



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/28/2018 **VisitType:** Follow-Up **Arrival:** 1:35 PM **Departure:** 3:45 PM

CCLC-39504

Primrose School of Suwanee

2050 Lawrenceville Suwanee Rd. Suwanee, GA 30024 Gwinnett County
 (770) 963-1491 office@primrosesuwanee.com

Regional Consultant

Stacy Whitten

Phone: (770) 405-7920

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stacy.whitten@decal.ga.gov

Mailing Address

2050 Lawrenceville Suwanee Rd
 Suwanee, GA 30024

Quality Rated:

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/28/2018	Complaint Investigation Follow Up	Good Standing	
02/06/2018	Licensing Study	Good Standing	
08/30/2017	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R	Infants and One Year Olds	2	9	C	24	C	NA	NA	Floor Play, Feeding, Nap
Main	B-2R	Four Year Olds and Five Year Olds	2	12	C	23	C	32	C	Nap
Main	C-3R	Three Year Olds and Four Year Olds	2	16	C	18	C	25	C	Nap
Main	D-4L	Two Year Olds and Three Year Olds	1	10	C	20	C	27	C	Nap
Main	E-3L	Two Year Olds	2	12	C	21	C	30	C	Nap
Main	F-1L	Infants	2	12	C	31	C	NA	NA	Nap

Total Capacity @35 sq. ft.: 137

Total Capacity @25 sq. ft.: 169

Total # Children this Date: 71

Total Capacity @35 sq. ft.: 137

Total Capacity @25 sq. ft.: 169

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Front R	7	C
Main	B - Back R	43	C
Main	B-Front L	39	C
Main	C-Back L	33	C

Comments

The purpose of this visit was to conduct a complaint investigation and follow up on previous rule violations.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

Earlena Wells, Program Official

Date

Stacy Whitten, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Safety

591-1-1-.36 Transportation(CR)

Met

Correction Deadline: 2/7/2018

Corrected on 3/28/2018

.36(7)(c)2. - Correction of the previous citation in that the consultant observed all transportation documentation to be complete.

Staff Records

591-1-1-.33 Staff Training

Defer

Correction Deadline: 2/13/2018

Corrected on 3/28/2018

.33(3) - Correction of the previous citation in that consultant observed all staff hired past 90 days to have completed the required health and safety orientation training.

Defer

591-1-1-.33(6)- This citation has been deferred due to the consultant being unable to check the training for the year of 2018 yet. This training year has just begun.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 3/8/2018