



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 8/27/2018 **VisitType:** Complaint Investigation Follow Up **Arrival:** 9:30 AM **Departure:** 12:00 PM

CCLC-3431

Heavenly Place Childcare Learning Center

1370 Shaw Road Hinesville, GA 31313 Liberty County
 (912) 876-7608 Dorightmin@heavenlyplacechildcare.com

Regional Consultant

Haley Carwile

Phone: (229) 317-9868

Fax: (229) 317-9865

haley.carwile@dec.al.gov

Mailing Address
 Same

Quality Rated: ★

Compliance Zone Designation		
08/27/2018	Complaint Investigation Follow Up	Good Standing
06/06/2018	Monitoring Visit	Good Standing
11/28/2017	POI Follow Up	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity


Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
1	2nd left		0	0	C	8	C	NA	NA	
1	2nd left		0	0	C	0	C	NA	NA	
1	Main room		0	0	C	94	C	NA	NA	
1	Second Left		0	0	C	8	C	NA	NA	
Total Capacity @35 sq. ft.: 110					Total Capacity @25 sq. ft.: 0					
2	1L	One Year Olds	2	14	C	20	C	NA	NA	Outside
2	1R	Two Year Olds	1	10	C	17	C	NA	NA	Outside
2	2L	Three Year Olds	1	12	C	16	C	NA	NA	Outside
2	3R	Three Year Olds and Four Year Olds	1	9	C	17	C	NA	NA	Circle Time
2	4R	Infants and One Year Olds	2	9	C	20	C	NA	NA	Floor Play, Nap, Diapering
Total Capacity @35 sq. ft.: 90					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 54			Total Capacity @35 sq. ft.: 200			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
----------	------------	----------------------	-----------------------

Comments

Plan of Improvement: Developed This Date 08/27/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.



- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov

Tammy Hitchcock, Program Official

Date

Haley Carwile, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 8/27/2018 **VisitType:** Complaint Investigation **Arrival:** 9:30 AM **Departure:** 12:00 PM
Follow Up

CCLC-3431

Heavenly Place Childcare Learning Center

1370 Shaw Road Hinesville, GA 31313 Liberty County
(912) 876-7608 Dorightmin@heavenlyplacechildcare.com

Mailing Address
Same

Regional Consultant

Haley Carwile

Phone: (229) 317-9868

Fax: (229) 317-9865

haley.carwile@dec.al.gov

The following information is associated with a Complaint Investigation Follow Up:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 6/6/2018

Corrected on 8/27/2018

.12(2) - Observed the drawer to the cabinet to be there on this date.

Facility

591-1-1-.25 Physical Plant - Safe Environment(CR)

Not Met

Correction Deadline: 7/6/2018

Corrected on 8/27/2018

.25(11) - Fraying had been cut off of the rug.

Finding

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined based on the consultant's observation that the following items existed:

It was determined based on observation that in all the classrooms the warm water was either turned off or the water would not get warm as required. In addition, the following things were also observed to need repair:

*Four-year-old classroom

- There was a purple shelf that had a sharp edge located on the left corner of the shelf

*Three-year-old classroom

- The blue divider located around the toilet area had sharp edges located on the bottom left section.

- There were several staples located on the wall of the classroom

- The electrical outlet by the housekeeping center was cracked with sharp edges exposed.

- The floor in the bathroom in front of the toilet was chipped and peeling and needed to be replaced.

POI (Plan of Improvement)

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

Correction Deadline: 9/10/2018

Recited on 8/27/2018

591-1-1-.26 Playgrounds(CR)

Not Met

Finding

591-1-1-.26(4) requires that playgrounds be protected from traffic or other hazards by a (4) four foot high fence or other barrier approved by this Department. Fencing material shall not present a hazard to children and shall be maintained so as to prevent children from leaving the playground area by any means other than through an approved access route. Fence gates shall be kept closed except when persons are entering or exiting the area. It was determined based on the consultant's observation that the following potential fencing hazards existed:

*Preschool/ School age Playground(Left Playground)

- The fencing on the front middle section was measuring approximately three feet, seven inches
- The fencing on the back left corner was measuring approximately three feet, eight inches
- The fencing on the back side of the playground behind the shaded canopy area was measuring approximately three feet, five inches.

* Toddler Playground

- The fencing on the left hand side was measuring approximately three feet, five inches.
- The fencing on the right back corner was measuring approximately three feet, six inches.
- The fencing on the the right side was measuring approximately three feet, five inches.
- The fencing on the front side of the playground is measuring three feet, five inches

POI (Plan of Improvement)

The Center will routinely check the fence to determine if it is in good repair and remains at least 4 feet high, and will repair any hazards. The Center will train Staff to identify and report any fence hazards and to keep the fence gates closed when not in use.

Correction Deadline: 9/10/2018

Recited on 8/27/2018

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 6/6/2018

Corrected on 8/27/2018

.30(1)(a)3 - Observed tight fitting sheets on all crib mattresses on this date.

Staff Records

Records Reviewed: 15

Records with Missing/Incomplete Components: 0

Staff # 1 Met

Date of Hire: 12/04/2017

Staff # 2 Met

Date of Hire: 04/16/2014

Staff # 3 Met

Date of Hire: 05/06/2015

Records Reviewed: 15

Records with Missing/Incomplete Components: 0

Staff # 4 Date of Hire: 01/26/2018	Met
Staff # 5 Date of Hire: 01/22/2018	Met
Staff # 6 Date of Hire: 12/29/2017	Met
Staff # 7 Date of Hire: 05/01/2017	Met
Staff # 8 Date of Hire: 04/23/2017	Met
Staff # 9 Date of Hire: 08/01/2000	Met
Staff # 10 Date of Hire: 10/08/2014	Met
Staff # 11 Date of Hire: 01/31/2017	Met
Staff # 12 Date of Hire: 10/14/2013	Met
Staff # 13	Met
Staff # 14 Date of Hire: 02/25/2018	Met
Staff # 15 Date of Hire: 10/15/2013	Met

Staff Credentials Reviewed: 15

591-1-1-.09 Criminal Records Check(CR)

Met

Correction Deadline: 6/6/2018

Corrected on 8/27/2018

.09(1)(a) - Observed CRC letter for all staff. Students in training that were employed during the last visit are no longer employed at the facility.

591-1-1-.24 Personnel Records

Met

Correction Deadline: 6/11/2018

Corrected on 8/27/2018

.24(1) - The four students in training are no longer employed at the facility.

591-1-1-.33 Staff Training

Met

Correction Deadline: 6/6/2018

Corrected on 8/27/2018

.33(2) - These four staff members are no longer employed.

Correction Deadline: 7/6/2018

Corrected on 8/27/2018

.33(3) - Observed health and safety for two full time staff. The other two staff were students in training and no longer employed.