



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 4/16/2019 **VisitType:** Monitoring Visit **Arrival:** 10:00 AM **Departure:** 1:30 PM

CCLC-3431

Heavenly Place Childcare Learning Center

1370 Shaw Road Hinesville, GA 31313 Liberty County
 (912) 876-7608 Dorightmin@heavenlyplacechildcare.com

Regional Consultant

Kimberly Stoy
 Phone: (678) 747-6836
 Fax: (706) 314-7859
 kimberly.stoy@decal.ga.gov

Mailing Address
 Same

Quality Rated:

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
04/16/2019	Monitoring Visit	Good Standing	
12/17/2018	Complaint Investigation Follow Up	Good Standing	
12/17/2018	Complaint Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
1	2nd left	One Year Olds and Two Year Olds	1	7	C	0	NC	NA	NA	Diapering, Free Play
1	2nd left		0	0	C	8	C	NA	NA	
1	Main room		0	0	C	94	C	NA	NA	
1	Second Left		0	0	C	8	C	NA	NA	
Total Capacity @35 sq. ft.: 110						Total Capacity @25 sq. ft.: 0				
2	1L	One Year Olds	2	9	C	20	C	NA	NA	Transitioning, Outside
2	1R	Three Year Olds	1	16	NC	17	C	NA	NA	Story
2	2L	Two Year Olds	2	17	C	16	NC	NA	NA	Transitioning
2	3R	Four Year Olds	1	18	C	17	NC	NA	NA	Transitioning, Free Play
2	4R	Infants	3	9	C	20	C	NA	NA	Nap, Floor Play
Total Capacity @35 sq. ft.: 90						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 76			Total Capacity @35 sq. ft.: 200			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance

Comments

This is the second visit of the fiscal year.

A POI letter was left on this date.

Discussed with Owner about completing an amendment to move rooms around to accommodate the capacity.

Plan of Improvement: To Be Submitted 04/30/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Tammy Hitchcock, Program Official

Date

Kimberly Stoy, Consultant

Date



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Findings Report

Date: 4/16/2019 **VisitType:** Monitoring Visit **Arrival:** 10:00 AM **Departure:** 1:30 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR) **Met**

Comment

A variety of equipment and toys were observed throughout the center.

591-1-1-.35 Swimming Pools & Water-related Activities(CR) **N/A**

Comment

Center does not provide swimming activities.

Facility

591-1-1-.06 Bathrooms **Met**

Correction Deadline: 12/31/2018

Corrected on 4/16/2019

.06(7) - Previous citation was correct on this date.

591-1-1-.19 License Capacity(CR) **Not Met**

Finding

591-1-1-.19(1) requires a Center to provide 35 square feet of usable space per child, which will determine the Center's License capacity. It was determined based on observation that the two year old classroom had seventeen children in a room licensed for sixteen. It was further determined that the four year old classroom had eighteen children in a room licensed for seventeen.

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Correction Deadline: 4/16/2019

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Finding

591-1-1-.25(13) requires that potentially hazardous equipment, materials and supplies be stored in a locked area inaccessible to children. It was determined based on observation that the following hazards were accessible to children on this date:

- In room 3R (four-year-old): bleach, air freshener, baby oil cream, a broom, dust pan and plunger
 - In room 1R (three-year-old): a broom, bleach and a vacuum
 - In room 1L (one-year-old): the baby gate around the toilet was broken
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Correction Deadline: 4/16/2019

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on the consultant's observation that the following hazards were observed:

*Room 1 R (three-year-olds)

- The blue divider located around the toilet area had multiple staples along the top section sticking out that could be a potential poking hazard.
 - The baseboard on the right side of the wall in the middle section was observed to be detaching from the wall.
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Correction Deadline: 4/30/2019

Recited on 4/16/2019

591-1-1-.26 Playgrounds(CR)

Met

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)

Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)

Met

Comment

Proper hand washing observed throughout the center.

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR)

Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)

Met

Comment

Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Discussed SIDS and infant sleeping position.

Staff Records**Records Reviewed: 15****Records with Missing/Incomplete Components: 1**

Staff # 1	Met
Date of Hire: 12/04/2017	
Staff # 2	Met
Date of Hire: 03/27/2019	
Staff # 3	Met
Date of Hire: 04/16/2014	
Staff # 4	Met
Date of Hire: 05/06/2015	
Staff # 5	Met
Date of Hire: 01/26/2018	
Staff # 6	Met
Date of Hire: 01/22/2018	
Staff # 7	Met
Date of Hire: 03/29/2019	
Staff # 8	Met
Date of Hire: 05/01/2017	

Records Reviewed: 15

Records with Missing/Incomplete Components: 1

Staff # 9 Met
Date of Hire: 08/01/2000

Staff # 10 Met
Date of Hire: 10/08/2014

Staff # 11 Met
Date of Hire: 03/17/2018

Staff # 12 Met
Date of Hire: 01/31/2017

Staff # 13 Not Met
Date of Hire: 01/02/2019
"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 14 Met

Staff # 15 Met
Date of Hire: 10/15/2013

Staff Credentials Reviewed: 15

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met

Comment

Director provided three file(s) for employees hired since last visit.

591-1-1-.14 First Aid & CPR Not Met

Finding

591-1-1-.14(1)(a) requires, in a Center that provides transportation, that either the driver or another Staff person present on the vehicle have current evidence of successful completion of a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid offered by certified or licensed health care professionals or trainers and which dealt with the provision of emergency care to infants and children. It was determined based on a review of records that one staff member that drives a van is not current in CPR or First Aid training.

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Correction Deadline: 4/16/2019

591-1-1-.33 Staff Training Not Met

Finding

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on a review of records that one employee hired on January 2, 2019 did not complete the required health and safety training within the first 90 days of employment.

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Correction Deadline: 5/16/2019

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Correction Deadline: 10/28/2018

Corrected on 4/16/2019

.33(6) - Consultant observed that all employees completed the required annual training for 2018.

591-1-1-.31 Staff(CR) Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) Not Met

Finding

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20;and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on the consultant's observation that sixteen three-year-old children were observed to be in a classroom with one staff member when two staff were required.

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Correction Deadline: 4/16/2019

Recited on 4/16/2019

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Correction Deadline: 12/31/2018

Corrected on 4/16/2019

.32(4) - Previous citation was correct on this date. Administrator stated that staff schedules have been adjusted to ensure ages are not mixed one hour after opening.

591-1-1-.32 Supervision(CR)

Met

Comment

Adequate supervision observed on this date.