



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/4/2020 **VisitType:** Monitoring Visit **Arrival:** 10:30 AM **Departure:** 11:00 AM

CCLC-38027

Primrose School of Brookhaven

3575 Durden Drive Atlanta, GA 30319 DeKalb County
 (404) 844-9775 ovaughn@primrosebrookhaven.com

Regional Consultant

Elim Tekie

Phone: (404) 478-8088
 Fax: (404) 478-8094
 elim.tekie@decal.ga.gov

Mailing Address
 Same

Quality Rated: No

| Compliance Zone Designation | | | Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--|
| 11/04/2020 | Monitoring Visit | Good Standing | |
| 08/11/2020 | Complaint Closure | Good Standing | |
| 08/05/2020 | Complaint Investigation Follow Up | Good Standing | |

Ratios/License Capacity

| Building | Room | Age Group | Staff | Children | NC/C | Max 35 SF. | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes | |
|---------------------------------|------------------|-----------------|---------------------------------|----------|------|-----------------------------|--------------|------------|--------------|---------------------|--|
| Building 2 | Young Infants 1 | | 0 | 0 | C | 13 | C | NA | NA | | |
| Building 2 | Young Infants 2 | Infants | 2 | 8 | C | 11 | C | NA | NA | Feeding | |
| Building 2 | Young Toddlers | One Year Olds | 2 | 9 | C | 13 | C | NA | NA | Lunch | |
| Total Capacity @35 sq. ft.: | | | 37 | | | Total Capacity @25 sq. ft.: | | | 0 | | |
| Main | Lside/A/Front | Infants | 2 | 7 | C | 8 | C | NA | NA | Floor Play, Feeding | |
| Main | Lside/C/Right | One Year Olds | 2 | 11 | C | 14 | C | NA | NA | Lunch | |
| Main | Rside/D/L | One Year Olds | 2 | 10 | C | 18 | C | NA | NA | Centers | |
| Main | Rside/E/Mid | Two Year Olds | 2 | 11 | C | 18 | C | NA | NA | Lunch | |
| Main | Rside/F/Front | Two Year Olds | 2 | 15 | C | 17 | C | NA | NA | Centers | |
| Main | Upstairs G/1L | Three Year Olds | 2 | 15 | C | 31 | C | NA | NA | Centers | |
| Main | Upstairs H/2L | Three Year Olds | 2 | 18 | C | 30 | C | NA | NA | Centers | |
| Main | Upstairs I/Mid R | Three Year Olds | 1 | 11 | C | 24 | C | NA | NA | Centers | |
| Main | Upstairs J/1R | Four Year Olds | 2 | 17 | C | 24 | C | NA | NA | Centers | |
| Main | Upstairs K/2R | Five Year Olds | 2 | 21 | C | 25 | C | NA | NA | Centers | |
| Total Capacity @35 sq. ft.: | | | 209 | | | Total Capacity @25 sq. ft.: | | | 0 | | |
| Total # Children this Date: 153 | | | Total Capacity @35 sq. ft.: 246 | | | Total Capacity @25 sq. ft.: | | | 0 | | |

| Building | Playground | Playground Occupancy | Playground Compliance |
|----------|--------------|----------------------|-----------------------|
| Main | PG A/Front R | 21 | C |
| Main | PG B/ R Back | 28 | C |
| Main | PG C/L Back | 27 | C |
| Main | PG D/Front L | 7 | C |

Comments

A virtual inspection was conducted on November 4, 2020 with the Director Valerie Flannigan. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on August 15, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Valerie Flanigan, Program Official

Date

Elim Tekie, Consultant

Date



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Findings Report

Date: 11/4/2020 **VisitType:** Monitoring Visit **Arrival:** 10:30 AM **Departure:** 11:00 AM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Defer

Defer

591-1-1-.25(13)- A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit when the rule correction can be observed in person.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 9/25/2019

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Hand washing and sanitizing requirements for diapering were discussed with the Director/Provider on this date.

591-1-1-.20 Medications(CR) **Met**

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR) **Met**

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director/Provider on this date.

591-1-1-.36 Transportation(CR) **Met**

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) **Met**

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

Staff Records

Records Reviewed: 71

Records with Missing/Incomplete Components: 0

| | |
|--------------------------|-----|
| Staff # 1 | Met |
| Staff # 2 | Met |
| Staff # 3 | Met |
| Staff # 4 | Met |
| Staff # 5 | Met |
| Staff # 6 | Met |
| Date of Hire: 11/07/2019 | |
| Staff # 7 | Met |
| Staff # 8 | Met |

| | |
|--------------------------|-----|
| Staff # 9 | Met |
| Staff # 10 | Met |
| Staff # 11 | Met |
| Staff # 12 | Met |
| Staff # 13 | Met |
| Staff # 14 | Met |
| Staff # 15 | Met |
| Date of Hire: 07/23/2020 | |
| Staff # 16 | Met |
| Staff # 17 | Met |
| Staff # 18 | Met |
| Staff # 19 | Met |
| Staff # 20 | Met |
| Staff # 21 | Met |
| Staff # 22 | Met |
| Staff # 23 | Met |
| Staff # 24 | Met |
| Staff # 25 | Met |
| Staff # 26 | Met |
| Staff # 27 | Met |
| Staff # 28 | Met |
| Staff # 29 | Met |
| Staff # 30 | Met |
| Staff # 31 | Met |
| Staff # 32 | Met |
| Staff # 33 | Met |

| | |
|--------------------------|-----|
| Staff # 34 | Met |
| Staff # 35 | Met |
| Staff # 36 | Met |
| Date of Hire: 10/16/2018 | |
| Staff # 37 | Met |
| Staff # 38 | Met |
| Staff # 39 | Met |
| Staff # 40 | Met |
| Staff # 41 | Met |
| Staff # 42 | Met |
| Staff # 43 | Met |
| Staff # 44 | Met |
| Staff # 45 | Met |
| Staff # 46 | Met |
| Staff # 47 | Met |
| Staff # 48 | Met |
| Staff # 49 | Met |
| Staff # 50 | Met |
| Staff # 51 | Met |
| Staff # 52 | Met |
| Staff # 53 | Met |
| Staff # 54 | Met |
| Staff # 55 | Met |
| Staff # 56 | Met |
| Staff # 57 | Met |
| Staff # 58 | Met |

Records Reviewed: 71

Records with Missing/Incomplete Components: 0

| | |
|--------------------------|-----|
| Staff # 59 | Met |
| Staff # 60 | Met |
| Staff # 61 | Met |
| Staff # 62 | Met |
| Staff # 63 | Met |
| Date of Hire: 01/02/2020 | |
| Staff # 64 | Met |
| Staff # 65 | Met |
| Staff # 66 | Met |
| Staff # 67 | Met |
| Staff # 68 | Met |
| Staff # 69 | Met |
| Staff # 70 | Met |
| Staff # 71 | Met |

Staff Credentials Reviewed: 8

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR) **Met**

Comment

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on August 15, 2020.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Staff observed to provide direct supervision and be attentive to children's needs.

591-1-1-.32 Supervision(CR) **Defer**

Defer

591-1-1-.32(7)- A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit when the rule correction can be observed in person.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 8/5/2020