



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 5/21/2019 **VisitType:** Follow-Up

**Arrival:** 1:50 PM

**Departure:** 5:25 PM

**CCLC-31603**

**Universal Love Daycare & Learning Center**

2807 Regency Blvd Augusta, GA 30904 Richmond County  
 (706) 733-3600 univalove06@yahoo.com

**Regional Consultant**

Melyn Smith

Phone: (706) 855-3455

Fax: (706) 434-7640

melyn.smith@dec.al.gov

**Mailing Address**

Same

**Quality Rated:** ★

| <b>Compliance Zone Designation</b> |                                   |               | <b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.<br><br><b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules.<br><b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules.<br><b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules. |
|------------------------------------|-----------------------------------|---------------|--|
| 05/21/2019                         | Complaint Closure                 | Good Standing |  |
| 05/21/2019                         | Complaint Investigation Follow Up | Good Standing |  |
| 01/15/2019                         | Complaint Closure                 | Good Standing |  |

**Ratios/License Capacity**

| Building                        | Room         | Age Group                                 | Staff                           | Children | NC/C | Max 35 SF.                    | 35 SF. Comp. | Max 25 SF. | 25 SF. Comp. | Notes                    |
|---------------------------------|--------------|---|---------------------------------|----------|------|-------------------------------|--------------|------------|--------------|--------------------------|
| Main                            | A- 1st Right | One Year Olds                             | 2                               | 12       | C    | 16                            | C            | NA         | NA           | Free Play, Snack         |
| Main                            | B- 2nd Right | Infants and One Year Olds                 | 2                               | 8        | C    | 15                            | C            | NA         | NA           | Nap, Floor Play, Feeding |
| Main                            | C- 3rd Right | Three Year Olds                           | 1                               | 12       | C    | 18                            | C            | NA         | NA           | Circle Time              |
| Main                            | D- 4th Right | Three Year Olds and Four Year Olds        | 2                               | 16       | C    | 29                            | C            | NA         | NA           | Music                    |
| Main                            | E- 3rd Left  |   | 0                               | 0        | C    | 40                            | C            | NA         | NA           |                          |
| Main                            | F- 2nd Left  | Five Year Olds and Six Year Olds and Over | 1                               | 12       | C    | 30                            | C            | NA         | NA           | TV                       |
| Main                            | G- 1st Left  | Two Year Olds                             | 2                               | 20       | C    | 27                            | C            | NA         | NA           | Centers                  |
| Total Capacity @35 sq. ft.: 175 |              |   |                                 |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |                          |
| Total # Children this Date: 80  |              |   | Total Capacity @35 sq. ft.: 175 |          |      | Total Capacity @25 sq. ft.: 0 |              |            |              |                          |

| Building | Playground              | Playground Occupancy | Playground Compliance |
|----------|-------------------------|----------------------|-----------------------|
| Main     | PG- 1st Playground      | 51                   | C                     |
| Main     | PG- 2nd Left Playground | 30                   | C                     |
| Main     | PG- Right Playground    | 19                   | C                     |
| Main     | PG-Back Playground      | 86                   | C                     |

**Comments**

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.decal.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decal.ga.gov](mailto:CCSRefutations@decal.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decal.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Judy Mitchell, Program Official

Date

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Melyn Smith, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

**Children's Records**

**Records Reviewed: 10**

**Records with Missing/Incomplete Components: 0**

|            |     |
|------------|-----|
| Child # 1  | Met |
| Child # 2  | Met |
| Child # 3  | Met |
| Child # 4  | Met |
| Child # 5  | Met |
| Child # 6  | Met |
| Child # 7  | Met |
| Child # 8  | Met |
| Child # 9  | Met |
| Child # 10 | Met |

**591-1-1-.08 Children's Records**

**Met**

**Correction Deadline: 1/18/2019**

**Corrected on 5/21/2019**

**.08(1) - Previous citation corrected, based on review of records, in that the ten children's files reviewed contained all required information on this date.**

## Food Service

591-1-1-.15 Food Service & Nutrition

Met

Correction Deadline: 1/15/2019

Corrected on 5/21/2019

.15(3) - Previous citation corrected, based on observation, in that only ready-to-feed formula or already prepared bottles were served to children on this date. Staff stated that powder formula is not used in the center to prepare bottles.

## Safety

591-1-1-.36 Transportation(CR)

Met

Correction Deadline: 1/15/2019

Corrected on 5/21/2019

.36(7)(d)2. - Previous citation corrected, based on review of records, in that a second check of the vehicle was observed at the end of afternoon transportation on this date. Documentation of second check of the vehicle was observed on this date.

Correction Deadline: 1/16/2019

Corrected on 5/21/2019

.36(8) - Previous citation corrected, based on review of records, in that a child's travel time did not exceed forty-five minutes.

## Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Correction Deadline: 1/15/2019

Corrected on 5/21/2019

.30(1)(a)3 - Previous citation corrected, based on observation and staff statement, in that all cribs were observed to have tight-fitting sheets and staff stated that the sheets were changed daily or more often as needed on this date.

Correction Deadline: 1/15/2019

Corrected on 5/21/2019

.30(1)(b)1 - Previous citation corrected, based on observation, in that mats were observed to be of sound construction and good repair on this date.

## Staffing and Supervision

591-1-1-.32 Supervision(CR)

Met

Correction Deadline: 1/15/2019

Corrected on 5/21/2019

.32(7) - Previous citation corrected, based on observation, in that staff were observed to provide watchful oversight and direct supervision on this date.