



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/9/2021    **VisitType:** Monitoring Visit    **Arrival:** 8:30 AM    **Departure:** 10:30 AM

**CCLC-38938**

**Sunbrook Academy at Mirror Lake**

1995 Mirror Lake Blvd. Villa Rica, GA 30180 Douglas County  
 (770) 459-0071 director.mirrorlake@bridgelearningcenter.com

**Regional Consultant**

Tomekia Hudson

Phone: (770) 544-5978

Fax: (770) 544-5980

tomekia.hudson@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/09/2021	Monitoring Visit	Good Standing	
01/06/2021	Complaint Investigation by Phone	Good Standing	
07/27/2020	Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1R	Infants	1	6	C	12	C	NA	NA	Floor Play,Feeding
Main	B-2R	Two Year Olds	2	18	C	20	C	NA	NA	Story
Main	C-3R	One Year Olds	1	8	C	16	C	NA	NA	Story
Main	D-4R	PreK	2	21	C	25	C	NA	NA	Centers
Main	E-2M	PreK	2	19	C	26	C	NA	NA	Circle Time,Music
Main	F-1M	One Year Olds	3	12	C	15	C	NA	NA	Free Play
Main	G-3L	Three Year Olds and Four Year Olds	2	21	C	21	C	NA	NA	Story
Main	H-2L	Three Year Olds	2	17	C	22	C	NA	NA	Centers
Main	I-1L	Infants	2	8	C	14	C	NA	NA	Floor Play,Nap
Total Capacity @35 sq. ft.: 167			Total Capacity @25 sq. ft.: 0			Building @35 capacity limited by Fire Marshall Limitations				
Total # Children this Date: 130			Total Capacity @35 sq. ft.: 167			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A - Front L	60	C
Main	B - Basketball	25	C
Main	C - Pool	18	C
Main	D - Back	13	C
Main	E - Front R	81	C

### Comments

A virtual inspection was conducted on 3/9/21 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on February 15, 2021 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

Date \_\_\_\_\_

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

Met

**Comment**

A variety of equipment and toys were observed throughout the center.

**Comment**

Discussed rotating toys to support the procedures of daily disinfecting due to COVID-19 pandemic.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

Met

**Comment**

Pool not in use at this time, gates observed locked.

### Facility

**591-1-1-.19 License Capacity(CR)**

Met

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

Met

**Comment**

Center appears clean and well maintained.

**591-1-1-.26 Playgrounds(CR)**

Met

**Comment**

Playground observed to be clean and in good repair.

### Health and Hygiene

**591-1-1-.10 Diapering Areas & Practices(CR)****Technical Assistance****Technical Assistance**

591-1-1-.10 - A Virtual Visit was conducted due to COVID-19 pandemic. Proper diapering procedure was not directly observed during the virtual walk through. Regulations regarding proper diapering procedures were discussed with the Provider on this date.

**Comment**

Staff state proper knowledge of diapering procedures.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center during virtual visit due to COVID-19 pandemic. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date.

**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

**Safety****591-1-1-.11 Discipline(CR)****Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Center does not provide routine transportation due to COVID-19 pandemic.

**Sleeping & Resting Equipment****591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Comment**

Pleasant naptime environment observed.

**Staff Records****Records Reviewed: 47****Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Date of Hire: 05/30/2017

Staff # 2

Met

Date of Hire: 03/01/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 3

Met

Date of Hire: 01/25/2021

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 4

Met

Date of Hire: 05/26/2015

Staff # 5 Met

Date of Hire: 08/23/2012

Staff # 6 Met

Staff # 7 Met

Date of Hire: 01/18/2021

Staff # 8 Met

Staff # 9 Met

Date of Hire: 01/06/2021

Staff # 10 Met

Date of Hire: 12/09/2024 Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 11 Met

Date of Hire: 01/28/2020

Staff # 12 Met

Staff # 13 Met

Staff # 14 Met

Date of Hire: 01/22/2015

Staff # 15 Met

Date of Hire: 02/12/2021 Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 16 Met

Date of Hire: 04/12/2012

Staff # 17 Met

Date of Hire: 03/29/2019

Staff # 18 Met

Staff # 19 Met

Staff # 20 Met

Date of Hire: 05/06/2010

Staff # 21 Met

Date of Hire: 12/09/2019

Staff # 22	Met
Date of Hire: 02/02/2021	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 23	Met
Date of Hire: 02/02/2021	<u>Reminder - Health &amp; Safety training is required within 90 calendar days of hired</u>
Staff # 24	Met
Date of Hire: 12/14/2020	
Staff # 25	Met
Date of Hire: 08/28/2012	
Staff # 26	Met
Date of Hire: 05/26/2009	
Staff # 27	Met
Date of Hire: 11/16/2020	
Staff # 28	Met
Date of Hire: 10/29/2019	
Staff # 29	Met
Date of Hire: 08/05/2014	
Staff # 30	Met
Staff # 31	Met
Date of Hire: 03/23/2012	
Staff # 32	Met
Date of Hire: 02/07/2011	
Staff # 33	Met
Date of Hire: 08/02/2019	
Staff # 34	Met
Staff # 35	Met
Date of Hire: 10/28/2019	
Staff # 36	Met
Staff # 37	Met
Staff # 38	Met

Date of Hire: 12/14/2020

Staff # 39 Met

Staff # 40 Met

Date of Hire: 04/12/2012

Staff # 41 Met

Staff # 42 Met

Date of Hire: 03/12/2012

Staff # 43 Met

Staff # 44 Met

Staff # 45 Met

Staff # 46 Met

Staff # 47 Met

Date of Hire: 05/03/2013

**Staff Credentials Reviewed: 10****591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met****Comment**

Director provided seven files for employees hired since last visit.

**591-1-1-.31 Staff(CR) Met****Comment**

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order Issued on February 15, 2021.

**Staffing and Supervision****591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met****Comment**

Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR) Met****Comment**

Staff observed to provide direct supervision and be attentive to children's needs.