



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 10/13/2020 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:00 AM **Departure:** 1:00 PM

CCLC-3249

Loving Care Learning Center

6040 Watson Blvd. Warner Robins, GA 31088 Houston County
 (478) 953-8334 lovingcare@theassemblyga.org

Regional Consultant

Charlene Story

Phone: (770) 405-7942

Fax: (770) 408-0759

charlene.story@decal.ga.gov

Mailing Address
Same

Quality Rated: ★ ★

Compliance Zone Designation		
10/13/2020	Complaint Investigation & Monitoring Visit	Good Standing
07/23/2020	Licensing Study	Good Standing
02/26/2020	Licensing Study	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	B 2nd L	One Year Olds	2	10	C	17	C	NA	NA	Lunch
Main	C 3rd Left		0	0	C	21	C	NA	NA	
Main	D 4th Left	Two Year Olds	2	13	C	16	C	NA	NA	Transitioning, Lunch
Main	E 5th Left	Three Year Olds	1	8	C	19	C	NA	NA	Nap
Main	F 6th Left	Three Year Olds	1	9	C	20	C	NA	NA	Transitioning, Lunch
Main	ROOM A		0	0	C	13	C	NA	NA	
			Total Capacity @35 sq. ft.: 106			Total Capacity @25 sq. ft.: 0				
New Bldg	G 1st Right	Infants and One Year Olds	2	7	C	17	C	NA	NA	Lunch, Diapering, Floor Play
New Bldg	H 2nd Right	Three Year Olds	1	11	C	17	C	NA	NA	Lunch
New Bldg	I 1st Left	One Year Olds	2	8	C	17	C	NA	NA	Floor Play
New Bldg	J 2nd Left	Two Year Olds	2	11	C	17	C	NA	NA	Nap
New Bldg	Multipurpose Room		0	0	C	92	C	NA	NA	
			Total Capacity @35 sq. ft.: 160			Total Capacity @25 sq. ft.: 0				

New Bldg.	L -2nd R	Six Year Olds and Over	1	13	C	18	C	NA	NA	Transitioning,Art, Nap,Free Play	
New Bldg.	M-1st R	Three Year Olds and Four Year Olds	1	11	C	18	C	NA	NA	Transitioning,Na p	
New Bldg.	N-3rd Right		0	0	C	21	C	NA	NA		
Total Capacity @35 sq. ft.:			57		Total Capacity @25 sq. ft.:			0			
Youth Chapel	Room A		0	0	C	119	C	NA	NA		
Youth Chapel	Room B		0	0	C	26	C	NA	NA		
Total Capacity @35 sq. ft.:			145		Total Capacity @25 sq. ft.:			0			
Total # Children this Date: 101			Total Capacity @35 sq. ft.: 468			Total Capacity @25 sq. ft.:			0		

Building	Playground	Playground Occupancy	Playground Compliance
----------	------------	----------------------	-----------------------


Comments

An in-person visit was conducted on this date due to a complaint investigation.

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were also discussed and observed during an in person walk through on this date.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RuleAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@decals.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decals.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decals.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@decals.ga.gov

J. Kyle Gochenour, Program Official

Date

Charlene Story, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 10/13/2020 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:00 AM **Departure:** 1:00 PM

CCLC-3249

Loving Care Learning Center

6040 Watson Blvd. Warner Robins, GA 31088 Houston County
(478) 953-8334 lovingcare@theassemblyga.org

Mailing Address
Same

Regional Consultant

Charlene Story

Phone: (770) 405-7942

Fax: (770) 408-0759

charlene.story@decal.ga.gov

The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Correction Deadline: 2/26/2020

Corrected on 10/13/2020

.12(2) - Citation was observed to be corrected on this date. Consultant observed the shelf in Classroom L to be removed and tissue holders had been replaced.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be met by center on this date.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Correction Deadline: 2/26/2020

Corrected on 10/13/2020

.25(13) - This citation was observed to be corrected on this date. The consultant observed no hazardous items within the children's reach during walk through of the facility.

591-1-1-.26 Playgrounds(CR)

Not Met

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute.

Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation that a section of the pvc border around the swing set on the middle playground, was not attached and posed a tripping hazard to children. It was further observed that the side playground of the new building was observed to have cots outside on the playground area

POI (Plan of Improvement)

"The center will repair or remove the pvc pipe and remove any hazards from the outdoor play areas"

Correction Deadline: 10/13/2020

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) Met

Comment

Proper diapering procedures observed by the consultant on this date.

591-1-1-.17 Hygiene(CR) Met

Comment

Hand washing was not observed but was discussed with the director on this date.

591-1-1-.20 Medications(CR) Met

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR) Met

Comment

Discipline was not observed on this date, but age-appropriate discipline was discussed with director and staff.

591-1-1-.36 Transportation(CR) Met

Comment

Center does not provide routine transportation.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR) Met

Comment

Discussed SIDS and infant sleeping position.

Correction Deadline: 2/26/2020

Corrected on 10/13/2020

.30(2)(c) - This citation was observed to be corrected on this date. The consultant observed children sleeping on mats and cribs as required during the virtual walk through visit.

Records Reviewed: 29**Records with Missing/Incomplete Components: 0**

Staff # 1 Date of Hire: 06/03/2019	Met
Staff # 2 Date of Hire: 08/02/2007	Met
Staff # 3 Date of Hire: 02/01/2017	Met
Staff # 4 Date of Hire: 08/13/2019	Met
Staff # 5 Date of Hire: 01/02/2020	Met
Staff # 6 Date of Hire: 07/24/2019	Met
Staff # 7 Date of Hire: 02/11/2019	Met
Staff # 8 Date of Hire: 03/14/2019	Met
Staff # 9 Date of Hire: 09/16/2020	Met
Staff # 10 Date of Hire: 08/22/2019	Met
Staff # 11 Date of Hire: 05/03/2019	Met
Staff # 12 Date of Hire: 10/09/2018	Met
Staff # 13 Date of Hire: 07/30/2007	Met
Staff # 14 Date of Hire: 03/12/2019	Met

Staff # 15 Date of Hire: 07/15/2020	Met
Staff # 16 Date of Hire: 08/26/2020	Met
Staff # 17 Date of Hire: 07/16/2014	Met
Staff # 18 Date of Hire: 09/17/2020	Met
Staff # 19 Date of Hire: 08/06/2007	Met
Staff # 20 Date of Hire: 05/10/2017	Met
Staff # 21 Date of Hire: 09/18/2020	Met
Staff # 22 Date of Hire: 02/15/2017	Met
Staff # 23 Date of Hire: 09/26/2006	Met
Staff # 24 Date of Hire: 09/16/2013	Met
Staff # 25 Date of Hire: 02/25/2020	Met
Staff # 26 Date of Hire: 07/25/2018	Met
Staff # 27 Date of Hire: 01/17/2014	Met
Staff # 28 Date of Hire: 02/25/2020	Met
Staff # 29 Date of Hire: 11/06/2006	Met

Staff Credentials Reviewed: 11

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) **Met**

Comment

Criminal record checks were observed to be complete.

591-1-1-.31 Staff(CR) **Met**

Comment

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a walk through on this date. The program was in compliance with the Executive Order issued on May 12, 2020.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR) **Met**

Comment

Center observed to maintain appropriate staff:child ratios on this date.

591-1-1-.32 Supervision(CR) **Met**

Comment

Adequate supervision observed on this date.