



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**  
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/4/2020 **VisitType:** Monitoring Visit **Arrival:** 11:45 AM **Departure:** 12:45 PM

**CCLC-35667**

**Tender Years Learning Center #12**

469 Lakes Blvd. Lake Park, GA 31636 Lowndes County  
 (229) 559-8880 tylc12@tylcorp.com

**Mailing Address**

3440 Oakcliff Road Suite# 112  
 ATLANTA, GA 30340

**Regional Consultant**

Beth Houtz

Phone: (229) 238-2130

Fax: (229) 238-2955

beth.houtz@decal.ga.gov

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/04/2020	Monitoring Visit	Good Standing	
01/15/2020	Licensing Study	Good Standing	
08/13/2019	Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Left Ft- infants	Infants	1	3	C	6	C	NA	NA	Floor Play
Main	Lt Bk - 3+	Six Year Olds and Over	1	13	C	18	C	24	C	Nap
Main	Lt Center-Pre-K		0	0	C	23	C	32	C	
Main	Rt Bk - 3's	Three Year Olds	1	13	C	15	C	NA	NA	Nap
Main	Rt ft - 1 yr	One Year Olds	1	6	C	15	C	NA	NA	Nap
Main	Rt mid- 2 yrs	Two Year Olds	1	8	C	18	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 95			Total Capacity @25 sq. ft.: 110							
Total # Children this Date: 43			Total Capacity @35 sq. ft.: 95			Total Capacity @25 sq. ft.: 110				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Large Playground	97	C
Main	Toddler Playground	178	C

**Comments**

A virtual inspection was conducted on August 4, 2020 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on July 16, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

Margaret McDaniel, Program Official

Date

Beth Houtz, Consultant

Date



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### Findings Report

**Date:** 8/4/2020 **VisitType:** Monitoring Visit **Arrival:** 11:45 AM **Departure:** 12:45 PM

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)** **Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)** **Met**

**Comment**

Center does not provide swimming activities.

**Comment**

Pool not in use at this time, gates observed locked.

### Facility

**591-1-1-.19 License Capacity(CR)** **Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Correction Deadline: 1/15/2020**

**Corrected on 8/4/2020**

**.25(15) - This citation was observed to be corrected on this date. The center has put a key lock on the storage shed door.**

**591-1-1-.26 Playgrounds(CR)** **Defer**

**Defer**

591-1-1-.26(4)- A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit when the rule correction can be observed in person.

**POI (Plan of Improvement)**

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

**Correction Deadline: 1/15/2020**

**Defer**

591-1-1-.26(6)- A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit when the rule correction can be observed in person.

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters. The center will sand and repaint the yellow play equipment to remove and repair the rust and chipping paint.

**Correction Deadline: 1/25/2020**

**Correction Deadline: 1/25/2020**

**Corrected on 8/4/2020**

.26(8) - This citation was observed to be corrected on this date. The center has redistributed the mulch under the fall zone areas.

**Correction Deadline: 1/31/2020**

**Corrected on 8/4/2020**

.26(9) - This citation was observed to be corrected on this date. No hazards were observed during the Virtual Visit.

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated in person and will be reviewed during the next regulatory visit. Hand washing and sanitizing requirements for diapering were discussed with the Director/Provider on this date.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated in person and will be reviewed during the next regulatory visit. Handwashing supplies were observed, and handwashing practices were discussed with the Director on this date.

**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

**Policies and Procedures****591-1-1-.21 Operational Policies & Procedures****Not Met****Finding**

591-1-1-.21(3) requires that the Center conduct drills for fire, tornado and other emergency situations. The fire drills will be conducted monthly and tornado and other emergency situation drills will be conducted every six months. The Center shall maintain documentation of the dates and times of these drills for two years. It was determined based on observation that there was no documentation of fire and safety drills being conducted for June and July of 2020.

**POI (Plan of Improvement)**

The Center will hold the drills as required and keep the documentation of the drills on file for two years. The center held a fire drill the morning of the visit in order to get on a schedule.

**Correction Deadline: 8/4/2020**

**Recited on 8/4/2020**

<b>Safety</b>
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**591-1-1-.11 Discipline(CR)**

**Defer**

**Defer**

591-1-1-.11(2)- A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit when the rule correction can be observed in person.

**POI (Plan of Improvement)**

The Center will take immediate action to ensure the action/conduct has ceased; train/review appropriate child guidance techniques with center staff; and have a system in place to monitor and identify inappropriate actions.

**Correction Deadline: 1/15/2020**

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**591-1-1-.36 Transportation(CR)**

**Met**

**Comment**

Center does not currently provide routine transportation but plans to resume when school starts back. Last state of transportation was March 13, 2020.

<b>Sleeping &amp; Resting Equipment</b>
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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**

**Met**

**Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated in person and will be reviewed during the next regulatory visit. SIDS and infant sleeping position were discussed with the Director on this date.

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

<b>Staff Records</b>
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**Records Reviewed: 16**

**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 02/14/2020	
 Staff # 2	 Met
Date of Hire: 09/03/2019	
 Staff # 3	 Met
Date of Hire: 08/26/2019	
 Staff # 4	 Met
Date of Hire: 08/26/2019	

Staff # 5	Met
Date of Hire: 07/13/2020	
Staff # 6	Met
Date of Hire: 01/24/2014	
Staff # 7	Met
Date of Hire: 07/13/2020	
Staff # 8	Met
Date of Hire: 06/22/2020	
Staff # 9	Met
Date of Hire: 08/01/2019	
Staff # 10	Met
Date of Hire: 06/22/2020	
Staff # 11	Met
Date of Hire: 06/23/2020	
Staff # 12	Met
Date of Hire: 06/09/2019	
Staff # 13	Met
Date of Hire: 01/06/2020	
Staff # 14	Met
Date of Hire: 10/15/2018	
Staff # 15	Met
Date of Hire: 07/14/2020	
Staff # 16	Met
Date of Hire: 08/01/2018	

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**Staff Credentials Reviewed: 7**

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<b>591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)</b>	<b>Met</b>
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**Comment**

Criminal record checks were observed to be complete.

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<b>591-1-1-.33 Staff Training</b>	<b>Met</b>
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**Correction Deadline: 2/14/2020**

Corrected on 8/4/2020

.33(3) - This citation is observed to be corrected on this date. The employee has obtained the required training.

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591-1-1-.31 Staff(CR)

Met

**Comment**

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on July 16, 2020.

<b>Staffing and Supervision</b>
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591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

**Comment**

Center observed to maintain appropriate staff:child ratios.

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591-1-1-.32 Supervision(CR)

Met

**Comment**

Center observed to maintain appropriate staff:child ratios.