



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/19/2019 **VisitType:** Licensing Study **Arrival:** 9:30 AM **Departure:** 12:00 PM

CCLC-3557

Heavenly Creations & Child Development, Inc.

2427 Wheelless Road Augusta, GA 30906 Richmond County
 (706) 737-5536 heavenly2427@icloud.com

Regional Consultant

Melyn Smith

Phone: (706) 855-3455
 Fax: (706) 434-7640
 melyn.smith@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation		
03/19/2019	Licensing Study	Good Standing
07/30/2018	Monitoring Visit	Good Standing
03/01/2018	Monitoring Visit	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes	
Bldg One	Back	One Year Olds	3	18	C	24	C	NA	NA	Circle Time, Music	
Bldg One	Left	Infants and One Year Olds	3	14	C	23	C	NA	NA	Floor Play, Feeding, Nap	
Bldg One	Middle	Two Year Olds	2	16	C	23	C	NA	NA	Centers	
Bldg One	Right	Three Year Olds and Four Year Olds	3	34	C	35	C	49	C	Centers	
Total Capacity @35 sq. ft.:			105		Total Capacity @25 sq. ft.:		169				
Bldg Two	Main		0	0	C	64	C	NA	NA		
Total Capacity @35 sq. ft.:			64		Total Capacity @25 sq. ft.:		169				
Total # Children this Date: 82		Total Capacity @35 sq. ft.:			169		Total Capacity @25 sq. ft.:				169

Building	Playground	Playground Occupancy	Playground Compliance
Bldg One	Back-Play Yard	122	C
Bldg One	Side-Play Yard	8	C

Comments

Plan of Improvement: Developed This Date 03/19/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Ezra Hatcher, Program Official

Date

Melyn Smith, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 3/19/2019 **VisitType:** Licensing Study **Arrival:** 9:30 AM **Departure:** 12:00 PM

CCLC-3557

Heavenly Creations & Child Development, Inc.

2427 Wheelless Road Augusta, GA 30906 Richmond County
(706) 737-5536 heavenly2427@icloud.com

Mailing Address
Same

Regional Consultant

Melyn Smith

Phone: (706) 855-3455
Fax: (706) 434-7640
melyn.smith@dec.al.ga.gov

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Not Met

Comment

A variety of equipment and toys were observed throughout the center.

Finding

591-1-1-.12(2) requires that all equipment and furniture be free from hazardous conditions such as, but not limited to, sharp rough edges or toxic paint; and be kept clean. It was determined, based on observation, that the blue vinyl couch in the Middle Classroom in Building One and the red vinyl couch and chair cushions in Building Two were observed to have tears with foam exposed, which prevented the furniture from being able to be kept clean on this date.

POI (Plan of Improvement)

The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 3/19/2019

Correction Deadline: 7/30/2018

Corrected on 3/19/2019

.12(4) - Previous citation corrected, based on observation, in that all equipment and furniture of a weight or mass that could cause injury from tipping, falling, or being pulled or pushed over were observed to be secured on this date.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 12

Records with Missing/Incomplete Components: 2

Child # 1

Not Met

"Missing/Incomplete Components"

.08(3)-Address of Release Person Missing

Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met
Child # 6	Met
Child # 7	Met
Child # 8	Not Met

"Missing/Incomplete Components"

.08(3)-Address of Release Person Missing

Child # 9	Met
Child # 10	Met
Child # 11	Met
Child # 12	Met

591-1-1-.08 Children's Records

Technical Assistance

Technical Assistance

591-1-1-.08(1) - The consultant discussed with the director to ensure that all children's files have addresses for release persons on this date.

Correction Deadline: 3/19/2019

	Facility
--	-----------------

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Comment

No hazards observed accessible to children on this date.

Finding

591-1-1-.25(11) requires that floor coverings be tight, smooth, free of odors and washable or cleanable. It was determined, based on observation, that the flooring in the bathroom in the Middle Classroom and in the Right Classroom was observed to not be smooth, as tears and cracks were observed present on this date. It was further determined that the rug in the Right Classroom was observed to be frayed on the sides and the corners on this date.

POI (Plan of Improvement)

Floors will be maintained to be safe and sanitary.

Correction Deadline: 4/2/2019

Recited on 3/19/2019

Correction Deadline: 7/30/2018

Corrected on 3/19/2019

.25(13) - Previous citation corrected, based on observation, in that no potential hazards were observed accessible to children on this date.

Correction Deadline: 7/30/2018

Corrected on 3/19/2019

.25(3) - Previous citation corrected, based on observation, in that the center and surrounding premises were observed to be clean, free of debris and in good repair on this date.

Correction Deadline: 7/30/2018

Corrected on 3/19/2019

.25(8) - Previous citation corrected, based on observation, in that all electrical outlets within children's reach were observed to have protective caps on this date, making them inaccessible to children as required.

591-1-1-.26 Playgrounds(CR) Met

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR) Met

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR) N/A

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR) Met

Comment

Age-appropriate discussion and/or redirection observed.

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.13 Field Trips(CR) Met

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR) Not Met

Comment

Complete documentation of transportation observed.

Finding

591-1-1-.36(3)(a-b) requires any Center that provides any type of transportation to obtain two (2) hours of state-approved or state-accepted transportation training, biannually, for the Director and for each person responsible for or who participates in the transportation of children. The training shall include, but is not limited to, a review of the transportation rules, a review of approved transportation forms and procedures, and instruction on the usage and completion of the forms and procedures. This training may be counted as part of the annual training requirements for Staff. It was determined, based on review of records, that the director and three staff participating in routine transportation were lacking current evidence of completing the required two hours of state-approved transportation training on this date, as required biannually.

POI (Plan of Improvement)

The Center will ensure that the Director, Center Staff, and any person responsible for the transportation of children has completed the required transportation training.

Correction Deadline: 3/29/2019

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Not Met

Comment

Pleasant naptime environment observed.

Finding

591-1-1-.30(1)(b)1 requires that cots and mats are of sound construction and of sufficient size to accommodate comfortably the size and weight of the child; and that mats are in good repair, washable, covered with a waterproof material and at least two inches (2") thick. It was determined, based on observation, that mats in the Back Classroom were observed to have tears with foam exposed on this date, which prevented the mats from being washable and able to be sanitized as required.

POI (Plan of Improvement)

The Center will ensure that cots and mats are of sound construction and of sufficient size to accommodate the size and weight of the child and mats are in good repair, washable, covered with a waterproof material and is at least two inches thick.

Correction Deadline: 3/19/2019

Staff Records

Records Reviewed: 16

Records with Missing/Incomplete Components: 4

Staff # 1	Met
Date of Hire: 01/12/2017	
Staff # 2	Met
Date of Hire: 10/03/1998	
Staff # 3	Met
Date of Hire: 01/26/2000	
Staff # 4	Not Met
Date of Hire: 06/01/2009	

"Missing/Incomplete Components"

.36(3)(a-b)-2 hrs. Transportation Training missing

Staff # 5	Not Met
Date of Hire: 01/13/2017	
<u>"Missing/Incomplete Components"</u>	
.36(3)(a-b)-2 hrs. Transportation Training missing	
Staff # 6	Met
Date of Hire: 09/11/1993	
Staff # 7	Met
Date of Hire: 03/15/2005	
Staff # 8	Met
Date of Hire: 08/14/2018	
Staff # 9	Not Met
Date of Hire: 08/20/2001	
<u>"Missing/Incomplete Components"</u>	
.36(3)(a-b)-2 hrs. Transportation Training missing	
Staff # 10	Met
Date of Hire: 02/01/2000	
Staff # 11	Not Met
Date of Hire: 03/21/2002	
<u>"Missing/Incomplete Components"</u>	
.36(3)(a-b)-2 hrs. Transportation Training missing	
Staff # 12	Met
Date of Hire: 09/25/2018	
Staff # 13	Met
Date of Hire: 06/09/2015	
Staff # 14	Met
Date of Hire: 10/03/1998	
Staff # 15	Met
Date of Hire: 01/12/2017	
Staff # 16	Met
Date of Hire: 12/12/2000	

Staff Credentials Reviewed: 16

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

Comment

Director provided two files for employees hired since last visit.

591-1-1-.09 Criminal Records Check(CR) **Met**

Correction Deadline: 7/30/2018

Corrected on 3/19/2019

.09(1)(g) - Previous citation corrected, based on review of records, in that all staff had comprehensive satisfactory criminal records check determination letters on file on this date.

591-1-1-.14 First Aid & CPR **Met**

Comment

Evidence observed of 100% of center staff certified in First Aid and CPR.

591-1-1-.31 Staff(CR) **Met**

Comment

Staff observed to be compliant with applicable laws and regulations.

Correction Deadline: 7/30/2018

Corrected on 3/19/2019

.31(8)(a) - Previous citation corrected, based on review of records, in that all volunteers who provide consistent services had comprehensive satisfactory criminal records check determination letters on file on this date.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment

Staff observed to provide direct supervision and be attentive to children's needs.