



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/20/2020 **VisitType:** Complaint Investigation Follow Up **Arrival:** 1:15 PM **Departure:** 5:15 PM

CCLC-35669

Tender Years Learning Center #14

133 Bill Conn Parkway Gray, GA 31032 Jones County
 (478) 986-0345 tylc14@tylcorp.com

Regional Consultant

Laura Johnson

Phone: (470) 891-3520

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laura.johnson@decals.ga.gov

Mailing Address

3440 Oakcliff Road Suite# 112
 Atlanta, GA 30340

Quality Rated:

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/20/2020	Complaint Investigation Follow Up	Good Standing	
08/06/2020	LS POI Follow Up	Good Standing	
01/24/2020	Complaint Closure	Deficient	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L (twos)		0	0	C	10	C	NA	NA	
Main	1R (infants)		0	0	C	11	C	NA	NA	
Main	2L (twos)	One Year Olds and Two Year Olds	2	10	C	10	C	NA	NA	Nap
Main	2R (ones)		0	0	C	17	C	NA	NA	
Main	3L (threes)		0	0	C	16	C	NA	NA	
Main	3R (ones)		0	0	C	10	C	NA	NA	
Main	4L (pre-k)		0	0	C	23	C	NA	NA	
Main	4R (threes)		0	0	C	20	C	NA	NA	
Main	5R (school age)	Three Year Olds and Six Year Olds and Over and PreK	1	18	C	20	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 137						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 28			Total Capacity @35 sq. ft.: 137			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Back-School Aged	49	C
Main	Left-Preschool	27	C
Main	Right-Infant/Toddler	33	C

Comments

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Carter Betty, Program Official

Date

Laura Johnson, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(8) requires climbing and swinging equipment to have a resilient surface beneath the equipment and the fall zone from such equipment must be adequately maintained by the Center to assure continuing resiliency. It was determined based on observation that there was only two-inches of resilient surfacing under both blue slides on the preschool playground instead of the required six-inches.

POI (Plan of Improvement)

The Center will add additional resilient surfacing to the fall zones where needed and check daily, adding resilient surfacing as needed to maintain adequate resiliency.

Correction Deadline: 9/3/2020

Recited on 8/20/2020

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Hand washing and sanitizing requirements for diapering were discussed with the Director on this date.

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed on this date.

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Technical Assistance****Comment**

Complete documentation of transportation observed.

Technical Assistance

591-1-1-.36(7)(d) - The consultant spoke with the director about ensuring that a second check of the bus is completed immediately upon completion of the first check of the vehicle.

Correction Deadline: 8/21/2020

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Technical Assistance****Technical Assistance**

591-1-1-.30(1)(b)3 - The consultant spoke with the director about ensuring that all cots have a sheet that is marked for individual use or laundered daily.

Correction Deadline: 8/20/2020

Staff Records

Records Reviewed: 8**Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Date of Hire: 11/07/2019

Staff # 2

Met

Date of Hire: 08/04/2020

Records Reviewed: 8

Records with Missing/Incomplete Components: 0

Staff # 3 Date of Hire: 08/06/2020	Met
Staff # 4	Met
Staff # 5 Date of Hire: 05/28/2019	Met
Staff # 6	Met
Staff # 7 Date of Hire: 07/20/2020	Met
Staff # 8 Date of Hire: 08/10/2020	Met

Staff Credentials Reviewed: 3

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Criminal record checks were observed to be complete.

Comment

Director provided one file for an employee hired since the last visit.

591-1-1-.31 Staff(CR) Met

Correction Deadline: 8/6/2020

Corrected on 8/20/2020

.31(2)(b)2. - This citation was corrected on this date. Documentation for enrollment to obtain an education credential was observed on this date for all staff members.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met

Correction Deadline: 8/6/2020

Corrected on 8/20/2020

.32(1) - This citation was corrected on this date. Appropriate ratios were observed in all classrooms.

591-1-1-.32 Supervision(CR) Met

Comment

Center observed to maintain appropriate staff:child ratios.