



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/20/2017    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 9:15 AM    **Departure:** 11:45 AM

**CCLC-38034**

**The Learning Express, Childcare & Learning Center**

6054 Central Church Rd Douglasville, GA 30135 Douglas County  
 (678) 214-5499 thelearningexpress1@gmail.com

**Regional Consultant**

Maranda Powell

Phone: (770) 357-9953

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laura.davis@decal.ga.gov

**Mailing Address**

P.O. Box 6036  
 Douglasville, GA 30154

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/20/2017	Complaint Closure	Good Standing	
09/20/2017	Complaint Investigation Follow Up	Good Standing	
08/08/2017	MV POI Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- Prek/School Age	PreK	2	18	C	33	C	NA	NA	Outside
Main	B - 3yrs	Three Year Olds and Four Year Olds	2	11	C	11	C	NA	NA	Free Play
Main	C- 2yrs	Two Year Olds	1	5	C	24	C	NA	NA	Free Play
Main	D- Infants	Infants and One Year Olds	1	5	C	12	C	NA	NA	Floor Play, Feeding

Total Capacity @35 sq. ft.: 80

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 39

Total Capacity @35 sq. ft.: 80

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A- Toddlers	31	C
Main	Playground B- Infants	17	C
Main	Playground C- 4 & Up	153	C

**Comments**

The purpose of this visit was a complaint investigation and follow up on previous citations.

Plan of Improvement: Developed This Date 09/20/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.



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O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.ga.gov](mailto:CCSRefutations@dec.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

Sonseeharay Roberson, Program Official

Date

Maranda Powell, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

### Activities and Equipment

**591-1-1-.03 Activities**

**Technical Assistance**

**Technical Assistance**

ensure children less than three years of age do not spend more than one-half hour of time consecutively in confining equipment,

**Correction Deadline: 9/20/2017**

**Technical Assistance**

Please ensure that staff is being prompt in responding to the needs of children.

**Correction Deadline: 9/20/2017**

### Sleeping & Resting Equipment

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Met**

**Correction Deadline: 8/8/2017**

**Corrected on 9/20/2017**

**Citation observed to be corrected on this date.**

### Staff Records

**Finding**

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on a review of records that the center had one staff with expired CPR/ First Aid training.

**POI (Plan of Improvement)**

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

**Correction Deadline: 10/13/2017**

**Recited on 9/20/2017**

<b>Staffing and Supervision</b>
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**Correction Deadline: 8/8/2017**

**Corrected on 9/20/2017**

**Consultant observed appropriate ratios on this date.**