



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/4/2020    **VisitType:** LS POI Follow Up    **Arrival:** 3:35 PM    **Departure:** 5:00 PM

**CCLC-332**

**Razzles Kid Academy**

4510 Lawrenceville Highway Loganville, GA 30052 Walton County  
 (770) 554-1601 bossrealty@att.net

**Regional Consultant**

Kesha McNeal

Phone: (866) 359-1672

Fax: (866) 359-7490

kesha.mcneal@decals.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/04/2020	LS POI Follow Up	Good Standing	
06/09/2020	Incident Investigation Closure	Good Standing	
06/04/2020	Incident Investigation & Follow Up	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A: 1L	Infants and One Year Olds	2	8	C	13	C	NA	NA	Feeding,Nap,Floor Play,Diapering
Main	B: 2L	One Year Olds	2	12	C	16	C	NA	NA	Floor Play
Main	C: 3L	Two Year Olds and Three Year Olds	3	14	C	23	C	NA	NA	Music
Main	D Rear	Two Year Olds	2	14	C	17	C	NA	NA	Transitioning
Main	E:1R	PreK	2	21	C	28	C	NA	NA	Centers
Main	F:2R	Three Year Olds and Four Year Olds	2	19	C	28	C	NA	NA	Centers
Main	G:3R	Six Year Olds and Over	1	5	C	57	C	NA	NA	Homework
Total Capacity @35 sq. ft.: 182						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 93			Total Capacity @35 sq. ft.: 182			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG: A Left	23	C
Main	PG: B Rear	48	C
Main	PG:C Right	40	C

### Comments

An Administrative Review was conducted on September 4, 2020. Staff files, children's files, training, and background checks were all reviewed. A virtual inspection was conducted on September 17, 2020 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on May 12, 2020 was reviewed during the virtual inspection.

Director provided four file(s) for employees hired since last visit.

The consultant also discussed the updated infant feeding plan during the virtual visit on this date.

Plan of Improvement: Developed This Date 09/04/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

---

#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

---

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

---

Michelle Boss, Program Official

Date

---

Kesha McNeal, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 9/4/2020    **VisitType:** LS POI Follow Up    **Arrival:** 3:35 PM    **Departure:** 5:00 PM

#### CCLC-332

#### Razzles Kid Academy

4510 Lawrenceville Highway Loganville, GA 30052 Walton County  
(770) 554-1601 bossrealty@att.net

**Mailing Address**  
Same

#### Regional Consultant

Kesha McNeal  
Phone: (866) 359-1672  
Fax: (866) 359-7490  
kesha.mcneal@dec.al.ga.gov

The following information is associated with a LS POI Follow Up:

### Activities and Equipment

#### 591-1-1-.12 Equipment & Toys(CR)

Met

#### Comment

A variety of equipment and toys were observed throughout the center.

#### 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

#### Comment

Center does not provide swimming activities.

### Children's Records

**Records Reviewed: 5**

**Records with Missing/Incomplete Components: 0**

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

#### 591-1-1-.08 Children's Records

Met

#### Comment

Parent agreements observed obtained/completed.

#### Comment

Parent authorizations obtained/completed.

**Comment**

Records were observed to be complete and well organized.

**Facility****591-1-1-.06 Bathrooms****Met****Comment**

Bathrooms observed to be clean and well maintained.

**591-1-1-.19 License Capacity(CR)****Met****Comment**

Licensed capacity observed to be routinely met by center.

**591-1-1-.25 Physical Plant - Safe Environment(CR)****Met****Comment**

Center appears clean and well maintained.

**591-1-1-.26 Playgrounds(CR)****N/A****Comment**

Playground not observed on this date due to inclement weather.

**Food Service****591-1-1-.15 Food Service & Nutrition****Met****Comment**

Center menu meets USDA guidelines.

**591-1-1-.18 Kitchen Operations****Met****Comment**

Kitchen appears clean and well organized.

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)****Met****Comment**

Proper diapering procedures observed.

**591-1-1-.17 Hygiene(CR)****Met****Comment**

Proper hand washing observed throughout the center.

**591-1-1-.20 Medications(CR)****Met****Comment**

Documentation for medication dispensing observed complete.

**Safety****591-1-1-.05 Animals****Met****Comment**

Center does not keep animals on premises.

---

**591-1-1-.11 Discipline(CR)****Met****Comment**

The center's discipline policy was reviewed on this date. Regulations regarding proper discipline were discussed with the director on this date.

**Correction Deadline: 6/8/2020****Corrected on 9/4/2020**

.11(2) - Previous citation observed corrected in that staff stated appropriate child guidance techniques as required.

---

**591-1-1-.13 Field Trips(CR)****Met****Comment**

Center does not participate in field trips at this time.

---

**591-1-1-.36 Transportation(CR)****Met****Comment**

A current/completed inspection was observed for all vehicles used in transporting children this date.

---

**Sleeping & Resting Equipment**

---

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed SIDS and infant sleeping position.

**Comment**

Pleasant naptime environment observed.

**Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date.

---

**Staff Records**

---

**Records Reviewed: 34****Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Staff # 2	Met
Date of Hire: 05/19/2020	
Staff # 3	Met
Date of Hire: 07/30/2020	
Staff # 4	Met
Staff # 5	Met
Staff # 6	Met
Date of Hire: 07/10/2004	
Staff # 7	Met
Staff # 8	Met

Date of Hire: 07/02/2020

Staff # 9 Met

Date of Hire: 10/26/2017

Staff # 10 Met

Staff # 11 Met

Staff # 12 Met

Staff # 13 Met

Staff # 14 Met

Date of Hire: 12/27/2019

Staff # 15 Met

Staff # 16 Met

Staff # 17 Met

Date of Hire: 06/05/2019

Staff # 18 Met

Staff # 19 Met

Staff # 20 Met

Staff # 21 Met

Staff # 22 Met

Staff # 23 Met

Staff # 24 Met

Staff # 25 Met

Date of Hire: 06/23/2020

Staff # 26 Met

Date of Hire: 06/01/2020

Staff # 27 Met

Staff # 28 Met

Staff # 29 Met

Date of Hire: 08/12/2020

Staff # 30 Met  
 Date of Hire: 08/25/2020

Staff # 31 Met

Staff # 32 Met  
 Date of Hire: 02/27/2017

Staff # 33 Met

Staff # 34 Met  
 Date of Hire: 07/25/2019

**Staff Credentials Reviewed: 11**

**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met**

**Comment**  
 Criminal record checks were observed to be complete.

**Comment**  
 Director provided four file(s) for employees hired since last visit.

**591-1-1-.14 First Aid & CPR Met**

**Comment**  
 Evidence observed of 100% of center staff certified in First Aid and CPR.

**591-1-1-.33 Staff Training Met**

**Comment**  
 Documentation observed of required staff training.

**591-1-1-.31 Staff(CR) Met**

**Comment**  
 Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on May 12, 2020.

**Staffing and Supervision**

**591-1-1-.32 Staff:Child Ratios and Group Size(CR) Met**

**Comment**  
 Center observed to maintain appropriate staff:child ratios.

**591-1-1-.32 Supervision(CR) Met**

**Comment**  
 Adequate supervision observed on this date.