



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/31/2019 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:30 AM **Departure:** 1:35 PM

CCLC-35613

Childcare Network #229

2265 Cooper Lake Road SE Smyrna, GA 30080 Cobb County
 (770) 435-3165 cni229@childcarenetwork.com

Regional Consultant

Sherri Thompson

Phone: (770) 357-7038

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sherri.thompson@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
12/31/2019	Complaint Investigation Follow Up	Good Standing	
08/12/2019	Complaint Closure	Good Standing	
07/26/2019	Complaint Investigation & Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L		0	0	C	26	C	37	C	
Main	1R	Infants	1	4	C	26	C	NA	NA	Floor Play
Main	2L	Five Year Olds and Six Year Olds and Over and PreK	2	10	C	27	C	38	C	Centers
Main	2R		0	0	C	27	C	NA	NA	
Main	3L		0	0	C	28	C	39	C	
Main	3R	One Year Olds	2	7	C	27	C	NA	NA	Art
Main	4R	Two Year Olds	2	6	C	37	C	52	C	Art
Main	5R	Three Year Olds	2	8	C	33	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 231						Total Capacity @25 sq. ft.: 279				
Total # Children this Date: 35			Total Capacity @35 sq. ft.: 231			Total Capacity @25 sq. ft.: 279				

Building	Playground	Playground Occupancy	Playground Compliance
Main	rear	37	C

Comments

The purpose of today's visit was to conduct follow up from the previous visit conducted on August 12, 2019 and to conduct a complaint investigation. The Affidavit Verifying Completion of Background Check Video Units was reviewed and issued at the conclusion of today's visit due to a background check violation with regards to probability.

Plan of Improvement: Developed This Date 12/31/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Sacha Cantave, Program Official

Date

Sherri Thompson, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Staff Records

Records Reviewed: 7**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Staff # 2	Met
Date of Hire: 11/25/2019	
Staff # 3	Met
Staff # 4	Met
Staff # 5	Met
Date of Hire: 07/02/2018	
Staff # 6	Met
Staff # 7	Met
Date of Hire: 10/14/2019	

Staff Credentials Reviewed: 0

Finding

591-1-1-.09(1)(j) requires that for portability for Directors, Employees and Provisional Employees, excluding Students-in-Training, only the most recently issued determination letter is eligible for portability and must be ported electronically. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. It was determined based on the consultant's review of background checks for thirteen staff records hired since last visit that two staff members had satisfactory comprehensive background checks that were not ported to the current center. One staff member had a documented date of hire as November 25, 2019 and the second staff member had a documented date of hire as October 14, 2019.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will to ensure that only the most recently issued determination letter is electronically ported for Directors, Employees and Provisional Employees, excluding Students-in-Training. A Center may accept a satisfactory Fingerprint Records Check Determination letter or a satisfactory Comprehensive Records Check Determination letter issued by the Department if the Records Check Clearance Date is within the preceding 12 months from the hire date, the individual has not had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, and the Center does not know or reasonably should not know that the individual's satisfactory status has changed. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will ensure CRC rules are maintained. The background checks for both staff members were ported during the time of the visit.

Correction Deadline: 12/31/2019

Staffing and Supervision

Correction Deadline: 7/29/2019

Corrected on 12/31/2019

.32(7) - Supervision was observed to be maintained in all classrooms during the time of the visit and required staff to child ratios were observed to be maintained during the time of the visit.