



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 1/2/2018 **VisitType:** Monitoring Visit **Arrival:** 9:15 AM **Departure:** 12:00 PM

CCLC-35654

Tender Years Learning Center #8

1902 N. Forrest St. Valdosta, GA 31601 Lowndes County
 (229) 242-7130 tylc8@tylcorp.com

Regional Consultant

Beth Houtz

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beth.houtz@decal.ga.gov

Mailing Address

3440 Oakcliff Road Suite# 112
 ATLANTA, GA 30340

Quality Rated: ★ ★

Compliance Zone Designation		
01/02/2018	Complaint Investigation & Monitoring Visit	Good Standing
01/02/2018	Complaint Closure	Good Standing
09/18/2017	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-infant/toddler	Infants	1	2	C	11	C	NA	NA	Nap
Main	B-3's (R front)	Three Year Olds	2	12	C	19	C	NA	NA	Centers
Main	C-2's (R bk)	Two Year Olds	2	8	C	18	C	NA	NA	Centers
Main	D-1's (mid L)		0	0	C	8	C	NA	NA	Centers
Main	E-2's (L end)	One Year Olds	1	4	C	16	C	NA	NA	Centers
Main	F-PRE-K (1,2,3 & stage)	Six Year Olds and Over and PreK	1	17	C	74	C	NA	NA	Centers

Total Capacity @35 sq. ft.: 145

Total Capacity @25 sq. ft.: 0

Building @35 capacity limited by Fire Marshall Limitations

Total # Children this Date: 43

Total Capacity @35 sq. ft.: 145

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance

Comments

The purpose of today's visit is a monitoring and complaint investigation visit. This is the second visit of the fiscal year. The center provides transportation to and from school. No transportation was observed on this visit due to school being out. The center does administer medication.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov

Jennifer McQuire, Program Official

Date

Beth Houtz, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Technical Assistance

Technical Assistance

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. The consultant observed the right hand door of the changing table in the two-year-old room to be missing. The hinge and a screw were still on the changing table. The Director stated that she had a new door to go on the changing table and was waiting for it to be replaced. The Director went ahead and removed the screw and hinge so it would not be a hazard.

Correction Deadline: 1/2/2018

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

591-1-1-.08 Children's Records

Technical Assistance

Technical Assistance

591-1-1-.08(6) requires the Center to maintain records of a child's daily arrival and departure for the twelve (12) preceding months that the Parent or person(s) authorized by the Parent documents, in written or electronic format, each time the Parent or authorized person drops off and picks up the child. The documentation shall include at least the date, the child's name, the arrival and departure times, and the signature or initials of the Parent or authorized person at the time of arrival and departure. These records shall be made available to the Department in printed or written form upon request. The consultant observed in the infant room and in the two-year-old classroom all the children present not to be signed in on the sign in/out sheet. The center does have a computer that the parents sign in and out of each day to access the facility. The consultant discussed with the director the importance of maintaining the paper sign in and out with the signature as well as having the computerized sign in and out.

Correction Deadline: 1/2/2018

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Technical Assistance

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. The consultant observed the green carpet in the classrooms to be worn down and thin in several areas. In the corners and on the edges the carpet appears to be unclean and blackened. There are several blackened spots throughout the carpet areas giving it an unclean appearance. The director stated that the carpet has been cleaned but the spots would not come up. The consultant spoke with the Director about possibly having the carpet replaced.

Correction Deadline: 1/2/2018

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 9/18/2017

Corrected on 1/2/2018

.26(9) - This citation was observed to be corrected on this date. The consultant observed all hazards to be corrected or removed from the playgrounds.

Health and Hygiene

591-1-1-.07 Children's Health

Technical Assistance

Technical Assistance

591-1-1-.07(5) requires Center Staff to not permit children to wear around their necks or attach to their clothing pacifiers or other hazardous items. The consultant observed a child in the two-year-old classroom to have an amber teething necklace around his neck. The consultant discussed with staff how this could be a choking hazard and staff removed the necklace.

Correction Deadline: 1/2/2018

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)

Met

Comment

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Age-appropriate discussion and/or redirection observed.

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Correction Deadline: 9/18/2017****Corrected on 1/2/2018****.30(1)(a)3 - This citation was observed to be corrected on this date. The consultant observed tight fitting sheets on all the cribs.**

Staff Records

Records Reviewed: 22**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 02/03/2015	
Staff # 2	Met
Date of Hire: 08/02/2005	
Staff # 3	Met
Date of Hire: 03/13/2017	
Staff # 4	Met
Date of Hire: 10/07/2013	
Staff # 5	Met
Date of Hire: 03/14/2016	
Staff # 6	Met
Date of Hire: 12/02/2013	
Staff # 7	Met
Date of Hire: 11/15/2017	
Staff # 8	Met
Date of Hire: 09/29/2017	
Staff # 9	Met
Date of Hire: 02/19/2007	
Staff # 10	Met

Records Reviewed: 22

Records with Missing/Incomplete Components: 0

Date of Hire: 01/31/2017

Staff # 11 Met

Date of Hire: 05/12/2015

Staff # 12 Met

Date of Hire: 02/01/2016

Staff # 13 Met

Date of Hire: 01/08/2015

Staff # 14 Met

Date of Hire: 08/22/2016

Staff # 15 Met

Date of Hire: 12/12/2016

Staff # 16 Met

Date of Hire: 01/21/2014

Staff # 17 Met

Date of Hire: 12/03/2007

Staff # 18 Met

Date of Hire: 02/11/2013

Staff # 19 Met

Date of Hire: 08/12/2014

Staff # 20 Met

Date of Hire: 09/03/2014

Staff # 21 Met

Date of Hire: 07/17/2017

Staff # 22 Met

Date of Hire: 08/10/1998

Staff Credentials Reviewed: 22

591-1-1-.09 Criminal Records Check(CR)

Met

Comment

Criminal records checks were observed to be complete.

Comment

Director provided two file(s) for employees hired since last visit.

591-1-1-.31 Staff(CR)

Met

Comment

Discussed that all lead staff must enroll in an approved education program within 6 months of hire and complete degree within 18 months.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.