



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/5/2020 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:30 AM **Departure:** 11:30 AM

CCLC-38027

Primrose School of Brookhaven

3575 Durden Drive Atlanta, GA 30319 DeKalb County
 (404) 844-9775 ovaughn@primrosebrookhaven.com

Regional Consultant

Elim Tekie

Phone: (404) 478-8088

Fax: (404) 478-8094

elim.tekie@decal.ga.gov

Mailing Address
 Same

Quality Rated: No

Compliance Zone Designation		
08/05/2020	Complaint Investigation Follow Up	Good Standing
10/22/2019	Incident Investigation Closure	Good Standing
09/25/2019	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Building 2	Young Infants 1	Infants	2	6	C	13	C	NA	NA	Floor Play
Building 2	Young Infants 2	Infants	3	7	C	11	C	NA	NA	Floor Play
Building 2	Young Toddlers	One Year Olds	3	11	C	13	C	NA	NA	Lunch
Total Capacity @35 sq. ft.: 37			Total Capacity @25 sq. ft.: 0							
Main	Lside/A/Front	Infants	2	4	C	8	C	NA	NA	Floor Play
Main	Lside/C/Right	One Year Olds	2	8	C	14	C	NA	NA	Lunch
Main	Rside/D/L	Two Year Olds	3	9	C	18	C	NA	NA	Lunch
Main	Rside/E/Mid	Two Year Olds	3	9	C	18	C	NA	NA	Lunch,Centers
Main	Rside/F/Front	Two Year Olds	3	9	C	17	C	NA	NA	Lunch
Main	Upstairs G/1L	Five Year Olds	2	19	C	31	C	NA	NA	Lunch
Main	Upstairs H/2L	Two Year Olds	3	10	C	30	C	NA	NA	Lunch
Main	Upstairs I/Mid R	Three Year Olds	2	14	C	24	C	NA	NA	Lunch
Main	Upstairs J/1R	Three Year Olds	2	10	C	24	C	NA	NA	Lunch
Main	Upstairs K/2R	PreK	2	15	C	25	C	NA	NA	Lunch
Total Capacity @35 sq. ft.: 209			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 131			Total Capacity @35 sq. ft.: 246			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG A/Front R	21	C
Main	PG B/ R Back	28	C
Main	PG C/L Back	27	C
Main	PG D/Front L	7	C

Comments

Consultant conducted Complaint Investigation over the phone and retrieved classroom ratios from Director Valerie Flanigan on August 11, 2020.

Plan of Improvement: Developed This Date 08/05/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Valerie Flanigan, Program Official

Date

Elim Tekie, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 8/5/2020 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:30 AM **Departure:** 11:30 AM

CCLC-38027

Primrose School of Brookhaven

3575 Durden Drive Atlanta, GA 30319 DeKalb County
(404) 844-9775 ovaughn@primrosebrookhaven.com

Mailing Address
Same

Regional Consultant

Elim Tekie

Phone: (404) 478-8088
Fax: (404) 478-8094
elim.tekie@dec.al.ga.gov

The following information is associated with a Complaint Investigation Follow Up:

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Defer

Defer

591-1-1-.25(13)- Consultant will observe all classrooms at the next virtual or in-person regulatory visit.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 9/25/2019

Staffing and Supervision

591-1-1-.32 Supervision(CR)

Not Met

Finding Associated with Complaint

591-1-1-.32(7) requires that children be supervised at all times and that the persons supervising in the child care area be alert, able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the chaperones and Students-in-Training, and provide timely attention to the children's actions and needs. It was determined based on staff statements and interviews that center staff failed to provide adequate supervision when a one-year-old child was left on the playground for approximately one minute un-supervised.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 8/5/2020

Recited on 8/5/2020