



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/8/2019    **VisitType:** Monitoring Visit    **Arrival:** 8:30 AM    **Departure:** 11:20 AM

**CCLC-35654**

**Tender Years Learning Center #8**

1902 N. Forrest St. Valdosta, GA 31601 Lowndes County  
 (229) 242-7130 tylc8@tylcorp.com

**Regional Consultant**

Beth Houtz

Phone: (229) 238-2130

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beth.houtz@decal.ga.gov

**Mailing Address**

3440 Oakcliff Road Suite# 112  
 ATLANTA, GA 30340

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>		
05/08/2019	Monitoring Visit	Good Standing
10/22/2018	Licensing Study	Good Standing
01/02/2018	Complaint Investigation & Monitoring Visit	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Main	A-infant/toddler 1st left	Infants	2	2	C	11	C	NA	NA	Nap	
Main	B-1's (R front)	One Year Olds	1	5	C	19	C	NA	NA	Diapering, Free Play	
Main	C-2's (R bk)	Two Year Olds	2	10	C	18	C	NA	NA	Outside	
Main	D - 3's - 2nd left	Three Year Olds	1	12	C	24	C	NA	NA	Centers	
Main	F-PRE-K (1,2,3 & stage)	PreK	2	20	C	74	C	NA	NA	Music, Supper	
Total Capacity @35 sq. ft.:			145	Total Capacity @25 sq. ft.:		0	Building @35 capacity limited by Fire Marshall Limitations				
Total # Children this Date:			49	Total Capacity @35 sq. ft.:		145	Total Capacity @25 sq. ft.:				0

Building	Playground	Playground Occupancy	Playground Compliance
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**Comments**

The purpose of today's visit is a monitoring visit and a follow up for any previous citations. The center provides before and after school transportation and in April purchased two new buses to use for transportation.

Plan of Improvement: Developed This Date 05/08/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

Jennifer McQuire, Program Official

Date

Beth Houtz, Consultant

Date



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### Findings Report

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

**591-1-1-.12 Equipment & Toys(CR)**

**Met**

**Comment**

A variety of equipment and toys were observed throughout the center.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)**

**Met**

**Comment**

Center does not provide swimming activities.

### Facility

**591-1-1-.19 License Capacity(CR)**

**Met**

**Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)**

**Not Met**

**Finding**

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the storage closet door in the one-year-old classroom was not locked and children in care could access a broom, dust pan, Glade and Orange Champ cleaners, and an employee's purse. Additionally, in the Pre-K classroom an employee's purse and two drinks from Zacadoos were accessible to children in care, the air condition closet was not locked, and the storage closet was not allowing children in care access to a broom, dust pan, and freezer.

**POI (Plan of Improvement)**

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

**Correction Deadline: 5/8/2019**

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**591-1-1-.26 Playgrounds(CR)****Technical Assistance****Correction Deadline: 10/22/2018****Corrected on 5/8/2019****.26(9) - This citation was observed to be corrected on this date. The hazards on the playground have been removed or repaired.****Technical Assistance**

591-1-1-.26(9) - The Director stated that the infant playground is not currently in use. The consultant discussed with the director about ensuring the debris, hanging limbs, and ant beds are taken care of before children in care are allowed back on the playground.

**Correction Deadline: 5/8/2019**

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**Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)****Met****Comment**

The Provider currently does not dispense/administer medication.

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**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

Age-appropriate discussion and/or redirection observed.

**591-1-1-.36 Transportation(CR)****Met****Comment**

Complete documentation of transportation observed.

**Comment**

Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Comment**

Pleasant naptime environment observed.

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**Staff Records**

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**Records Reviewed: 23****Records with Missing/Incomplete Components: 0**

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Staff # 1

Met

Date of Hire: 05/07/2019

Staff # 2 Met

Date of Hire: 02/03/2015

Staff # 3 Met

Date of Hire: 07/05/2018

Staff # 4 Met

Date of Hire: 08/02/2005

Staff # 5 Met

Date of Hire: 03/13/2017

Staff # 6 Met

Date of Hire: 10/07/2013

Staff # 7 Met

Date of Hire: 05/02/2018

Staff # 8 Met

Date of Hire: 12/02/2013

Staff # 9 Met

Date of Hire: 11/15/2017

Staff # 10 Met

Date of Hire: 09/29/2017

Staff # 11 Met

Date of Hire: 02/01/2016

Staff # 12 Met

Date of Hire: 01/08/2015

Staff # 13 Met

Date of Hire: 08/29/2018

Staff # 14 Met

Date of Hire: 01/21/2014

Staff # 15 Met

Date of Hire: 07/03/2018

Staff # 16 Met

Date of Hire: 12/03/2007

**Records Reviewed: 23**

**Records with Missing/Incomplete Components: 0**

Staff # 17 Date of Hire: 02/11/2013	Met
Staff # 18 Date of Hire: 08/12/2014	Met
Staff # 19 Date of Hire: 08/31/2018	Met
Staff # 20 Date of Hire: 09/03/2014	Met
Staff # 21 Date of Hire: 07/17/2017	Met
Staff # 22 Date of Hire: 08/10/1998	Met
Staff # 23 Date of Hire: 05/07/2019	Met

**Staff Credentials Reviewed: 23**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)** **Met**

**Comment**

Criminal record checks were observed to be complete.

**Comment**

Director provided two file(s) for employees hired since last visit.

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**591-1-1-.31 Staff(CR)** **Met**

**Comment**

Staff observed to be compliant with applicable laws and regulations.

**Staffing and Supervision**

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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

Staff observed to provide direct supervision and be attentive to children's needs.