



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/5/2019 **VisitType:** Follow-Up **Arrival:** 10:20 AM **Departure:** 1:30 PM

CCLC-3973

TLC Childcare, Inc.

3105 Joe Chandler Road Gainesville, GA 30501 Hall County
(770) 534-4945 tlcchildcareinc@gmail.com

Regional Consultant

Malissa Champion

Phone: (770) 357-4925

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malissa.champion@decal.ga.gov

Joint with: Colleen Covey

Mailing Address

Same

Quality Rated:

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/05/2019	Complaint Closure	Good Standing	
02/05/2019	Complaint Investigation Follow Up	Good Standing	
10/17/2018	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Three Year Olds and Four Year Olds	1	7	C	28	C	NA	NA	Outside
Main	2L	One Year Olds and Two Year Olds	1	10	C	10	C	NA	NA	Outside
Main	Far Back	Infants and One Year Olds	1	4	C	7	C	NA	NA	Floor Play,Feeding
Total Capacity @35 sq. ft.: 45						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 21			Total Capacity @35 sq. ft.: 45			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Left-side Playground	30	C
Main	Rt-side Playground	18	C

Comments

Follow-up to the previous monitoring visit that was conducted on October 17, 2018 was completed on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Rhonda Everette, Program Official _____ Date _____

Malissa Champion, Consultant _____ Date _____

Colleen Covey, Consultant _____ Date _____



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Met

Correction Deadline: 10/17/2018

Corrected on 2/5/2019

.03(7)(a) - The previous citation was observed to be corrected on this date. Staff stated that the infants go outside in the morning and in the afternoon each day. Consultant observed approximately 65 minutes of outdoor play documented on the infant daily schedule on this date.

Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 10/17/2018

Corrected on 2/5/2019

.15(3) - The consultant observed the previous citation to be corrected on this date. Staff stated that the parents provide pre-made bottles for each infant. Consultant observed the bottles to be properly labeled and stored in the refrigerator on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 10/17/2018

Corrected on 2/5/2019

.30(1)(a)3 - The previous citation was observed to be corrected on this date. Consultant observed each crib to have a tight fitting sheet on this date. Staff also confirmed that the sheets are washed at the end of each day and more frequently as needed.

Staff Records

Records Reviewed: 7

Records with Missing/Incomplete Components: 0

Staff # 1 Date of Hire: 06/06/2016	Met
Staff # 2 Date of Hire: 03/26/2008	Met
Staff # 3 Date of Hire: 10/15/2018	Met
Staff # 4 Date of Hire: 12/03/2012	Met
Staff # 5 Date of Hire: 10/24/2013	Met
Staff # 6 Date of Hire: 10/21/2016	Met
Staff # 7 Date of Hire: 07/01/2005	Met

Staff Credentials Reviewed: 7

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit on October 17, 2018. Satisfactory background checks were observed for seven staff members employed on this date.

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 10/17/2018

Corrected on 2/5/2019

.32(7) - The previous citation was observed to be corrected on this date. Consultant observed all staff members to provide direct attention to the children and their needs on this date.