



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/10/2021 **VisitType:** Licensing Study **Arrival:** 10:00 AM **Departure:** 11:00 AM

CCLC-3127

Creme de la Creme

4785 Peachtree Corners Circle Norcross, GA 30092 Gwinnett County
 (770) 409-0000 vnolan@cremedelacreme.com

Regional Consultant

Leena Mitchell

Phone: (706) 433-7111

Fax: (706) 310-6944

leena.mitchell@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/10/2021	Licensing Study	Good Standing	
11/30/2020	Complaint Investigation by Phone	Good Standing	
09/08/2020	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room A-Infant 1	Infants	2	5	C	14	C	NA	NA	Free Play
Main	Room B-Infant 2	Infants	2	8	C	8	C	NA	NA	Free Play
Main	Room C-Infant 3	Infants and One Year Olds	1	5	C	13	C	NA	NA	Nap
Main	Room D-T1	One Year Olds	2	7	C	17	C	NA	NA	Free Play
Main	Room E-T2	One Year Olds	2	16	C	35	C	NA	NA	Free Play
Main	Room F- G1	Two Year Olds	4	28	C	37	C	NA	NA	Centers
Main	Room G-G2	Three Year Olds	3	33	C	37	C	NA	NA	Free Play
Main	Room H-G3	Five Year Olds	2	16	C	25	C	NA	NA	Centers
Main	Room I (PreK)	PreK	1	11	C	26	C	NA	NA	Circle Time
Main	Room J	PreK	2	20	C	22	C	NA	NA	Outside
Total Capacity @35 sq. ft.: 234						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 149			Total Capacity @35 sq. ft.: 234			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground A-Right Front	12	C
Main	Playground B- Right Side	40	C
Main	Playground C - Back Right	18	C
Main	Playground D- Left Side	94	C

Comments

An Administrative Review was conducted on February 5, 2021. Staff files, children's files, training, and background checks were all reviewed. A virtual inspection was conducted on February 10, 2021 with the director. An in-person visit was not conducted due to the COVID-19 pandemic. Compliance with the Executive Order issued on December 14, 2020 was reviewed during the virtual inspection.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.al.ga.gov/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Vicki Nolan, Program Official

Date

Leena Mitchell, Consultant

Date



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Findings Report

Date: 2/10/2021 **VisitType:** Licensing Study **Arrival:** 10:00 AM **Departure:** 11:00 AM

CCLC-3127

Creme de la Creme

4785 Peachtree Corners Circle Norcross, GA 30092 Gwinnett County
(770) 409-0000 vnolan@cremedelacreme.com

Mailing Address
Same

Regional Consultant

Leena Mitchell

Phone: (706) 433-7111
Fax: (706) 310-6944
leena.mitchell@decal.ga.gov

The following information is associated with a Licensing Study:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

591-1-1-.08 Children's Records

Met

Comment

Parent agreements observed obtained/completed.

Comment

Parent authorizations obtained/completed.

Comment

Records were observed to be complete and well organized.

Facility

591-1-1-.06 Bathrooms

Met

Comment

Bathrooms observed to be clean and well maintained.

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Center appears clean and well maintained.

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Playground observed to be clean and in good repair.

Food Service

591-1-1-.15 Food Service & Nutrition

Technical Assistance

Comment

Center menu meets USDA guidelines. Consultant discussed with the provider about replacing all 2% milk with 1% milk and notating whole grain options to the menu to meet current USDA requirements. Consultant also discussed new rules and regulations effective on October 1, 2020.

Technical Assistance

591-1-1-.15(2)(a) - Please ensure the new updated infant feeding form is used. Discussed revision to the written feeding plans for children under the age of one (1) years old. Age-appropriate solid foods (including cereal) shall not be given to infants or children less than one (1) of age until recommended as developmentally appropriate by the child's primary care physician and indicated in writing by the Parent(s). As soon as the feeding plan indicates that a child is ready for solid foods, the child shall be fed from individual spoons and individual containers or dishes. A child shall not be fed directly from the original baby food container if the contents are to be fed to the child at more than one (1) meal or to more than one (1) child

Correction Deadline: 2/10/2021

Technical Assistance

591-1-1-.15(7) - Discussed new revision as of October 1, 2020, which states: Foods that are associated with young children's choking incidents, such as, but not limited to, peanuts, hot dogs, raw carrots, popcorn, fish with bones, cheese cubes, grapes and any other food that is of similar shape and size of the trachea/windpipe shall not be served to the children less than four (4) years of age. Children older than four (4) years of age may be served these foods provided that the foods are cut in such a way as to minimize choking.

Correction Deadline: 2/10/2021

591-1-1-.18 Kitchen Operations

Technical Assistance

Comment

Kitchen appears clean and well organized.

Technical Assistance

591-1-1-.18(5) - Consultant discussed with provider to add thermometer's to refrigerator and freezers located in the classrooms.

Correction Deadline: 2/10/2021

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) **Met**

Comment

Staff state proper knowledge of diapering procedures.

591-1-1-.17 Hygiene(CR) **Met**

Comment

Proper hand washing observed throughout the center. Staff stated proper knowledge of hand washing and hygiene procedures for staff and children during virtual visit.

Correction Deadline: 11/30/2020

Corrected on 2/10/2021

.17(12) - The consultant observed the previous citation to be corrected in that the consultant observed evidence of new procedures and additional training for all staff.

591-1-1-.20 Medications(CR) **Met**

Comment

Documentation for medication dispensing observed complete.

Policies and Procedures

591-1-1-.22 Parental Access **Met**

Comment

Parental access requirements are met per current COVID-19 guidelines.

Correction Deadline: 2/10/2021

591-1-1-.27 Posted Notices **Met**

Comment

Observed all required posted notices.

591-1-1-.29 Required Reporting **Met**

Comment

Discussed reporting requirements.

Safety

591-1-1-.05 Animals **Met**

Comment

Animals maintained clean and appropriately caged.

591-1-1-.11 Discipline(CR) **Met**

Comment

Staff were observed to maintain a positive learning environment on this date. Staff stated proper discipline procedures during the virtual visit.

591-1-1-.13 Field Trips(CR)**Met****Comment**

Center does not participate in field trips at this time.

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed.

Comment

Paperwork, checklist, permission forms, annual inspection form and proper check of the vehicle after transportation were discussed with the director.

Comment

The consultant observed the following vehicles to have a current vehicle inspection report on file:

- Vehicle Tag # - RQM6356 - Expires May 20, 2021.
- Vehicle Tag # - QAC4216 - Expires January 19, 2022.
- Vehicle Tag # - 131-TSE - Expires September 29, 2021.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

The correct number of mats, sheets and blankets were observed on this date. Cleaning and disinfecting of mats was discussed with the director on this date. Staff stated proper safe sleep policy and procedure during virtual visit.

Staff Records

Records Reviewed: 29**Records with Missing/Incomplete Components: 1**

Staff # 1	Met
Date of Hire: 09/19/2019	
Staff # 2	Met
Date of Hire: 11/20/2017	
Staff # 3	Met
Date of Hire: 11/07/2016	
Staff # 4	Met
Date of Hire: 09/22/1997	
Staff # 5	Met
Date of Hire: 02/04/2003	
Staff # 6	Met
Date of Hire: 03/28/2019	
Staff # 7	Met
Date of Hire: 09/15/2017	
Staff # 8	Met

Date of Hire: 11/15/2019

Staff # 9 Met
Date of Hire: 10/01/2018

Staff # 10 Met
Date of Hire: 03/17/2017

Staff # 11 Met
Date of Hire: 01/27/2021 Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 12 Met
Date of Hire: 11/15/2019

Staff # 13 Met
Date of Hire: 04/02/2017

Staff # 14 Met
Date of Hire: 10/15/2019

Staff # 15 Met
Date of Hire: 05/28/2019

Staff # 16 Met
Date of Hire: 09/03/2018

Staff # 17 Not Met
Date of Hire: 11/02/2020
"Missing/Incomplete Components"
.33(3)-Health & Safety Certificate

Staff # 18 Met
Date of Hire: 12/10/1998

Staff # 19 Met
Date of Hire: 09/05/2019

Staff # 20 Met
Date of Hire: 11/12/2018

Staff # 21 Met
Date of Hire: 01/27/2021 Reminder - Health & Safety training is required within 90 calendar days of hired

Staff # 22 Met

Records Reviewed: 29**Records with Missing/Incomplete Components: 1**

Date of Hire: 10/15/2019

Staff # 23 Met

Date of Hire: 04/23/2012

Staff # 24 Met

Date of Hire: 11/19/2019

Staff # 25 Met

Date of Hire: 06/24/2019

Staff # 26 Met

Date of Hire: 10/11/2000

Staff # 27 Met

Date of Hire: 02/05/2020

Staff # 28 Met

Date of Hire: 07/05/2016

Staff # 29 Met

Date of Hire: 03/20/2017

Staff Credentials Reviewed: 14**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR) Met****Comment**

The director provided three files for staff members hired since the previous visit was conducted on September 8, 2020. The consultant observed three of three newly hired staff members to have evidence of a satisfactory criminal record check letter on file.

591-1-1-.09 Criminal Records Check(CR) Met**Comment**

Criminal records checks were observed to be complete.

591-1-1-.14 First Aid & CPR Met**Comment**

Complete first aid kit observed in center.

Comment

Evidence observed of 100% of center staff certified in First Aid and CPR.

Comment

Please be mindful of training expiration dates.

591-1-1-.33 Staff Training Met**Comment**

Documentation observed of required staff training.

Comment

Discussed: Health and Safety Training is required for each staff member with direct care responsibilities within 90 calendar days of their hire date.

Correction Deadline: 2/7/2020

Corrected on 2/10/2021

.33(5) - The consultant observed the previous citation to be corrected in that the consultant observed the center to evidence of ten (10) hours of 2020 annual training for current staff members.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on December 14, 2020.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.

Technical Assistance

591-1-1-.32(7) - Discussed new revision as of October 1, 2020, which states: Staff shall be attentive and participating with all children during mealtimes and shall be seated within an arm's length away from children thirty-six (36) months of age and younger.

Correction Deadline: 2/10/2021