



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/21/2018 **VisitType:** Monitoring Visit

Arrival: 11:00 AM

Departure: 5:30 PM

CCLC-39426

Creative Learners Child Development Center

711 Dorsey Street Gainesville, GA 30501 Hall County
 (770) 532-4044 ashcube@hotmail.com

Regional Consultant

Isha Barrie

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Mailing Address

1219 Landmark Pl
 Gainesville, GA 30501

Quality Rated: ★ ★

| Compliance Zone Designation | | | Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|---|---------------|--|
| 05/21/2018 | Monitoring Visit | Good Standing | |
| 07/10/2017 | Complaint Investigation & Licensing Study | Good Standing | |
| 07/10/2017 | Complaint Closure | Good Standing | |

Ratios/License Capacity

| Building | Room | Age Group | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes |
|----------|--------------------|------------------------------------|-------|----------|------|------------|--------------|------------|--------------|---------------|
| Main | A- 2R | | 0 | 0 | C | 16 | C | NA | NA | |
| Main | B- 1R | One Year Olds and Two Year Olds | 2 | 15 | C | 20 | C | NA | NA | Outside |
| Main | C- 1LF | Three Year Olds and Four Year Olds | 2 | 18 | C | 19 | C | NA | NA | Transitioning |
| Main | D- 2LF | Two Year Olds | 2 | 15 | C | 19 | C | NA | NA | Transitioning |
| Main | E- 3LF | | 0 | 0 | C | 20 | C | NA | NA | |
| Main | F- Infant | Infants and One Year Olds | 2 | 7 | C | 12 | C | NA | NA | Nap,Lunch |
| Main | G - 1L 2nd Hallway | PreK | 2 | 21 | C | 20 | NC | NA | NA | Outside |
| Main | H- 2L 2nd hallway | PreK | 2 | 20 | C | 20 | C | NA | NA | Outside |

Total Capacity @35 sq. ft.: 146

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 96

Total Capacity @35 sq. ft.: 146

Total Capacity @25 sq. ft.: 0

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|-------------------|----------------------|-----------------------|
| Main | A -Infant/toddler | 7 | C |
| Main | B- Preschool | 36 | C |
| Main | C- Preschool | 51 | C |

Comments

The purpose of this visit is to follow up on visit from July 10, 2017 and to conduct a monitoring visit.

Consultant reviewed variance on file for PreK classrooms (G and H 2nd Hallway). Ratio Capacity is 21 for 35 square feet.

Plan of Improvement: Developed This Date 05/21/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov

Ashley Williams, Program Official

Date

Isha Barrie, Consultant

Date



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Findings Report

Date: 5/21/2018 **VisitType:** Monitoring Visit **Arrival:** 11:00 AM **Departure:** 5:30 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms

Not Met

Finding

591-1-1-.06(4) requires a Center first licensed after March 1, 1991, and Centers that remodel or add to existing plumbing facilities, to have the bathroom area fully enclosed and ventilated to the outside of the building with either an open screened window or functioning exhaust fan and duct system and requires Centers without fully enclosed bathrooms to ensure there is adequate ventilation to control odors and adequate sanitation measures to prevent the spread of contagious diseases. It was determined based on consultant's observation that the vent for the boy's and girl's preschool bathrooms on the 2nd Hallway were not in working order.

POI (Plan of Improvement)

The Center will fully enclose and ventilate bathroom areas, as required, and will provide adequate ventilation and sanitation in bathrooms that are not fully enclosed.

Correction Deadline: 6/20/2018

591-1-1-.19 License Capacity(CR)

Met

Correction Deadline: 5/21/2018

Corrected on 5/21/2018

Previous citation corrected on this day. Consultant observed proper ratios and review variances on file for classrooms B-1R- one and two- year olds, E-3LF, G-1L 2nd Hallway- GA-Pre-K, and H-2L 2nd Hallway- GA Pre-K.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined on consultant's observation the several hazards were accessible to children:

-In classroom B-1R-one and two-year olds- a broom with bristles facing down, a toilet bowl scrub brush, and a plunger were left out in second bathroom on the left hand side of the classroom.

-In classroom C-1LF- three and four year-olds- the teacher's grey storage closet that contains teacher's purses was not closed securely and was easy to open. Also, one broom with bristles facing down was left out . In addition the chairs in the dramatic play center were stacked up on table while children were in circle time.

-In classroom F-Infants- Infants and one-year-olds- two teacher's purses were observed to be placed in a crib accessible to children.

-In classroom G- 1L 2nd Hallway- a broom with bristles facing down and a swifter floor cleaner were left out and accessible to children.

-In classroom H- 2L 2nd Hallway- a stapler and tape dispenser were observed to be on a low shelf by the circle time center. Also, on the teacher's table a pair of scissors and a tape dispenser were observed to be accessible to children.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 5/21/2018

Finding

591-1-1-.25(17) requires that the Center premises be free of plants and shrubs which are poisonous or hazardous. It was determined based consultant's observation that plants were over grown on playground B and C- preschool.

POI (Plan of Improvement)

The harmful item will be removed.

Correction Deadline: 5/21/2018

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on consultant's observation that in classroom B-1R- one and two- year olds, 11 small chips were observed to be on the tile floor on the right side of the classroom of the wooden gate that separates the classroom. In addition a black base boarder was observed to be peeling off from the wall located by the changing station.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 5/21/2018

591-1-1-.26 Playgrounds(CR)

Not Met

Comment

Per Director playground A-Infant/ toddler not in use due to maintenance. Children use gym or playground B- preschool for out door activities.

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on the consultant's observation that on playgrounds B and C preschool, less than 6 inches of resilient surface was measured under playground equipment that was 5 feet tall.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 5/31/2018

Technical Assistance

Consultant discussed with Director about one active ant bed measuring less than two (2) inches in width was observed to be on playground B-preschool.

Correction Deadline: 5/21/2018

Food Service

591-1-1-.15 Food Service & Nutrition

Not Met

Technical Assistance

Consultant discussed with Director about infant feeding plans shall be updated regularly as new foods are added or other dietary changes are made for children aged less than one-year-old.

Correction Deadline: 5/21/2018

Finding

591-1-1-.15(2)(a) requires Center Personnel to hold and feed infants less than six months of age and older children who cannot hold their own bottles or sit alone. Baby bottles shall never be propped; the infant's head shall be elevated while feeding. It was determined based on consultant's observation that two infants and two one- year-olds were observed to have fallen asleep while drinking bottles in their cribs.

POI (Plan of Improvement)

The Center will train Staff to hold infants less than six months old or who can not hold their own bottle, to never prop bottles and to elevate infant's heads during feeding. The director will monitor Staff to ensure appropriate feeding procedures are followed.

Correction Deadline: 5/21/2018

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Technical Assistance

Consultant discussed with director about warm water in bathrooms for hand washing. Consultant observed hand washing throughout center.

Correction Deadline: 5/21/2018

591-1-1-.20 Medications(CR)

Technical Assistance

Technical Assistance

Consultant discussed with Director about proper documentation of medication forms to includes the date, time and amount of medication, any noticeable adverse reaction, and the signature or initials of the person administering the medication. Consultant observed two Epi pens not currently in use and only to be given as needed for emergency dispensation.

Correction Deadline: 5/21/2018

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

Met

Comment

Center does not provide routine transportation. Per Director center will start transportation for Summer term. Consultant reviewed transportation policies and guidelines.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

Technical Assistance

Consultant observed infant's sleeping "lovey" small plush sleeping toy to be in an infant crib. Infant was not in crib at that time.

Correction Deadline: 5/21/2018

Technical Assistance

Consultant discussed with director about infants not sleeping in equipment other than safety-approved cribs, such as, a swing. Infants who fall asleep in such equipment, shall be transferred to a safety-approved crib. Consultant observed one infant to be asleep in a swing, teacher removed infant from swing and into a crib after speaking with consultant.

Correction Deadline: 5/21/2018

Staff Records

Records Reviewed: 16

Records with Missing/Incomplete Components: 9

Staff # 1

Not Met

Date of Hire: 02/02/2016

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 2

Not Met

Date of Hire: 08/28/2017

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 3

Not Met

Date of Hire: 08/11/2016

"Missing/Incomplete Components"

.33(5)-10 Hrs. Annual Training

Staff # 4

Met

Date of Hire: 04/09/2018

| | |
|--|---------|
| Staff # 5 | Not Met |
| Date of Hire: 02/02/2016 | |
| <u>"Missing/Incomplete Components"</u> | |
| .33(5)-10 Hrs. Annual Training | |
| Staff # 6 | Not Met |
| Date of Hire: 11/17/2017 | |
| <u>"Missing/Incomplete Components"</u> | |
| .33(5)-10 Hrs. Annual Training | |
| Staff # 7 | Met |
| Date of Hire: 02/16/2016 | |
| Staff # 8 | Not Met |
| Date of Hire: 02/02/2016 | |
| <u>"Missing/Incomplete Components"</u> | |
| .33(5)-10 Hrs. Annual Training | |
| Staff # 9 | Not Met |
| Date of Hire: 07/31/2017 | |
| <u>"Missing/Incomplete Components"</u> | |
| .33(5)-10 Hrs. Annual Training | |
| Staff # 10 | Not Met |
| Date of Hire: 02/02/2016 | |
| <u>"Missing/Incomplete Components"</u> | |
| .33(5)-10 Hrs. Annual Training | |
| Staff # 11 | Met |
| Date of Hire: 11/18/2016 | |
| Staff # 12 | Met |
| Date of Hire: 08/23/2018 | |
| Staff # 13 | Met |
| Date of Hire: 03/15/2017 | |
| Staff # 14 | Met |
| Date of Hire: 02/06/2017 | |
| Staff # 15 | Not Met |
| Date of Hire: 09/11/2017 | |
| <u>"Missing/Incomplete Components"</u> | |
| .14(2)-CPR missing,.14(2)-First Aid Missing,.33(3)-Health & Safety Certificate | |

Staff # 16

Met

Date of Hire: 04/25/2016

Staff Credentials Reviewed: 16

591-1-1-.09 Criminal Records Check(CR)

Not Met

Comment

Consultant left one day letter.

Finding

591-1-1-.09(1)(a) requires the Center to ensure that every Director, Employee and Provisional Employee of the Child Care Learning Center has a satisfactory records check determination before the individual is present at the Center or before the individual resides in a Center. It was determined on consultant's review of records that one employee was providing care to children without a local or Criminal Background Check on file.

POI (Plan of Improvement)

The Center will obtain the Required Satisfactory Records Check Determination before an individual is present at the Center while any child is present for care or before residing in a Center.

Correction Deadline: 5/21/2018

591-1-1-.14 First Aid & CPR

Technical Assistance

Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

Technical Assistance

Consultant reviewed 15 out of 16 staff employees to have completed their CPR and First Aid training within 90 days of their hire date.

Correction Deadline: 6/20/2018

591-1-1-.24 Personnel Records

Met

Correction Deadline: 7/15/2017

Corrected on 5/21/2018

Previous citation corrected on this day. Consultant observed all staff members to have a completed orientation page.

591-1-1-.33 Staff Training

Not Met

Correction Deadline: 8/9/2017

Corrected on 5/21/2018

Previous citation observed on this date.

Technical Assistance

Consultant reviewed 15 out of 16 staff employees to have completed their CPR and First Aid training within 90 days of their hire date.

Correction Deadline: 6/20/2018

Finding

It was determined based on review of records that seven out of 14 staff employees had not completed their ten (10) hours of annual training for the year of 2017.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 5/21/2018

Recited on 5/21/2018

591-1-1-.31 Staff(CR)

Not Met

Finding

591-1-1-.31(8)(a) requires the Center to ensure that volunteers age seventeen (17) and older that provide consistent services have a satisfactory Fingerprint Records Check Determination. It was determined based on consultant's observation that two volunteers were providing care to children without a local or Criminal Background Check on file.

POI (Plan of Improvement)

The Center will obtain a satisfactory Fingerprint Records Check Determination for a volunteer, age seventeen (17) and older that provides consistent services. The Center will ensure that every volunteer who is seventeen (17) and older and provides consistent services has a satisfactory Fingerprint Records Check Determination. Volunteers who are seventeen (17) and older and provide consistent services **MUST** have a satisfactory Fingerprint Records Check Determination to be at the facility when a child is present for care.

Correction Deadline: 5/21/2018

| |
|---------------------------------|
| Staffing and Supervision |
|---------------------------------|

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 7/10/2017

Corrected on 5/21/2018

Previous citation corrected on this day. Consultant observed ratio capacity of infants and one-year olds to be 2:7.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.