrival at a school to wait for children to be dismissed. Children's travel time on a vehicle should not exceed 45 minutes on each trip between the center and destination point, excluding field trips.

**Correction Deadline: 10/31/2019**

**Sleeping & Resting Equipment**

**Comment**

Pleasant naptime environment observed.

**Staff Records**

**Records Reviewed: 10**

**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 08/08/2010	
Staff # 2	Met
Date of Hire: 01/05/2009	
Staff # 3	Met
Date of Hire: 09/10/2015	
Staff # 4	Met
Date of Hire: 09/04/2018	
Staff # 5	Met
Date of Hire: 01/25/2012	
Staff # 6	Met

**Records Reviewed: 10**

**Records with Missing/Incomplete Components: 0**

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Date of Hire: 04/16/2018

Staff # 7

Met

Date of Hire: 06/16/2019

Staff # 8

Met

Date of Hire: 09/15/2018

Staff # 9

Met

Date of Hire: 01/15/2019

Staff # 10

Met

Date of Hire: 01/30/2019

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**Staff Credentials Reviewed: 7**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**

**Met**

**Comment**

Criminal record checks were observed to be complete.

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**591-1-1-.31 Staff(CR)**

**Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.