



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/10/2019 **VisitType:** Incident Investigation/Licensing Study **Arrival:** 8:30 AM **Departure:** 11:45 AM

CCLC-35656

Tender Years Learning Center #10

27 South Jackson St. Winder, GA 30680 Barrow County
 (770) 867-5811 tylc10@tylcorp.com

Regional Consultant

Stacy Whitten

Phone: (770) 405-7920

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Mailing Address

3440 Oakcliff Road Suite# 112
 ATLANTA, GA 30340

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/10/2019	Incident Investigation Closure	Good Standing	
04/10/2019	Incident Investigation/Licensing Study	Good Standing	
02/04/2019	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L Infants	Infants and One Year Olds	1	3	C	18	C	NA	NA	Floor Play
Main	1R Pre-K	PreK	2	15	C	24	C	NA	NA	Transitioning, Breakfast
Main	1R Right hall	Pre-K C	0	0	C	20	C	NA	NA	
Main	2L One Year Olds		0	0	C	14	C	NA	NA	
Main	2R		0	0	C	18	C	NA	NA	
Main	3L Two Year Olds	Two Year Olds and Three Year Olds	2	16	C	18	C	NA	NA	Circle Time, Centers
Main	3R Three year olds		0	0	C	20	C	NA	NA	
Main	4L Preschool		0	0	C	24	C	NA	NA	
Main	Middle Back	Pre-K A	0	0	C	20	C	NA	NA	
Main	R Hall 2R	Pre-K D	0	0	C	20	C	NA	NA	
Total Capacity @35 sq. ft.: 196						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 34			Total Capacity @35 sq. ft.: 196			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A	74	C
Main	B	32	C
Main	C	28	C

Comments

The purpose of this visit was to conduct a incident investigation and licensing study.

Plan of Improvement: Developed This Date 04/10/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Renee Johnson, Program Official

Date

Stacy Whitten, Consultant

Date



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Findings Report

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The following information is associated with a Licensing Study Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Pool not in use at this time, gates observed locked.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

Technical Assistance

591-1-1-.25(13) - Consultant discussed with provider to ensure the after school room closet and sink cabinets remain locked throughout the day to ensure hazards do not become accessible to children.

Correction Deadline: 4/10/2019

Technical Assistance

591-1-1-.25(3) - Consultant discussed with provider to ensure the sink in classroom 3L and afterschool mirror wall is cleaned and disinfected throughout the day.

Correction Deadline: 4/10/2019

591-1-1-.26 Playgrounds(CR)

Technical Assistance

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute.

Technical Assistance

591-1-1-.26(6) - Consultant discussed with provider to monitor and repair or replace the slide on the far right playground where it is becoming cracked to ensure sharp edges do not become accessible to children. Consultant also discussed with provider to monitor and repaint or repair the swing chains on the right playground where rust is beginning to develop.

Correction Deadline: 4/20/2019

Technical Assistance

591-1-1-.26(9) - Consultant discussed with provider to monitor and cut the grass and weeds that are developing throughout the playground areas.

Correction Deadline: 4/10/2019

Technical Assistance

591-1-1-.26(9) - Consultant discussed with provider to monitor and repair or repaint the plaster on the building on the left toddler playground area where it is beginning to chip. Consultant also discussed with provider to monitor and repair or replace the door leading from classroom 2L to the playground where the bottom of the door is beginning to separate so that rough or sharp edges do not become accessible to children.

Correction Deadline: 4/10/2019

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.05 Animals

Met

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)

Technical Assistance

Technical Assistance

591-1-1-.11 - Consultant discussed with provider to remind teachers in the two and three-year-old classroom to be mindful of tone when redirecting the children.

591-1-1-.36 Transportation(CR)

Met

Comment

Complete documentation of transportation observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Comment

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director and staff on this date. Appropriate hygiene and laundry procedures were stated and observed to be followed.

Staff Records**Records Reviewed: 8****Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 03/23/2013	
Staff # 2	Met
Date of Hire: 08/16/2017	
Staff # 3	Met
Date of Hire: 05/22/2017	
Staff # 4	Met
Date of Hire: 09/01/2010	
Staff # 5	Met
Date of Hire: 02/19/2014	
Staff # 6	Met
Date of Hire: 10/24/2016	
Staff # 7	Met
Date of Hire: 04/24/2018	
Staff # 8	Met
Date of Hire: 09/08/2016	

Staff Credentials Reviewed: 8

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)**Met****Comment**

Consultant requested to view all Criminal Record checks for employees hired after last visit. Director stated that there have been no new hires since last visit

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR)**Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.