



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 3/11/2019 **VisitType:** Licensing Study **Arrival:** 9:45 AM **Departure:** 1:50 PM

CCLC-35250

Childcare Network #211

3635 Howell Ferry Rd. Duluth, GA 30096 Gwinnett County
 (770) 623-9800 cni211@childcarenetwork.com

Regional Consultant

Sherri Thompson

Phone: (770) 357-7038

Fax: (770) 357-7037

sherri.thompson@decal.ga.gov

Mailing Address

Same

Quality Rated: ★ ★

Compliance Zone Designation		
03/11/2019	Licensing Study	Good Standing
11/07/2018	Monitoring Visit	Good Standing
01/24/2018	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A 1st left	Infants	1	5	C	15	C	NA	NA	Floor Play
Main	B 2nd Left	Two Year Olds	1	7	C	14	C	NA	NA	Centers
Main	C 3rd left	Two Year Olds	2	8	C	14	C	NA	NA	Centers
Main	D rear Left	PreK	2	19	C	18	NC	NA	NA	Centers
Main	E 1st Right		0	0	C	28	C	NA	NA	
Main	F 2nd Right	Three Year Olds and Four Year Olds	2	22	C	39	C	NA	NA	Outside, Centers
Main	G 3rd Right	PreK	2	15	C	21	C	NA	NA	Centers
Total Capacity @35 sq. ft.: 149						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 76			Total Capacity @35 sq. ft.: 149			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A Right	28	C
Main	B Front Left	43	C
Main	C rear	43	C

Comments

The purpose of today's visit was to conduct a Licensing Study and to follow-up on the previous visit. A copy of today's visit was provided and reviewed with the Program director at the conclusion of today's visit.

Plan of Improvement: Developed This Date 03/11/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Adeline Osorio, Program Official

Date

Sherri Thompson, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 3/11/2019 **VisitType:** Licensing Study **Arrival:** 9:45 AM **Departure:** 1:50 PM

CCLC-35250

Childcare Network #211

3635 Howell Ferry Rd. Duluth, GA 30096 Gwinnett County
(770) 623-9800 cni211@childcarenetwork.com

Mailing Address
Same

Regional Consultant

Sherri Thompson

Phone: (770) 357-7038

Fax: (770) 357-7037

sherri.thompson@decal.ga.gov

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center. All classrooms were observed to be well equipped with a variety of learning experiences.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities. The Program Director stated the center does not participate in swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

591-1-1-.08 Children's Records

Met

Comment

Records were observed to be complete and well organized for a total of five children's records.

Facility

591-1-1-.06 Bathrooms**Met****Comment**

Bathrooms observed to be clean and equipped with required items.

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)**Not Met****Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined, based on observation, that in Classrooms D and F the laminate flooring in the boys bathrooms was cracked and peeling with exposed rust around the drains in the floor. In classroom D (Pre-K back left), there was a section of laminate flooring that measures three feet by two feet that has completely peeled up and is missing.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Program director will submit a request to corporate supervisors to have the flooring repaired or replaced.

Correction Deadline: 3/25/2019**Recited on 3/11/2019**

591-1-1-.26 Playgrounds(CR)**Not Met****Correction Deadline: 11/21/2018****Corrected on 3/11/2019**

.26(6) - It was determined that based on observation the previous citation regarding the equipment located on the right side of the center had been corrected.

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on consultant observation the playground area on the left side of the building located directly outside of classroom F, had two large exposed spikes measuring approximately three inches in length. The spikes posed a possible protrusion and tripping hazard. The spikes have been exposed due to a missing piece of wooden border.

POI (Plan of Improvement)

The Center will push spikes down so they are no longer protruding by the end of the program day and a request to have the border repaired will be sent to the corporate office.

Correction Deadline: 3/25/2019

Food Service

591-1-1-.15 Food Service & Nutrition**Met****Comment**

Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations**Met****Comment**

Kitchen appears clean and well organized.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed and staff stated proper diaper changing procedures in the classrooms where diapering was not directly observed by the consultant.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)

Met

Comment

The Provider currently does not dispense/administer medication and a staff member stated the center has not administered medication for over a year.

Safety

591-1-1-.05 Animals

Met

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

Met

Comment

Complete documentation of transportation was observed and the only bus used for daily transportation was observed to have a complete first aid kit, an annual inspection, and a fully charged fire extinguisher.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 11/21/2018

Corrected on 3/11/2019

.30(1)(a)2 - The crib mattresses in the infant classroom were observed to be in good repair during the time of the visit. The Program Director stated the mattresses were replaced directly after the previous visit.

Staff Records

Records Reviewed: 17

Records with Missing/Incomplete Components: 1

Staff # 1

Met

Date of Hire: 03/21/2018

Staff # 2

Not Met

Date of Hire: 11/21/2018

"Missing/Incomplete Components"

.14(2)-CPR missing,.14(2)-First Aid Missing

Staff # 3 Date of Hire: 01/28/2019	Met
Staff # 4 Date of Hire: 07/25/2018	Met
Staff # 5 Date of Hire: 07/30/2018	Met
Staff # 6 Date of Hire: 03/14/2016	Met
Staff # 7 Date of Hire: 09/20/2018	Met
Staff # 8 Date of Hire: 01/16/2018	Met
Staff # 9 Date of Hire: 02/12/2019	Met
Staff # 10 Date of Hire: 09/04/2012	Met
Staff # 11 Date of Hire: 07/18/2016	Met
Staff # 12 Date of Hire: 09/18/2018	Met
Staff # 13 Date of Hire: 04/12/2018	Met
Staff # 14 Date of Hire: 10/30/2017	Met
Staff # 15 Date of Hire: 12/13/2017	Met
Staff # 16 Date of Hire: 09/13/2016	Met
Staff # 17 Date of Hire: 11/05/2018	Met

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete for all seventeen staff members to include four recently hired individuals. There was one staff member observed to have a National Criminal Record Check and the staff member was observed to be in the presence of a staff member with a satisfactory Comprehensive Criminal Background Check during the time of the visit.

591-1-1-.14 First Aid & CPR

Not Met

Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined that based on the review of a staff record for recently hired staff member, the staff member had not completed CPR/FA certification and has been employed for more than 90 days.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date. the staff member is scheduled to compete a CPR/FA certification this month.

Correction Deadline: 3/29/2019

591-1-1-.33 Staff Training

Met

Correction Deadline: 2/23/2018

Corrected on 3/11/2019

.33(6) - Based on review of staff training for 2018, annual training requirements for those staff who had been employed for at least a year.

591-1-1-.31 Staff(CR)

Defer

Defer

591-1-1-.31(1)(b)2.-Previous citation has been deferred due to the Program's Director enrollment in a credential program to be completed by May 31, 2019

POI (Plan of Improvement)

The Center will ensure that the Director meets the minimum education and work requirements and secure the necessary documentation.

Correction Deadline: 2/24/2018

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.