



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/24/2019 **VisitType:** Monitoring Visit **Arrival:** 9:00 AM **Departure:** 1:15 PM

CCLC-36137

Carrington Academy at Windermere

4410 Front Nine Drive Cumming, GA 30041 Forsyth County
 (770) 888-8011 christy.cha@nclinc.com

Regional Consultant

Mandi Sloan

Phone: (770) 357-5097

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mandi.sloan@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/24/2019	Monitoring Visit	Good Standing	
03/13/2019	Incident Investigation Closure	Good Standing	
02/26/2019	Incident Investigation & Follow Up	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	183 A	Four Year Olds and Five Year Olds	1	16	C	22	C	30	C	Centers
Main	105- Young Toddlers	One Year Olds	1	3	C	17	C	NA	NA	Floor Play
Main	108- Toddler I	One Year Olds and Two Year Olds	2	11	C	19	C	NA	NA	Outside
Main	111- Toddler II	Two Year Olds and Three Year Olds	2	14	C	22	C	NA	NA	Outside
Main	115- Early Preschool	Two Year Olds and Three Year Olds	2	16	C	22	C	NA	NA	Outside
Main	117- Preschool II	Three Year Olds	1	8	C	22	C	NA	NA	Outside
Main	121- Preschool II	Three Year Olds and Four Year Olds	1	10	C	18	C	NA	NA	Outside
Main	123- GA Pre-K I	Three Year Olds	2	13	C	22	C	NA	NA	Outside
Main	127- Trans K		0	0	C	21	C	30	C	
Main	131- Pre-K II	PreK	1	12	C	21	C	29	C	Centers
Main	135- Pre-K I	PreK	2	14	C	21	C	29	C	Circle Time
Main	145- Infant II		0	0	C	18	C	NA	NA	
Main	148- Infant I	Infants and One Year Olds	2	13	C	13	C	NA	NA	Floor Play,Nap
Main	183B- Kindergarden	Five Year Olds	1	6	C	12	C	17	C	Circle Time
Main	201- 2nd Floor	PreK	2	18	C	19	C	NA	NA	Circle Time
Main	202-2nd Floor	PreK	2	18	C	28	C	NA	NA	Centers
Main	Flex Room-2nd Floor (Entry Hallway)		0	0	C	9	C	NA	NA	

Total Capacity @35 sq. ft.: 326

Total Capacity @25 sq. ft.: 364

Building	Playground	Playground Occupancy	Playground Compliance
Main	PGR A Infants	7	C
Main	PGR- B Toddlers	48	C
Main	PGR C 3-12	66	C

Comments

The purpose of today's visit is to conduct a Monitoring Visit.

Plan of Improvement: To Be Submitted 05/08/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/ChildCare/ProgramsAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decal.ga.gov

Christina Cha, Program Official

Date

Mandi Sloan, Consultant

Date



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Findings Report

Date: 4/24/2019 **VisitType:** Monitoring Visit

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Departure: 1:15 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation the following hazards to be present:

* Room Private Kindergarten 183: One can of sunscreen (authorization to dispense topical medication form observed) was found in one child's backpack, accessible to children.

* Room Private Kindergarten 183: One box of infant's gas drops was found in an unlocked drawer in a teacher's desk, accessible to children.

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Correction Deadline: 4/24/2019

Recited on 4/24/2019

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on observation that hazards existed in the following classrooms:

-In classroom 121 - the ceiling tile in the boys bathroom was cracked and bulging down and screws measuring more than two (2) threads were protruding at the base of the toilet in the boys bathroom.

-In classroom 131 - there was chipping paint accessible to the children along the wall to the right by the computer station as well as in the science area by the girls bathroom and along the wall under the window.

-In classroom 202- there were several areas where the blue carpet had become un-frayed and were ripped, extending the length of the room.

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Correction Deadline: 5/10/2019

Recited on 4/24/2019

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Correction Deadline: 10/31/2018

Corrected on 4/24/2019

.25(8) - The previous citation is corrected on this date as the multiple plug extension cord located under the teacher's desk, contained outlet protectors on unused outlets.

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 11/9/2018

Corrected on 4/24/2019

.26(4) - The previous citation is corrected on this date as the gap in the fence surrounding the AC unit on playground B measured three inches.

Correction Deadline: 11/10/2018

Corrected on 4/24/2019

.26(6) - The previous citation was corrected on this date as riding toys did not have broken handles and appeared to be in good repair.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Not Met****Finding**

591-1-1-.10(1) requires Centers first licensed after March 1, 1991, and Centers that are renovated after March 1, 1991, to provide ventilation in the diapering areas with functioning exhaust fans and a duct system or by the required amount of window space provided by operable windows when open. It was determined based on observation that in classroom 123 there was no ventilation over the changing table or operable windows for ventilation.

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Correction Deadline: 4/26/2019**Recited on 4/24/2019**

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Correction Deadline: 3/20/2018****Corrected on 4/24/2019**

.20(1) - Previous citation was corrected on this date as authorization forms to administer medication were observed to be complete.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Not Met****Finding**

591-1-1-.36(7)(c) 3. requires that the driver or other designated person document in writing the time of arrival and departure each time the vehicle departs from the Center, is loaded or unloaded at each school and when the vehicle returns to the Center; each time the vehicle departs from the Center, arrives at the location where any child is picked up or dropped off and when the vehicle returns to the Center; each time the vehicle leaves the Center, arrives at a field trip destination, leaves a field trip destination, and returns to the Center. It was determined based on review of records that return time was not documented during the following times of routine transportation:

*April 19, 2019: Return time was not documented during routine transportation from Dave's Creek Elementary School.

*April 19, 2019: Return time was not documented during routine transportation from Sharon Springs Elementary School.

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Correction Deadline: 4/25/2019

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 33

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 08/10/2015	
Staff # 2	Met
Date of Hire: 07/17/2018	
Staff # 3	Met
Date of Hire: 07/25/2016	
Staff # 4	Met
Date of Hire: 10/13/2011	
Staff # 5	Met
Date of Hire: 07/27/2015	
Staff # 6	Met
Date of Hire: 02/16/2015	
Staff # 7	Met
Date of Hire: 10/30/2017	
Staff # 8	Met
Date of Hire: 02/26/2016	
Staff # 9	Met
Date of Hire: 07/13/2017	
Staff # 10	Met
Date of Hire: 01/28/2019	
Staff # 11	Met
Date of Hire: 11/01/2010	

Staff # 12	Met
Date of Hire: 02/13/2019	
Staff # 13	Met
Date of Hire: 02/08/2019	
Staff # 14	Met
Date of Hire: 01/28/2011	
Staff # 15	Met
Date of Hire: 08/10/2018	
Staff # 16	Met
Date of Hire: 01/14/2013	
Staff # 17	Met
Date of Hire: 07/25/2016	
Staff # 18	Met
Date of Hire: 04/26/2018	
Staff # 19	Met
Date of Hire: 01/14/2019	
Staff # 20	Met
Date of Hire: 11/20/2015	
Staff # 21	Met
Date of Hire: 11/19/2014	
Staff # 22	Met
Date of Hire: 04/14/2014	
Staff # 23	Met
Date of Hire: 03/25/2019	
Staff # 24	Met
Date of Hire: 07/27/2018	
Staff # 25	Met
Date of Hire: 08/08/2013	
Staff # 26	Met
Date of Hire: 02/21/2019	

Records Reviewed: 33

Records with Missing/Incomplete Components: 0

Staff # 27 Date of Hire: 05/31/2016	Met
Staff # 28 Date of Hire: 02/06/2012	Met
Staff # 29 Date of Hire: 03/28/2017	Met
Staff # 30 Date of Hire: 03/27/2018	Met
Staff # 31 Date of Hire: 07/13/2018	Met
Staff # 32 Date of Hire: 08/09/2018	Met
Staff # 33 Date of Hire: 04/25/2018	Met

Staff Credentials Reviewed: 33

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR) **Met**

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Correction Deadline: 2/11/2019

Corrected on 4/24/2019

.32(4)(b) - Previous citation is corrected on this date as parental permission was observed for mixed age grouping.

591-1-1-.32 Supervision(CR) **Met**

Correction Deadline: 2/11/2019

Corrected on 4/24/2019

.32(7) - The previous citation was corrected on this date as children were observed to be supervised at all times.