



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 7/23/2020 **VisitType:** Licensing Study **Arrival:** 3:00 PM **Departure:** 4:30 PM

CCLC-3249

Loving Care Learning Center

6040 Watson Blvd. Warner Robins, GA 31088 Houston County
 (478) 953-8334 lovingcare@theassemblyga.org

Regional Consultant

Charlene Story

Phone: (770) 405-7942
 Fax: (770) 408-0759
 charlene.story@decal.ga.gov

Mailing Address
 Same

Quality Rated: ★ ★

Compliance Zone Designation		
07/23/2020	Licensing Study	Good Standing
02/26/2020	Licensing Study	Good Standing
11/04/2019	Complaint Investigation Follow Up	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	B 2nd L	One Year Olds	1	7	C	17	C	NA	NA	Nap
Main	C 3rd Left	Four Year Olds and Five Year Olds	1	7	C	21	C	NA	NA	Free Play
Main	D 4th Left	Two Year Olds	1	9	C	16	C	NA	NA	Nap
Main	E 5th Left	Three Year Olds	2	11	C	19	C	NA	NA	Nap
Main	F 6th Left	Three Year Olds	1	9	C	20	C	NA	NA	Nap
Main	ROOM A	Infants	2	10	C	13	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 106			Total Capacity @25 sq. ft.: 0							
New Bldg	G 1st Right		0	0	C	17	C	NA	NA	
New Bldg	H 2nd Right	Six Year Olds and Over	1	12	C	17	C	NA	NA	Outside
New Bldg	I 1st Left	One Year Olds and Two Year Olds	1	8	C	17	C	NA	NA	Clean Up, Transitioning
New Bldg	J 2nd Left	Two Year Olds	1	10	C	17	C	NA	NA	Transitioning, Nap
New Bldg	Multipurpose Room		0	0	C	92	C	NA	NA	
Total Capacity @35 sq. ft.: 160			Total Capacity @25 sq. ft.: 0							
New Bldg.	L -2nd R	Four Year Olds	1	13	C	18	C	NA	NA	Nap, Transitioning

New Bldg.	M-1st R	Four Year Olds	2	7	C	18	C	NA	NA	Nap
New Bldg.	N-3rd Right		0	0	C	21	C	NA	NA	
Total Capacity @35 sq. ft.: 57					Total Capacity @25 sq. ft.: 0					
Youth Chapel	Room A		0	0	C	119	C	NA	NA	
Youth Chapel	Room B		0	0	C	26	C	NA	NA	
Total Capacity @35 sq. ft.: 145					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 103		Total Capacity @35 sq. ft.: 468			Total Capacity @25 sq. ft.: 0					

Building	Playground	Playground Occupancy	Playground Compliance
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Comments

An Administrative Review was conducted on July 23, 2020. Staff files, children's files, training, and background checks were all reviewed. A virtual inspection was conducted on July 23, 2020 with the Director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on May 12, 2020 was reviewed during the virtual inspection

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during a virtual walk through on this date

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

J. Kyle Gochenour, Program Official

Date

Charlene Story, Consultant

Date



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Findings Report

Date: 7/23/2020 **VisitType:** Licensing Study **Arrival:** 3:00 PM **Departure:** 4:30 PM

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The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Defer

Defer

591-1-1-.12(2)-A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit when the rule correction can be observed in person.

POI (Plan of Improvement)

The Center will ensure that equipment and furniture are used by the age-appropriate group of children.

Correction Deadline: 2/26/2020

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Not Evaluated

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

591-1-1-.08 Children's Records**Met****Comment**

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms**Not Evaluated****Comment**

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

591-1-1-.19 License Capacity(CR)**Met****Comment**

Licensed capacity observed to be met by center.
A virtual visit was conducted on this date due to COVID-19 Pandemic

591-1-1-.25 Physical Plant - Safe Environment(CR)**Defer****Defer**

591-1-1-.25(13)-A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit when the rule correction can be observed in person.

POI (Plan of Improvement)

The Center will identify all hazardous items and keep them in a locked area inaccessible to children. The Center will inform all Staff about hazardous items and the safe storage of those items.

Correction Deadline: 2/26/2020

591-1-1-.26 Playgrounds(CR)**Not Evaluated****Comment**

Discussed maintenance of resilient surface. Please fluff and redistribute.

A Virtual Visit was conducted due to the COVID-19 pandemic. This rule was unable to be evaluated and will be reviewed during the next regulatory visit.

Food Service

591-1-1-.15 Food Service & Nutrition**Met****Comment**

Center menu meets USDA guidelines.

591-1-1-.18 Kitchen Operations**Met****Comment**

Kitchen appears clean and well organized.
A virtual visit was conducted on this date due to COVID-19 Pandemic.

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Staff state proper knowledge of diapering procedures.
A virtual visit was conducted this day due to COVID-19 Pandemic

591-1-1-.17 Hygiene(CR)**Met**

Comment

Hand washing and sanitizing requirements for diapering were discussed with the Director on this date.

591-1-1-.20 Medications(CR)

N/A

Comment

The Provider currently does not dispense/administer medication.

Policies and Procedures

591-1-1-.21 Operational Policies & Procedures

Met

Comment

Program observed complete emergency drills
A virtual visit was conducted on this date due to COVID-19 Pandemic

591-1-1-.27 Posted Notices

Met

Comment

Observed all required posted notices.
A virtual visit was conducted on this date due COVID-19 Pandemic.

591-1-1-.29 Required Reporting

Met

Comment

Discussed reporting requirements.
A virtual visit was conducted on this date due to COVID-19 Pandemic

Safety

591-1-1-.05 Animals

Met

Comment

Center does not keep animals on premises.

591-1-1-.11 Discipline(CR)

Met

Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Discipline was not directly observed during the virtual walk through. Regulations regarding proper discipline were discussed with the Director on this date.

591-1-1-.13 Field Trips(CR)

N/A

Comment

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)

N/A

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Defer

Defer

591-1-1-.30(2)(c)-A Virtual Visit was conducted due to the COVID-19 pandemic. This citation is deferred until the next regulatory visit when the rule correction can be observed in person.

POI (Plan of Improvement)

The Center will only place infants in safe cribs to sleep and will transfer them to a safe crib when the infants are asleep in other equipment.

Correction Deadline: 2/26/2020

Staff Records

Records Reviewed: 23

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 06/03/2019	
Staff # 2	Met
Date of Hire: 08/02/2007	
Staff # 3	Met
Date of Hire: 02/01/2017	
Staff # 4	Met
Date of Hire: 08/13/2019	
Staff # 5	Met
Date of Hire: 01/02/2020	
Staff # 6	Met
Date of Hire: 07/24/2019	
Staff # 7	Met
Date of Hire: 06/04/2018	
Staff # 8	Met
Date of Hire: 02/11/2019	
Staff # 9	Met
Date of Hire: 03/14/2019	
Staff # 10	Met
Date of Hire: 08/22/2019	
Staff # 11	Met
Date of Hire: 05/03/2019	
Staff # 12	Met
Date of Hire: 10/09/2018	
Staff # 13	Met
Date of Hire: 07/30/2007	

Records Reviewed: 23

Records with Missing/Incomplete Components: 0

Staff # 14 Date of Hire: 03/12/2019	Met
Staff # 15 Date of Hire: 10/10/2018	Met
Staff # 16 Date of Hire: 07/16/2014	Met
Staff # 17 Date of Hire: 08/06/2007	Met
Staff # 18 Date of Hire: 05/10/2017	Met
Staff # 19 Date of Hire: 02/15/2017	Met
Staff # 20 Date of Hire: 09/26/2006	Met
Staff # 21 Date of Hire: 09/16/2013	Met
Staff # 22 Date of Hire: 02/25/2020	Met
Staff # 23 Date of Hire: 02/25/2020	Met

Staff Credentials Reviewed: 11

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.14 First Aid & CPR **Met**

Comment

Evidence observed of 50% of center staff certified in First Aid and CPR.

591-1-1-.33 Staff Training **Met**

Comment

Consultant observed documentation of staff's annual training for the year 2019.

591-1-1-.31 Staff(CR) **Met**

Comment

Staff observed to be compliant with applicable laws and regulations. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on May 12, 2020.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Center observed to maintain appropriate staff:child ratios. A virtual visit was conducted on this date due to the COVID-19 Pandemic

591-1-1-.32 Supervision(CR) **Met**

Comment

Adequate supervision observed on this date. A virtual visit was conducted on this date due to COVID-19 Pandemic