



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 1/8/2019    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 12:55 PM    **Departure:** 4:30 PM

**CCLC-31603**

**Universal Love Daycare & Learning Center**

2807 Regency Blvd Augusta, GA 30904 Richmond County  
(706) 733-3600 univallove06@yahoo.com

**Regional Consultant**

Tiffany Carter

Phone: (404) 478-8047

Fax: (404) 478-8048

tiffany.carter@dec.al.gov

**Mailing Address**  
Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>		
01/08/2019	Complaint Investigation Follow Up	Good Standing
09/17/2018	Licensing Study	Good Standing
04/05/2018	Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A- 1st Right	One Year Olds	2	15	C	16	C	NA	NA	Nap
Main	B- 2nd Right	Infants	1	6	C	15	C	NA	NA	Feeding,Nap
Main	C- 3rd Right	Three Year Olds and Four Year Olds	1	14	C	18	C	NA	NA	Nap
Main	D- 4th Right	Three Year Olds and Four Year Olds	1	13	C	29	C	NA	NA	Nap
Main	E- 3rd Left		0	0	C	40	C	NA	NA	
Main	F- 2nd Left	PreK	2	18	C	30	C	NA	NA	Nap
Main	G- 1st Left	Two Year Olds	3	25	C	27	C	NA	NA	Nap
Total Capacity @35 sq. ft.: 175						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 91			Total Capacity @35 sq. ft.: 175			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	PG- 1st Playground	51	C
Main	PG- 2nd Left Playground	30	C
Main	PG- Right Playground	19	C
Main	PG-Back Playground	86	C

**Comments**

The purpose of this visit was to conduct a complaint investigation and follow-up from a licensing study conducted on September 17, 2018.

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.al.ga.gov](mailto:CCSRefutations@dec.al.ga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



#### Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.al.ga.gov](mailto:qualityrated@dec.al.ga.gov)

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Judy Mitchell, Program Official

Date

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Tiffany Carter, Consultant

Date



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### Findings Report

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The following information is associated with a Complaint Investigation Follow Up:

### Children's Records

591-1-1-.08 Children's Records

Met

Correction Deadline: 9/21/2018

Corrected on 1/8/2019

.08(1) - Previous citation was corrected on this date.

### Facility

591-1-1-.06 Bathrooms

Met

Correction Deadline: 10/17/2018

Corrected on 1/8/2019

.06(4) - Previous citation was corrected on this date in that the exhaust fan in the two hallway bathrooms was operational on this date.

### Staff Records

Records Reviewed: 17

Records with Missing/Incomplete Components: 0

Staff # 1

Met

Date of Hire: 08/30/2018

Staff # 2

Met

Date of Hire: 03/06/2018

Staff # 3

Met

**Records Reviewed: 17****Records with Missing/Incomplete Components: 0**

Date of Hire: 12/21/2081

Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 4

Met

Date of Hire: 04/18/2018

Staff # 5

Met

Date of Hire: 08/06/2018

Staff # 6

Met

Date of Hire: 01/20/2015

Staff # 7

Met

Date of Hire: 03/16/2018

Staff # 8

Met

Date of Hire: 07/01/2007

Staff # 9

Met

Date of Hire: 09/01/2017

Staff # 10

Met

Date of Hire: 10/15/2018

Staff # 11

Met

Date of Hire: 08/20/2018

Staff # 12

Met

Date of Hire: 10/01/2013

Staff # 13

Met

Date of Hire: 08/01/2018

Staff # 14

Met

Date of Hire: 03/29/2018

Staff # 15

Met

Date of Hire: 08/06/2018

Staff # 16

Met

Date of Hire: 05/22/2018

Staff # 17

Met

Date of Hire: 03/29/2018

**Staff Credentials Reviewed: 17**

Correction Deadline: 9/18/2018

Corrected on 1/8/2019

.09(1)(i) - Previous citation was corrected on this date.