



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/30/2019 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:00 AM **Departure:** 12:45 PM

CCLC-36320

BB's 24 Hour Learning Center

131 Carden Lane 1825-1827 Villa Rica, GA 30180 Carroll County
 (678) 952-4543 bbsacademyofangels@att.net

Regional Consultant

Ashley Cunningham
 Phone: (866) 374-9389
 Fax: (866) 375-0880
 Ashley.Cunningham@dec.al.ga.gov

Mailing Address

1825 Carrollton Villa Rica Hwy
 Villa Rica, GA 30180

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/30/2019	Complaint Investigation Follow Up	Support	
04/01/2019	Complaint Investigation & Monitoring Visit	Deficient	
04/01/2019	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1st Left	Infants and One Year Olds	2	9	C	16	C	NA	NA	Nap, Floor Play
Main	B 2nd Left	Two Year Olds and Three Year Olds and Four Year Olds	1	15	C	13	NC	NA	NA	Art
Main	C 1st Right		0	0	C	17	C	NA	NA	Not In Use
Main	D 2nd Right		0	0	C	24	C	NA	NA	Not In Use

Total Capacity @35 sq. ft.: 70

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 24

Total Capacity @35 sq. ft.: 70

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	22	C

Comments

The POI Letter was emailed to the center on May 3, 2019

Plan of Improvement: To Be Submitted 04/30/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

LaShondra Walthour, Program Official

Date

Ashley Cunningham, Consultant

Date



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Findings Report

Date: 4/30/2019 **VisitType:** Complaint Investigation Follow Up **Arrival:** 10:00 AM **Departure:** 12:45 PM

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.12(2) - Previous citation corrected in that there were no broken feeding chairs observed.

Facility

591-1-1-.19 License Capacity(CR)

Not Met

Finding

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation that there were 15 children housed in classroom B when the room capacity was 13.

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Correction Deadline: 4/30/2019

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.25(13) - Previous citation corrected in that there were no hazards accessible to children.

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.26(4) - Previous citation corrected in that the fencing was repaired.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.10(4) - Previous citation corrected in that all changing pads had a smooth non porous surface.

Safety

591-1-1-.11 Discipline(CR)

Met

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.11(2) - Previous citation corrected in that a proper discipline was observed.

591-1-1-.36 Transportation(CR)

Met

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.36(7)(d)2. - Previous citation corrected in that second signatures were observed for all am and pm routes for that past two weeks.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.30(2) - Previous citation corrected in that there were no objects observed in cribs and infants resting were on their backs.

Staff Records

Records Reviewed: 10

Records with Missing/Incomplete Components: 0

Staff # 1

Met

Date of Hire: 02/27/2014

Staff # 2

Met

Date of Hire: 03/04/2019

Staff # 3

Met

Date of Hire: 11/07/2016

Staff # 4

Met

Date of Hire: 04/15/2019

Staff # 5 Met
Date of Hire: 08/15/2013

Staff # 6 Met
Date of Hire: 09/17/2018

Staff # 7 Met
Date of Hire: 07/15/2016

Staff # 8 Met
Date of Hire: 04/01/2019

Staff # 9 Met
Date of Hire: 09/27/2018

Staff # 10 Met
Date of Hire: 06/25/2018

Staff Credentials Reviewed: 10

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete. Director provided 1 file for employees hired since last visit.

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.09(1)(a) - Previous citation corrected in that a satisfactory comprehensive background was observed on file.

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.09(1)(c) - Previous citation corrected in that a satisfactory comprehensive background was observed on file.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) Not Met

Finding

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that in classroom A there was a mixed-age group ratio of 1:15. Of those children present five children were two-years-old, eight children were three-years-old, and two children were four-years-old. A ratio of 2:15 was required.

Correction Deadline: 4/30/2019

Finding

591-1-1-.32(4) requires that children under three years old be housed in separate physical areas from older children and cannot be mixed with older children except at specified times and circumstances. It was determined based on observation that in classroom B, five two-year-old children were combined with three-year-old and four-year-old children.

Correction Deadline: 4/30/2019

Recited on 4/30/2019

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 4/1/2019

Corrected on 4/30/2019

.32(7) - Previous citation corrected in that a proper supervision was observed.