



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/25/2019 **VisitType:** Licensing Study

Arrival: 9:15 AM

Departure: 12:20 PM

CCLC-35250

Childcare Network #211

3635 Howell Ferry Rd. Duluth, GA 30096 Gwinnett County
(770) 623-9800 cni211@childcarenetwork.com

Regional Consultant

Stacy Whitten

Phone: (770) 405-7920

Fax: (404) 478-8021

stacy.whitten@dec.al.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/25/2019	Licensing Study	Good Standing	
07/16/2019	POI Follow Up	Good Standing	
05/21/2019	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1st left	Infants and One Year Olds	1	3	C	15	C	NA	NA	Nap, Floor Play
Main	B 2nd Left		0	0	C	14	C	NA	NA	
Main	C 3rd left	One Year Olds and Two Year Olds	1	7	C	14	C	NA	NA	Floor Play
Main	D rear Left		0	0	C	18	C	NA	NA	
Main	E 1st Right	Three Year Olds and Four Year Olds and Six Year Olds and Over and PreK	2	11	C	28	C	NA	NA	Centers
Main	F 2nd Right		0	0	C	39	C	NA	NA	
Main	G 3rd Right		0	0	C	21	C	NA	NA	
Total Capacity @35 sq. ft.: 149						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 21						Total Capacity @35 sq. ft.: 149				
						Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A Right	28	C
Main	B Front Left	43	C
Main	C rear	43	C

Comments

The purpose of this visit was to conduct a Licensing Study and follow up on previous rule violations.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Adeline Osorio, Program Official

Date

Stacy Whitten, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 11/25/2019 **VisitType:** Licensing Study

Arrival: 9:15 AM

Departure: 12:20 PM

CCLC-35250**Childcare Network #211**

3635 Howell Ferry Rd. Duluth, GA 30096 Gwinnett County
(770) 623-9800 cni211@childcarenetwork.com

Mailing Address
Same

Regional Consultant

Stacy Whitten

Phone: (770) 405-7920

Fax: (404) 478-8021

stacy.whitten@decal.ga.gov

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Comment

Center appears clean and well maintained.

Correction Deadline: 7/16/2019

Corrected on 11/25/2019

.25(13) - Correction of the previous citation in that consultant observed there to be no hazards accessible to children on this date. Please continue to monitor hazards and staff purse storage and ensure supply closets and mechanical rooms are locked throughout the day.

Technical Assistance

591-1-1-.25(3) - Consultant discussed with provider to monitor and repair or replace the drain cap in the bathroom floor in classroom 2R where it is becoming loose and detached from the floor.

Correction Deadline: 11/25/2019

591-1-1-.26 Playgrounds(CR)**Technical Assistance****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute under the swings and fall zones throughout the day , or as needed.

Comment

Playground observed to be clean and in good repair.

Technical Assistance

591-1-1-.26(4) - Consultant discussed with provider to monitor and repair or replace the fencing on the back right side and back side of the back playground, where it is beginning to become detached from the ground.

Correction Deadline: 11/25/2019**Technical Assistance**

591-1-1-.26(6) -Consultant discussed with provider to monitor and repair or replace the toddler bucket swings, and tire swing on the right and back playground, where one swing and the tire is developing a crack in the seat material.

Correction Deadline: 12/5/2019

Food Service

591-1-1-.15 Food Service & Nutrition**Met****Comment**

Center menu meets USDA guidelines.

Comment

Please ensure that infant feeding forms are updated every three months or more often if needed.

591-1-1-.18 Kitchen Operations**Met****Comment**

Kitchen appears clean and well organized.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Comment**

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

Comment

Complete documentation of transportation observed.

Comment

The vehicle had an approved fire extinguisher and first aid kit on this date.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director and staff on this date. Staff stated proper laundry practices are followed.

Correction Deadline: 7/16/2019

Corrected on 11/25/2019

.30(2) - Correction of the previous citation in that infant safe sleep guidelines were met on this date. Staff stated appropriate knowledge and infants were observed to sleep according to safe sleep practices on this date.

Staff Records

Records Reviewed: 9**Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 08/28/2016	
Staff # 2	Met
Staff # 3	Met
Date of Hire: 07/31/2018	
Staff # 4	Met
Date of Hire: 07/18/2019	
Staff # 5	Met
Date of Hire: 03/14/2018	
Staff # 6	Met
Date of Hire: 01/18/2018	
Staff # 7	Met
Date of Hire: 09/04/2012	
Staff # 8	Met
Date of Hire: 03/15/2016	
Staff # 9	Met
Date of Hire: 11/07/2019	

Staff Credentials Reviewed: 6

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete. Consultant observed evidence of completed satisfactory comprehensive background checks for all employees on this date.

Comment

Director provided three file(s) for employees hired since last visit.

591-1-1-.33 Staff Training **Met**

Comment

Discussed staff training. Please obtain required documentation.

591-1-1-.31 Staff(CR) **Met**

Comment

Lead staf education requirements are met on this date.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR) **Met**

Comment

Staff observed to provide direct supervision and be attentive to children's needs.