



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 12/6/2019 **VisitType:** Complaint Closure from visit on 11/20/2019 **Arrival:** 9:00 AM **Departure:** 2:35 PM

CCLC-33042

Valley Oaks Learning Center

154 Valley Hill Rd. Suite A and B Riverdale, GA 30274 Clayton County
 (770) 471-3377 valleyoakslearningcenter@gmail.com

Mailing Address

1415 hwy 85 n, Ste. 310-194
 Fayetteville, GA 30214

Regional Consultant

Ebony Kern

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 ebony.kern@dec.al.ga.gov

Quality Rated: ★ ★

| Compliance Zone Designation | | |
|------------------------------------|--|---------------|
| 12/06/2019 | Complaint Closure | Good Standing |
| 11/20/2019 | Complaint Investigation & Monitoring Visit | Good Standing |
| 08/08/2019 | Complaint Closure | Good Standing |

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.


Comments

Advisement of Potential for Repeated Rule Violations during Pending Investigations

This report shall serve as official notice of potential rule violations. These potential rule violations have been detailed in this report and discussed with you by the consultant. The department shall conduct a thorough investigation to determine if in fact the alleged rule violation(s) should or should not be substantiated. Please be aware that the investigation may take some time to be finalized to ensure fairness and accuracy. During this investigation period, any violations of an identical rule or rules will require the department to treat any and all substantiated rule violations identified in the investigation as repeated rule violation(s).

Further, from time to time the department discovers additional rule violations during the course of an investigation. If there are new rule violation(s), your consultant shall inform you of the violation(s) as soon as possible. However, as stated above, any violations of identical rule(s) will require the department to treat any and all additional rule violations identified in the investigation as repeated rule violations.

All rule violations found in relation to a complaint or incident investigation will be associated with the date the investigation was closed.



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

I have read and understand the Rules and Regulations for Child Care Learning Centers, 591-1-1. I acknowledge that the items noted in this report have been discussed with me and I have agreed to a Plan of Improvement (POI) as indicated in this report. I understand that correction of these deficiencies, while required, will not necessarily prevent DECAL from taking adverse action against this facility. I understand that if I disagree with any of the deficiencies cited, I have the right to refute them on this report or any other form that I choose to send to Child Care Services.

Teneria Muir, Program Official

Date

Ebony Kern , Consultant

Date



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Summary Report

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The following information is associated with a Complaint Closure:

Health and Hygiene

591-1-1-.17 Hygiene(CR)

Not Met

Finding Associated with Complaint

591-1-1-.17(2) requires that Personnel, to the extent possible, keep children clean, dry and comfortable. It was determined based on investigation that on November 12, 2019, at approximately 3:45 p.m., a four-year-old child was left outside on the playground unsupervised, and the temperature on the day of the incident had a high of 56 degrees Fahrenheit and a low of 27 degrees Fahrenheit. The child was outside on the playground for normal afternoon play when the child was left on the playground after the class reentered the center. The child was outside for twenty minutes unsupervised when the child's parent came to get the child for evening pick up and staff was unable to tell the parent the child's whereabouts. When the child was found the parent observed the child to be cold, uncomfortable and complaining of pain in one ear.

POI (Plan of Improvement)

The Center will train staff, review regularly, and monitor.

Correction Deadline: 11/12/2019

Staffing and Supervision

Finding Associated with Complaint

591-1-1-.32(7) requires that children be supervised at all times and that the persons supervising in the child care area be alert, able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the chaperones and Students-in-Training, and provide timely attention to the children's actions and needs. It was determined based on observation that on November 12, 2019 , a four-year-old child was left on the playground unsupervised for approximately twenty minutes. The child was left outside on the playground during normal afternoon play when the staff member reentered the center unaware that the child had been left outside. The staff member was made aware that the child was missing when the parent came to get the child for end of the day pick up and noticed that the child was not in their normal classroom. According to the weather channel, the temperature the day of the incident had a high of 56 degrees Fahrenheit and a low of 27 degrees Fahrenheit.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 11/12/2019