



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/19/2019    **VisitType:** Complaint Investigation Follow Up    **Arrival:** 8:45 AM    **Departure:** 11:45 AM

**CCLC-29155**

**Legacy Academy Suwanee Dam**

5558 Suwanee Dam Rd. Suwanee, GA 30024 Gwinnett County  
 (678) 546-7255 lasuwanedam@legacyacademy.com

**Regional Consultant**

Mandi Sloan

Phone: (770) 357-5097

Fax: (770) 357-5098

mandi.sloan@dec.al.gov

**Mailing Address**  
 Same

**Quality Rated:** ★ ★

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
09/19/2019	Complaint Closure	Good Standing	
09/19/2019	Complaint Investigation Follow Up	Good Standing	
08/29/2019	Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A-1L-6wks-12 mnths	Infants and One Year Olds	2	8	C	15	C	NA	NA	Feeding,Nap,Free Play
Main	B-2L-12-18mnths		0	0	C	15	C	NA	NA	
Main	C-3L-18-24 mnthshs	One Year Olds	1	6	C	20	C	NA	NA	Transitioning,Outside
Main	D-middle Left	PreK	2	20	C	25	C	NA	NA	Centers
Main	E-3yrs-Middle	Three Year Olds	8	8	C	25	C	NA	NA	Circle Time
Main	F-3yrs-Middle Right	PreK	2	19	C	25	C	NA	NA	Centers
Main	G-2R-4 yrs	Three Year Olds and Four Year Olds	1	7	C	35	C	NA	NA	Centers
Main	H-1R	PreK	1	16	C	35	C	NA	NA	Centers,Transitioning
Main	I-4L-24-35 mnths	Two Year Olds	2	9	C	25	C	NA	NA	Circle Time
Total Capacity @35 sq. ft.: 220					Total Capacity @25 sq. ft.: 0					
Total # Children this Date: 93			Total Capacity @35 sq. ft.: 220			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	A-6wks-2 yrs	26	C
Main	B-5-12 yrs	74	C

**Comments**

The purpose of today's visit is to conduct a Complaint Investigation and follow up on previous citations.

Plan of Improvement: Developed This Date 09/19/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@dec.state.ga.us](mailto:qualityrated@dec.state.ga.us)

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Mary Turner, Program Official

Date

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Mandi Sloan, Consultant

Date



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### Findings Report

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Follow Up

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The following information is associated with a Complaint Investigation Follow Up:

Facility

#### 591-1-1-.26 Playgrounds(CR)

Not Met

#### Finding

591-1-1-.26(9) requires the playground to be kept clean, free from litter and free of hazards, such as but not limited to rocks, exposed tree roots and exposed sharp edges of concrete. It was determined based on observation the following hazards were present on the playground:  
Playground A and Playground C: Gaps measuring one to one and one half inches were present between the "pour and play" rubber surfacing and the sidewalk causing exposed sharp edges of concrete.  
Playground B: Exposed sharp edges of concrete were present on the cement surrounding the basketball hoop and the gate leading the the patio.

#### POI (Plan of Improvement)

Provider stated that they have been in contact with landscape company and are in the process of scheduling the repairs. Until then, provider will fill the gaps and cover exposed concrete with dirt and resilient surface.

**Correction Deadline: 10/3/2019**

Recited on 9/19/2019

Safety

#### 591-1-1-.36 Transportation(CR)

Met

**Correction Deadline: 8/30/2019**

Corrected on 9/19/2019

.36(7)(c)3. - The previous citation was corrected on this date as arrival and departure times for school transportation routes were observed to be completed.

Staff Records

**Finding**

591-1-1-.14(1) requires the Center Director and, at any given time, at least fifty percent (50%) of the caregiver Staff to successfully complete a biennial training program in cardiopulmonary resuscitation (CPR) and a triennial training program in first aid. The first aid training must be done by certified or licensed health care professionals or trainers and must deal with the provision of emergency care to infants and children. The Center shall maintain current evidence of the successful completion of such training which shall be available to the Department for inspection. It was determined based on review of records that one new employee did not complete the required first aid and CPR within the first 90 days of their date of hire. The consultant observed the new employee to have a date of hire documented for May 28, 2019.

**POI (Plan of Improvement)**

The Center Director and at least 50% of the caregiver Staff will complete the needed training. The Director will send written verification to the consultant upon completion and will develop a plan to ensure that at least 50% of the caregiver Staff have completed this training at any given time and that evidence of successful completion of the training is on file available for inspection.

**Correction Deadline: 9/20/2019****Recited on 9/19/2019**

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**591-1-1-.33 Staff Training****Not Met****Finding**

591-1-1-.33(3) requires each staff member with direct care responsibilities to complete health and safety training at the time of employment that will count toward required annual training: Staff employed prior to September 30, 2016 will complete the training by December 29, 2016 and Staff employed after September 30, 2016 will complete the health and safety training within the first 90 days of employment. It was determined based on review of records that one new employee did not complete the required health and safety orientation within the first 90 days of their date of hire. The consultant observed the new employee to have a date of hire of May 28, 2019.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

**Correction Deadline: 9/20/2019****Recited on 9/19/2019****Correction Deadline: 2/8/2019****Corrected on 9/19/2019****.33(6) - Previous citation is corrected on this date.**