



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/31/2021 **VisitType:** Licensing Study **Arrival:** 10:00 AM **Departure:** 12:00 PM

CCLC-39426

Creative Learners Child Development Center

711 Dorsey Street Gainesville, GA 30501 Hall County
 (770) 532-4044 ashcube@hotmail.com

Regional Consultant

Margarita Collier

Phone: (770) 342-7934
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 margarita.collier@decal.ga.gov

Mailing Address

1219 Landmark Pl
 Gainesville, GA 30501

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/31/2021	Licensing Study	Good Standing	
07/13/2021	Complaint Investigation by Phone	Good Standing	
02/15/2021	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 2R	Two Year Olds and Three Year Olds	2	10	C	16	C	NA	NA	Centers
Main	B- 1R	One Year Olds and Two Year Olds	2	11	C	20	C	NA	NA	Centers
Main	C- 1LF	Three Year Olds and Four Year Olds	1	10	C	19	C	NA	NA	Centers
Main	D- 2LF		0	0	C	19	C	NA	NA	
Main	E- 3LF	PreK	2	12	C	20	C	NA	NA	Centers
Main	F- Infant	Infants	2	7	C	12	C	NA	NA	Floor Play, Free Play
Main	G - 1L 2nd Hallway	PreK	2	12	C	20	C	NA	NA	Centers
Main	H- 2L 2nd hallway	PreK	2	13	C	20	C	NA	NA	Centers

Total Capacity @35 sq. ft.: 146 Total Capacity @25 sq. ft.: 0

Total # Children this Date: 75 Total Capacity @35 sq. ft.: 146 Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	A -Infant/toddler	7	C
Main	B- Preschool	36	C
Main	C- Preschool	51	C

Comments

An administrative review was completed on August 31, 2021. Staff file, training, and background checks were all reviewed. A virtual inspection was conducted on August 31, 2021 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic.

Plan of Improvement: Developed This Date 08/31/2021

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Ashley Williams, Program Official

Date

Margarita Collier, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.03 Activities

Defer

Defer

The previous citation was deferred due to the visit being completed virtually. The previous citation will be evaluated during the center's next regulatory in-person visit.

POI (Plan of Improvement)

The Center will provide staff training in when and how to respond appropriately to children's distress signals and need for comfort.

Correction Deadline: 7/13/2021

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 4

Met

Child # 5

Met

591-1-1-.08 Children's Records

Met

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Please ensure to monitor the playground areas for the following hazards:

- Normal wear and tear of playground equipment and toys.
- Potential entrapment hazards in the fence surrounding the playground area.
- Biting and/or stinging insects (i.e. ants, bees, etc.).
- Loose and/or weak tree branches surrounding the playground area.
- Standing water in and around playground equipment after inclement weather.
- Refluff resilient surface as needed.

Food Service

591-1-1-.15 Food Service & Nutrition

Technical Assistance

Technical Assistance

The consultant discussed infant feeding plans with the director. Please ensure that parents are documenting the children's feeding schedule (i.e., time, types of food, and amounts of food).

591-1-1-.18 Kitchen Operations

Met

Comment

Kitchen appears clean and well organized.

Health and Hygiene

591-1-1-.07 Children's Health

Defer

Defer

The previous citation was deferred due to the visit being completed virtually. The previous citation will be evaluated during the center's next regulatory in-person visit.

POI (Plan of Improvement)

The Center will provide notification and obtain instructions as required and will train Staff to familiarize them with the notification requirements and the Center's procedures for following them.

Correction Deadline: 7/13/2021

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Staff stated the proper handwashing procedures for children and staff.

591-1-1-.20 Medications(CR)

Not Met

Technical Assistance

Discussed proper medication documentation and procedures.

Finding

591-1-1-.20(3) requires the Center to maintain a record of medication dispensed that includes the date, time and amount of medication, any noticeable adverse reaction, and the signature or initials of the person administering the medication. It was determined based on review of records that the center did not maintain complete documentation of dispensing of Albuterol Sulfate to be dispensed during the week of July 22, 2021 - August 5, 2021. Review of documents revealed that the medication was not administered on July 27, 2021, July 29, 2021, August 2, 2021, August 3, 2021, August 4, 2021, and August 5, 2021.

POI (Plan of Improvement)

The Center will train Staff responsible for dispensing medication in the accurate completion and storage of the records and will implement a plan to monitor this.

Correction Deadline: 8/31/2021

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Not Met

Finding

591-1-1-.21(1)(p) requires the Center to have a written plan for handling emergencies, including but not limited to severe weather, loss of electrical power or water and death, serious injury or loss of a child, a threatening event, or natural disaster which may occur at the Center; to have in place procedures for evacuation, relocation, shelter-in-place, lock-down, communication and reunification with families, and continuity of operations. The plan must apply to all children in care and include specific accommodations for infants and toddlers, children with disabilities, and children with chronic medical conditions and shall include assurance that no Center Personnel will impede in any way the delivery of emergency care or services to a child by licensed or certified emergency health care professionals. It was determined based on review of records that the center's emergency plan did not include serious injury, natural disaster, procedures for relocation, communication and reunification with families, continuity of operations, and specific accommodations for infant and toddlers, children with disabilities, and children with chronic medical conditions.

POI (Plan of Improvement)

The Center will write or revise an emergency plan that includes all of the required items.

Correction Deadline: 9/5/2021

Safety

591-1-1-.05 Animals **Met**

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR) **Met**

Comment

Age-appropriate discussion and/or redirection observed.

591-1-1-.13 Field Trips(CR) **Met**

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) **Met**

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 20

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 03/19/2019	
Staff # 2	Met
Date of Hire: 04/17/2019	
Staff # 3	Met
Date of Hire: 11/07/2017	
Staff # 4	Met
Date of Hire: 03/15/2019	
Staff # 5	Met
Date of Hire: 03/15/2019	
Staff # 6	Met
Date of Hire: 08/28/2017	
Staff # 7	Met
Date of Hire: 06/04/2018	
Staff # 8	Met

Records Reviewed: 20**Records with Missing/Incomplete Components: 0**

Date of Hire: 10/09/2018

Staff # 9 Met

Date of Hire: 09/06/2019

Staff # 10 Met

Date of Hire: 09/20/2016

Staff # 11 Met

Date of Hire: 11/26/2018

Staff # 12 Met

Date of Hire: 02/02/2016

Staff # 13 Met

Date of Hire: 08/19/2019

Staff # 14 Met

Date of Hire: 02/02/2016

Staff # 15 Met

Date of Hire: 07/16/2016

Staff # 16 Met

Date of Hire: 08/09/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 17 Met

Date of Hire: 07/06/2018

Staff # 18 Met

Date of Hire: 07/16/2016

Staff # 19 Met

Date of Hire: 01/28/2020

Staff # 20 Met

Date of Hire: 02/02/2016

Staff Credentials Reviewed: 9**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Technical Assistance**

Technical Assistance

The consultant discussed the following information regarding criminal record checks with the director:

- Monitor the expiration dates of all staff members', therapist, independent contractors, and/or volunteers criminal record check letters.
- Submit a portability request via DECAL KOALA for newly hired staff members, therapist, independent contractors and/or volunteers that have a previous satisfactory comprehensive criminal record check letter issued by the department.
- Ensure that all newly hired staff members, therapist, independent contractors, and/or volunteers have evidence of a satisfactory comprehensive criminal record check letter prior to providing services to children present for care.
- Ensure that all newly hired, seasonal staff members, therapist, and/or independent contractors with a six-month break of employment from child care submit an updated criminal record check application and complete the fingerprinting process prior to rendering services for child care services.

Comment

The director provided one file for a staff member hired since the previous visit was conducted on February 15, 2021. The consultant observed one of one newly hired staff member to have evidence of a satisfactory comprehensive determination letter on file.

Correction Deadline: 2/15/2021

Corrected on 8/31/2021

The previous citation was observed to be corrected. The consultant observed all staff members to have evidence of a satisfactory comprehensive determination letter on file.

591-1-1-.14 First Aid & CPR **Met**

Comment

Evidence observed of 100% of center staff certified in First Aid and CPR.

591-1-1-.33 Staff Training **Met**

Comment

Documentation observed of required staff training.

591-1-1-.31 Staff(CR) **Met**

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment

Staff observed to provide direct supervision and be attentive to children's needs.