



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 12/16/2019 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:00 AM **Departure:** 3:30 PM

**CCLC-4125**

**World Of Hope Child Care Learning Center, A**

671 East Robinson Avenue Grovetown, GA 30813 Columbia County  
(706) 868-8955 awohccc@gmail.com

**Regional Consultant**

Melyn Smith

Phone: (706) 855-3455

Fax: (706) 434-7640

melyn.smith@dec.al.ga.gov

**Mailing Address**  
Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
12/16/2019	Complaint Investigation Follow Up	Good Standing
12/16/2019	Complaint Closure	Good Standing
10/30/2019	Complaint Closure	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Back Left	Three Year Olds	2	16	C	28	C	39	C	Centers
Main	Back Right	One Year Olds	2	10	C	11	C	NA	NA	Diapering, Free Play, Story
Main	Front Left	Infants and One Year Olds	2	10	C	18	C	NA	NA	Nap, Floor Play
Main	Middle	Four Year Olds and Five Year Olds	1	18	C	31	C	NA	NA	Art
Main	Right Front	Two Year Olds	2	17	C	20	C	28	C	Outside
Total Capacity @35 sq. ft.: 108					Total Capacity @25 sq. ft.: 127					
Total # Children this Date: 71			Total Capacity @35 sq. ft.: 108			Total Capacity @25 sq. ft.: 127				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- Front Playground	10	C
Main	PG- Left Playground	76	C
Main	PG- Right Playground	37	C

**Comments**

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

**Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients.** If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

Rashuna Belton, Program Official

Date

Melyn Smith, Consultant

Date



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### Findings Report

**Date:** 12/16/2019 **VisitType:** Complaint Investigation **Arrival:** 10:00 AM **Departure:** 3:30 PM  
Follow Up

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The following information is associated with a Complaint Investigation Follow Up:

**Facility**

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Technical Assistance**

#### Technical Assistance

591-1-1-.25 - The consultant discussed with the director to ensure staff are sweeping to prevent small debris from being accessible to children, as a small fish tank pebble was accessible on December 3, 2019 when it fell on the floor while staff was cleaning the fish tank.

**Health and Hygiene**

**591-1-1-.17 Hygiene(CR)**

**Met**

**Correction Deadline: 10/30/2019**

**Corrected on 12/16/2019**

.17(2) - Previous citation corrected, based on observation, in that children were observed to be clean, dry, and comfortable on this date.

**Policies and Procedures**

**591-1-1-.21 Operational Policies & Procedures**

**Met**

**Correction Deadline: 11/4/2019**

**Corrected on 12/16/2019**

.21(3) - Previous citation corrected, based on review of records, in that the center had documentation for conducting monthly fire drills and tornado and lockdown drills every six months, as required, on this date.

**Safety**

**Defer**

591-1-1-.36(7)(c)2.- The previous citation was deferred and will be reevaluated at the next regulatory visit. The center has not conducted any field trips since the previous visit.

**POI (Plan of Improvement)**

The driver/other designated person will immediately document in writing with a check/mark/symbol each time a child gets on and off the vehicle.

**Correction Deadline: 10/31/2019**