

# Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 5/20/2020 VisitType: Licensing Study Arrival: 8:00 AM Departure: 9:30 AM

CCLC-38490 Regional Consultant

# Once Upon A Time Academy, LLC

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April Brown

Mailing Address Same

Quality Rated:

Compliance Zone Designation				
05/20/2020	Licensing Study	Good Standing		
12/03/2019	Complaint Closure	Good Standing		
12/03/2019	Complaint Investigation Follow Up	Good Standing		

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting

rules.

- Program is not demonstrating an acceptable level of performance in meeting

 Program is not demonstrating an acceptable level of performance in meeting the rules.

# Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A		0	0	С	16	С	NA	NA	Not In Use
Main	В	Infants	1	4	С	10	С	NA	NA	Floor Play
Main	С	Two Year Olds	1	8	С	15	С	NA	NA	Free Play
Main	D		0	0	С	23	С	NA	NA	Not In Use
Main	E	Six Year Olds and Over	1	8	С	23	С	NA	NA	Free Play
Main	F		0	0	С	21	С	NA	NA	Not In Use
		Total Capacity @35 sq. ft.: 10	08		Total C ft.: 0	apacity @	25 sq.			

Total # Children this Date: 20 Total Capacity @35 sq. ft.: 108 Total Capacity @25 sq.

**Deficient** 

ft.: 0

Building Playground		Playground Occupancy	Playground Compliance	
Main	A- Infant/Toddler	25	С	
Main	В	78	С	

#### Comments

An Administrative Review was conducted on May 20, 2020. Staff files, children's files, training, and background checks were all reviewed. A virtual inspection was conducted on June 12, 2020 with the Director, Kiara Greene. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on May 12, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <a href="http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx">http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx</a>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- · All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at http://gbi.georgia.gov to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decal.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <a href="http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx">http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx</a>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)





# **Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <a href="https://qualityrated.decal.ga.gov/">https://qualityrated.decal.ga.gov/</a><br/>Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or <a href="mailto:qualityrated@decal.ga.gov">qualityrated@decal.ga.gov</a>

Kiara Greene, Program Official	Date	April Brown, Consultant	Date	



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# **Findings Report**

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**Regional Consultant** 

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# The following information is associated with a Licensing Study:

# **Activities and Equipment**

# 591-1-1-.12 Equipment & Toys(CR)

**Not Evaluated** 

## Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

# 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

**Not Evaluated** 

#### Comment

Center does not provide swimming activities at this time. A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

# **Children's Records**

Records Reviewed: 5	Records with Missing/Incomplete Components: 0
Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

# 591-1-1-.08 Children's Records

Met

## Comment

Parent authorizations obtained and completed.

#### Comment

Records were observed to be complete and well organized.

**Facility** 

# 591-1-1-.19 License Capacity(CR)

Met

## Comment

Licensed capacity observed to be met by the center on this date. A Virtual Visit was conducted due to the COVID-19 pandemic.

# 591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

#### Comment

Center appears clean and well maintained on this date. A Virtual Visit was conducted due to the COVID-19 pandemic.

# 591-1-1-.26 Playgrounds(CR)

Not Evaluated

#### Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

**Food Service** 

# 591-1-1-.15 Food Service & Nutrition

Met

#### Comment

Center menu meets USDA guidelines.

# 591-1-1-.18 Kitchen Operations

Met

## Comment

Kitchen appears clean and well organized on this date.

**Health and Hygiene** 

# 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

Hand washing and sanitizing requirements for diapering were discussed with the Director on this date.

# 591-1-1-.17 Hygiene(CR)

Met

# Comment

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date.

# 591-1-1-.20 Medications(CR)

Not Evaluated

#### Comment

The center currently does not dispense or administer medication at this time. A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

v1.03

Safety

#### 591-1-1-.05 Animals

Met

# Comment

Center does not keep animals on premises at this time.

# 591-1-1-.11 Discipline(CR)

**Not Evaluated** 

## Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director on this date.

# 591-1-1-.13 Field Trips(CR)

**Not Evaluated** 

#### Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

# 591-1-1-.36 Transportation(CR)

Not Evaluated

#### Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

# Sleeping & Resting Equipment

# 591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

**Not Evaluated** 

#### Comment

Discussed SIDS and infant sleeping position on this date. A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

Staff Records

## **Records Reviewed: 4**

# Records with Missing/Incomplete Components: 0

Staff # 1 Met

Date of Hire: 03/19/2019

Staff # 2 Met

Date of Hire: 02/01/2016

Staff # 3 Met

Date of Hire: 07/15/2019

Staff # 4 Met

Date of Hire: 02/01/2016

## Staff Credentials Reviewed: 3

## 591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

#### Comment

Criminal record checks were observed to be complete.

#### Comment

Director provided one file for employee hired since last visit which was completed on December 3, 2019.

## 591-1-1-.14 First Aid & CPR

Met

## Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

# 591-1-1-.33 Staff Training

Met

Met

## Comment

Documentation observed of required annual staff training for 2019.

591-1-1-.31 Staff(CR)

#### Comment

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on May 12, 2020.

# Staffing and Supervision

# 591-1-1-.32 Staff: Child Ratios and Group Size(CR)

Met

Correction Deadline: 12/3/2019

## Corrected on 5/20/2020

Correction of citation in that classrooms were observed to be in compliance with the required staff:child ratios. The director also reported communicating with parents and staff to ensure children were dropped off in the appropriate classrooms to ensure appropriate age groups are maintained. A Virtual Visit was conducted due to the COVID-19 pandemic.

# 591-1-1-.32 Supervision(CR)

Met

## Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Staff observed to provide direct supervision and be attentive to children's needs.