



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/17/2018 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:00 AM **Departure:** 2:45 PM

CCLC-3431

Heavenly Place Childcare Learning Center

1370 Shaw Road Hinesville, GA 31313 Liberty County
 (912) 876-7608 Dorightmin@heavenlyplacechildcare.com

Regional Consultant

Jerica Davis

Phone: (478) 314-9452
 Fax: (478) 314-9443
 jerica.davis@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★

Compliance Zone Designation		
12/17/2018	Complaint Investigation Follow Up	Good Standing
12/17/2018	Complaint Closure	Good Standing
10/01/2018	Complaint Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
1	2nd left		0	0	C	8	C	NA	NA	
1	2nd left		0	0	C	0	C	NA	NA	
1	Main room		0	0	C	94	C	NA	NA	
1	Second Left		0	0	C	8	C	NA	NA	
Total Capacity @35 sq. ft.: 110			Total Capacity @25 sq. ft.: 0							
2	1L	One Year Olds	2	14	C	20	C	NA	NA	Diapering, Free Play
2	1R	Three Year Olds	1	8	C	17	C	NA	NA	Circle Time
2	2L	Two Year Olds	1	8	C	16	C	NA	NA	Circle Time
2	3R	Three Year Olds and Four Year Olds	1	17	NC	17	C	NA	NA	Circle Time
2	4R	Infants	2	8	C	20	C	NA	NA	Nap, Circle Time
Total Capacity @35 sq. ft.: 90			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 55			Total Capacity @35 sq. ft.: 200			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance

Comments

The purpose of today's visit is to conduct a complaint investigation and follow-up visit.

Plan of Improvement: Developed This Date 12/17/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Tammy Hitchcock, Program Official

Date

Jerica Davis, Consultant

Date



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Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 9/28/2018

Corrected on 12/17/2018

.12(4) - This citation was observed to corrected on this date. The shelf has been removed.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Technical Assistance

Please be mindful to keep items that pose a hazard inaccessible to children. Please ensure to keep items such as brooms, dust pans, toilet brushes, and toilet plungers inaccessible to children.

Correction Deadline: 9/28/2018

Corrected on 12/17/2018

.25(13) - This citation was observed to be corrected on this date.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on the consultant's observation that the following hazards were observed:

*Room 3R (three and four-year-olds)

- A purple shelf was observed in the back left that had a sharp edge located on the left corner of the shelf. A screw was exposed on this corner.

*Room 1 R (three-year-olds)

- The blue divider located around the toilet area had sharp edges located on the bottom left section.

-The blue divider located around the toilet area had multiple staples along the top section sticking out that could be a potential poking hazard.

-The baseboard on the right side of the wall in the middle section was observed to be detaching from the wall.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 12/31/2018

Recited on 12/17/2018

591-1-1-.26 Playgrounds(CR)

Met

Correction Deadline: 9/10/2018

Corrected on 12/17/2018

.26(4) - This citation was observed to be corrected on this date. All fencing was observed to measure at least forty-eight inches tall as required.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Technical Assistance

Technical Assistance

Please ensure safe sleep hazards such as bibs are not in or hanging on infant cribs while cribs are in use.

Correction Deadline: 12/17/2018

Staff Records

591-1-1-.33 Staff Training

Defer

Correction Deadline: 9/28/2018

Corrected on 12/17/2018

.33(1) - This citation was observed to be corrected on this date. All staff records were observed to have evidence of orientation on file.

Correction Deadline: 10/28/2018

Corrected on 12/17/2018

.33(3) - This citation was observed to be corrected on this date. All staff had evidence of completing the health and safety orientation as required.

Defer

591-1-1-.33(6)- This citation will be evaluated at the next licensing study conducted after January 1, 2019.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 10/28/2018

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Finding

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on the consultant's observation that six three-year-old children and eleven four-year-old children were observed to be in a classroom with one staff member when two staff were required.

POI (Plan of Improvement)

The Center will provide adequate staff when there is a mixed-age group.

Correction Deadline: 12/17/2018