

Bright from the Start Georgia Department of Early Care and Learning 2 Martin Luther King Jr. Drive SE, 670 East Tower Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 6/9/2020 Arrival: 10:30 AM **VisitType:** Incident Investigation Departure: 1:00 PM

Closure from visit on

06/04/2020

CCLC-332

Razzles Kid Academy

4510 Lawrenceville Highway Loganville, GA 30052 Walton County

(770) 554-1601 bossrealty@att.net

Regional Consultant

Monique Chambers

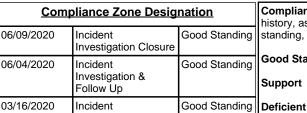
Phone: (770) 357-7006 Fax: (770) 357-7005

monique.chambers@decal.ga.gov

Mailing Address Same







Investigation Closure

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules

Support

Program performance is demonstrating a need for improvement in meeting rules.

Program is not demonstrating an acceptable level of performance in meeting the rules.

Comments

June 4, 2020: Due to COVID-19, the incident investigation was conducted virtually via video and telephone communications. The incident investigation remains open pending additional information. Once completed, the investigative findings will be reviewed with the person in charge and a final copy of the report will be emailed to the center.

June 9, 2020: The investigation was concluded and there was one rule violation found associated. A copy of the report was sent to the center.

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright f on accessing and retrieving from the Georgia B offenders. Please see GBI's website located at	ureau of Investiga	ation's (ĠBI) website a list o	of the names and ad	dresses of all registered sexual	ams
Refutation Process:					
You have the right to refute any of the citations to CCSRefutations@decal.ga.gov.	noted in this repo	rt with which you disagree.	To refute a citation	n(s), e-mail the following informa	ıtion
Facility name, license number and visit date Your name, title/relationship to the facility, e- Specific rule number(s) that you are refuting,					
Refutations must be submitted to Child Care Se	ervices (CCS) with	nin 10 business days of the	completion date.		
A sample form for submitting a refutation can be	e found at: http://	decal.ga.gov/ChildCareSer	vices/RefutationInfo	rmation.aspx	
Your refutation will be forwarded to the appropr this process, contact our office at 404-657-5562		er, who will follow up with yo	u about your conce	rns. If you have any questions	about
Bright from the Start recommends that all license have this liability insurance, you are required to program at all times while the child attends the program at all times while the chi	post a notice with neir signature to a rogram and for 12 lations for Child C to a Plan of Improrevent DECAL fr	½ inch letters in a conspicu cknowledge receipt and made months after the child's last care Learning Centers, 591-bovement (POI) as indicated om taking adverse action agreement action agreement (POI)	ous location in the paintain this written and the date of attendance. 1-1. I acknowledge in this report. I und gainst this facility. I	orogram, notify the parent or cknowledgment on file at the e. (O.C.G.A. Section 20-1A-4) that the items noted in this rep derstand that correction of these understand that if I disagree wit	ort
Michelle Boss, Program Official	Date	Monique Chambers , Co	onsultant	Date	



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Summary Report

Arrival: 10:30 AM

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The following information is associated with a Incident Investigation Closure:

Safety	
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591-1-1-.11 Discipline(CR)

Not Met

Finding Associated with Complaint

591-1-1-.11(2) requires that Personnel not: physically or sexually abuse a child or engage or permit others to engage in sexually overt conduct in the presence of any child enrolled in the Center; inflict corporal/physical punishment upon a child; shake, jerk, pinch or handle a child roughly; verbally abuse or humiliate a child which includes, but is not limited to, the use of threats, profanity or belittling remarks about a child or his family; isolate a child in a dark room, closet or unsupervised area; use mechanical or physical restraints or devices to discipline children; use medication to discipline or control children's behavior without written medical authorization issued by a licensed professional and given with the parent's written consent; restrict unreasonably a child from going to the bathroom; punish toileting accidents; force-feed a child or withhold feeding a child regularly scheduled meals and/or snacks; force or withhold naps; allow children to discipline or humiliate other children; or confine a child for disciplinary purposes to a swing, highchair, infant carrier, walker or jump seat. It was determined during an investigation that on March 12, 2020, a staff member handled a child roughly while redirecting their behavior. The staff member lifted a two-year-old child up by the arm while attempting to physically separate the child from hitting another student. As a result, the child sustained a minor arm injury that required professional medical attention and treatment for nursemaid's elbow. The staff member was immediately terminated.

Correction Deadline: 6/8/2020