



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334
 Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/15/2017 **VisitType:** Monitoring Visit

Arrival: 2:45 PM

Departure: 6:15 PM

CCLC-29135

Crossroads Christian Academy

4805 Tilly Mill Road Dunwoody, GA 30360 DeKalb County
 (770) 457-8963 jamie.moore@crossroadsdunwoody.org

Regional Consultant

Chrische Walker

Phone: (770) 359-5166

Fax: (678) 891-5618

chrische.walker@decal.ga.gov

Mailing Address

Same

Quality Rated: No

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
11/15/2017	Monitoring Visit	Good Standing	
05/09/2017	Licensing Study	Good Standing	
12/06/2016	Monitoring Visit	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1L	Two Year Olds and Three Year Olds	2	14	C	18	C	NA	NA	Snack
Main	1R	Three Year Olds	2	6	C	18	C	NA	NA	Outside, Transitioning
Main	2L	One Year Olds	1	6	C	8	C	NA	NA	Free Play
Main	2R	One Year Olds and Two Year Olds	1	6	C	9	C	NA	NA	Snack
Main	3L	Infants	2	9	C	17	C	NA	NA	Floor Play, Free Play
Main	3R	Infants and One Year Olds	1	3	C	7	C	NA	NA	Free Play
Main	Prek left side	Four Year Olds and Five Year Olds	1	8	C	6	NC	NA	NA	Outside
Main	PreK right side		0	0	C	18	C	NA	NA	Not In Use
Main	Three Year Olds RM:211		0	0	C	17	C	NA	NA	Not In Use
Total Capacity @35 sq. ft.: 118			Total Capacity @25 sq. ft.: 0							
Total # Children this Date: 52			Total Capacity @35 sq. ft.: 118							
			Total Capacity @25 sq. ft.: 0							

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant/Toddler	5	C
Main	Main	37	C

Comments

The purpose of today's visit it to conduct a Monitoring Visit and to follow up from previous on May 9, 2017.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Reminder: All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit www.decalkoala.com. You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.al.ga.gov.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.al.ga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.al.ga.gov/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.al.ga.gov

Jamie Moore, Program Official

Date

Chrische Walker, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Observed-Variety Throughout Center

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

N/A

Comment

No Swimming Activities Provided

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed Capacity Routinely Met

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

Observation-No Hazards Accessible

591-1-1-.26 Playgrounds(CR)

Met

Comment

Discussed-Fluff/Redistribute Surface

Comment

Please remember to monitor playgrounds for litter.

Correction Deadline: 11/15/2017

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Diapering requirements discussed. Consultant discussed with teachers and director on wiping and or washing infants hands after diaper changing.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Observed-Proper Hand Washing of children after bathroom use and before snack.

591-1-1-.20 Medications(CR)**Met****Comment**

Consultant observed authorization for medication paperwork for all children and discussed updating paperwork.

Safety**591-1-1-.11 Discipline(CR)****Met****Comment**

Staff stated redirection for the children and time out.

591-1-1-.36 Transportation(CR)**N/A****Comment**

No Routine Transportation Provided

Sleeping & Resting Equipment**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

Discussed-SIDS/Infant Sleeping Position. Consultant discussed with Director to discuss with parents on not having particular items in cribs. There were not any items observed in the cribs with the infants.

Comment

Great job storing mats. Please remember to ensure proper storage and making sure children's mats are not touching.

Staff Records**Records Reviewed: 19****Records with Missing/Incomplete Components: 1**

Staff # 1

Met

Date of Hire: 11/01/2016

Staff # 2

Met

Date of Hire: 12/12/2016

Staff # 3

Met

Date of Hire: 11/14/2017

Staff # 4

Met

Date of Hire: 08/21/2017

Staff # 5

Met

Date of Hire: 04/05/2016

Records Reviewed: 19**Records with Missing/Incomplete Components: 1**

Staff # 6	Met
Date of Hire: 08/12/2013	
Staff # 7	Met
Date of Hire: 07/25/2016	
Staff # 8	Met
Date of Hire: 08/27/2013	
Staff # 9	Met
Date of Hire: 08/12/2013	
Staff # 10	Met
Date of Hire: 08/12/2013	
Staff # 11	Met
Date of Hire: 07/07/2015	
Staff # 12	Met
Date of Hire: 05/01/2017	
Staff # 13	Met
Date of Hire: 08/12/2013	
Staff # 14	Met
Date of Hire: 02/28/2015	
Staff # 15	Not Met
Date of Hire: 06/02/2014	
<u>"Missing/Incomplete Components"</u>	
.14(2)-CPR missing,.14(2)-First Aid Missing	
Staff # 16	Met
Date of Hire: 09/27/2016	
Staff # 17	Met
Date of Hire: 08/02/2017	
Staff # 18	Met
Date of Hire: 10/17/2016	
Staff # 19	Met

Staff Credentials Reviewed: 19

591-1-1-.09 Criminal Records Check(CR)**Met****Comment**

Criminal Records Check complete

Comment

Three New Hires were entered today.

591-1-1-.14 First Aid & CPR**Not Met****Comment**

Observed-50% Certified First Aid & CPR

Finding

591-1-1-.14(2) requires a Staff member who is trained in CPR and first aid to be on the premises and on any field trip whenever any child is present. In addition, Staff who provide direct care to children must satisfactorily obtain certification in first aid and CPR by December 29, 2016 if employed prior to September 30, 2016 and within 90 days of their hire date if employed after September 30, 2016. It was determined based on review of records that one employee hired on June 2, 2014 did not obtain updated and current certification in first aid and CPR.

POI (Plan of Improvement)

The Center will develop a schedule to ensure there is always a staff person with current first aid and CPR training present and will develop and implement a plan to ensure all staff members have satisfactorily completed first aid and CPR training by the specified date.

Correction Deadline: 12/15/2017

591-1-1-.33 Staff Training**Defer****Defer**

Consultant will review 2017 annual training hours for the 2018 Regulatory Licensing Study.

POI (Plan of Improvement)

The center will plan and schedule the required 10 hours of ongoing training each year and follow up to ensure the training is completed.

Correction Deadline: 6/8/2017

591-1-1-.31 Staff(CR)**Met****Comment**

Lead staff education requirements met.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)**Met****Comment**

Observed-Appropriate Staff:Child Ratios

591-1-1-.32 Supervision(CR)**Met****Comment**

Observed-Adequate Supervision