



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/28/2019 **VisitType:** Complaint Investigation Follow Up **Arrival:** 11:15 AM **Departure:** 2:45 PM

CCLC-39031

Teaching Loving Caring II

411 E. Depot St. LaGrange, GA 30241 Troup County
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Mailing Address

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Regional Consultant

Sherri Thompson

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Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
05/28/2019	Complaint Investigation Follow Up	Good Standing	
05/22/2019	Licensing Study	Good Standing	
10/15/2018	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room A- Prek I		0	0	C	25	C	NA	NA	
Main	Room B Prek II		0	0	C	25	C	NA	NA	
Main	Room C	Four Year Olds	1	14	C	26	C	NA	NA	Nap
Main	Room D	Three Year Olds	1	10	C	22	C	NA	NA	Nap
Main	Room E	Two Year Olds	1	10	C	18	C	NA	NA	Nap
Main	Room F	Five Year Olds and Six Year Olds and Over	1	14	C	22	C	NA	NA	Nap
Main	Room G	One Year Olds	2	9	C	15	C	NA	NA	Nap
Main	Room H	Infants	1	6	C	17	C	NA	NA	Diapering, Nap
Total Capacity @35 sq. ft.: 170			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 63			Total Capacity @35 sq. ft.: 170							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	105	C

Comments

The purpose of today's visit was to conduct follow up from the previous visit conducted on May 22, 2019 and conduct a complaint investigation.

Plan of Improvement: Developed This Date 05/28/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

THOMASINA THORNTON, Program Official

Date

Sherri Thompson, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.03 Activities

Not Met

Finding

591-1-1-.03(2) requires the Center to keep current lesson plans on site that reflect appropriate instruction practices and activities to support children's development. The Center shall have sufficient and varied play and learning equipment and materials to support the above program of activities in all developmental areas. It was determined based on observation that current lesson plans were not available in classroom E and F.

POI (Plan of Improvement)

The Center will keep current lesson plans on site that include appropriate instruction practices and activities and will have sufficient and varied play and learning equipment and materials to support the activities.

Correction Deadline: 5/29/2019

Recited on 5/28/2019

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 5/22/2019

Corrected on 5/28/2019

.25(13) - There were no accessible potentially hazardous equipment, materials, observed or supplies in classroom C and F during the day of the visit.

Correction Deadline: 5/24/2019

Corrected on 5/28/2019

.25(17) - There were no identified hazardous plants and shrubs observed along the fences of the playground during the day of the visit.

Correction Deadline: 5/29/2019

Corrected on 5/28/2019

.25(3) - Classroom D was observed to be in good repair during the day of the visit and the carpet on the stairs leading to the playground had been removed.

Correction Deadline: 5/22/2019

Corrected on 5/28/2019

.25(8) - All electrical outlets in classroom f were observed to be equipped with protective covers during the time of the visit.

Food Service

591-1-1-.15 Food Service & Nutrition

Not Met

Finding

591-1-1-.15(2) requires that a signed written feeding plan for children less than one (1) year of age shall be obtained from Parent(s) and that instructions from the Parent(s) shall be updated regularly as new foods are added or other dietary changes are made. The feeding plan shall be posted in the child's assigned room and must include the child's feeding schedule, the amount of formula or breast milk to be given, instructions for the introduction of solid foods, the amount of food to be given and notation of any type(s) of commercially premixed formula which may not be used in an emergency because of food allergies. It was determined based on observation that 10 of 13 infants did not have written feeding plans that were signed by the child's parent.

POI (Plan of Improvement)

The Center Director will develop and implement a plan to obtain and post the completed feeding plan as part of the enrollment process and to have parents update the plans on a regular basis that will include center staff involved with enrollment and those working in the infant classrooms.

Correction Deadline: 5/31/2019

Recited on 5/28/2019

Staff Records

Records Reviewed: 13

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 04/01/2015	
Staff # 2	Met
Date of Hire: 08/08/2013	
Staff # 3	Met
Date of Hire: 08/18/2018	
Staff # 4	Met
Date of Hire: 05/10/1996	
Staff # 5	Met
Date of Hire: 11/10/2015	
Staff # 6	Met
Date of Hire: 10/03/2016	
Staff # 7	Met
Date of Hire: 08/14/2018	

Records Reviewed: 13

Records with Missing/Incomplete Components: 0

Staff # 8	Met
Date of Hire: 08/01/2017	
Staff # 9	Met
Date of Hire: 04/24/2019	
Staff # 10	Met
Date of Hire: 11/19/2018	
Staff # 11	Met
Date of Hire: 04/22/2019	
Staff # 12	Met
Date of Hire: 03/27/2015	
Staff # 13	Met
Date of Hire: 01/01/2001	

Staff Credentials Reviewed: 13

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete. Satisfactory Criminal Background Checks were observed for all 13 staff members. One staff member currently has a satisfactory National Criminal Background Check.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Correction Deadline: 5/22/2019

Corrected on 5/28/2019

.32(2) - Ratios were observed to be correct in all six classrooms that were operating during the day of the visit.