



**Bright from the Start Georgia Department of Early Care and Learning**  
**2 Martin Luther King Jr. Drive SE, 670 East Tower**  
**Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 3/23/2018    **VisitType:** Licensing Study    **Arrival:** 11:30 AM    **Departure:** 1:50 PM

**CCLC-2906**

**Eagle Pointe Learning Center**

5100 Old Stilesboro Rd Acworth, GA 30101 Cobb County  
 (770) 421-1643 office@eaglepointe.org

**Regional Consultant**

Leah Klatzker

Phone: (770) 357-7038

Fax: (770) 357-7037

leah.klatzker@dec.al.ga.gov

**Mailing Address**

5100 Old Stilesboro Rd NW  
 Acworth, GA 30101

**Quality Rated:** No

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
03/23/2018	Licensing Study	Good Standing	
08/14/2017	Complaint Closure	Good Standing	
08/09/2017	Complaint Investigation & Monitoring Visit	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room H	Three Year Olds and Four Year Olds	1	14	C	15	C	NA	NA	Lunch
Main	Room A	Infants and One Year Olds	2	10	C	13	C	NA	NA	Feeding, Nap, Free Play
Main	Room B	One Year Olds and Two Year Olds	2	10	C	12	C	NA	NA	Lunch
Main	Room C	Three Year Olds and Four Year Olds	2	14	C	21	C	NA	NA	Lunch
Main	Room D	Two Year Olds and Three Year Olds	2	15	C	17	C	NA	NA	Lunch
Main	Room E	PreK	2	18	C	20	C	NA	NA	Story
Main	Room F	Two Year Olds	2	12	C	14	C	NA	NA	Nap
Main	Room G	PreK	3	22	C	21	NC	NA	NA	Circle Time

Total Capacity @35 sq. ft.: 133

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 115

Total Capacity @35 sq. ft.: 133

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Area A - 4 - School Age	77	C
Main	Area B - 4 to School Age	106	C


Main	AreanD - Infant	32	C
Main	Room C - 2 - 3 yr olds	108	C

**Comments**

Requested all staff files on this date.

Plan of Improvement: Developed This Date 03/23/2018

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decalfga.gov](mailto:CCSRefutations@decalfga.gov).



- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decalfga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS). Sign up for Quality Rated by June 30, 2018 in order to be eligible to receive a bonus package.

Get started today! Sign up by completing a short online application: <https://qualityrated.decalfga.gov/>  
 Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decalfga.gov](mailto:qualityrated@decalfga.gov)

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Terry Juergens, Program Official

Date

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Leah Klatzker, Consultant

Date



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### Findings Report

**Date:** 3/23/2018 **VisitType:** Licensing Study

**Arrival:** 11:30 AM

**Departure:** 1:50 PM

#### CCLC-2906

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The following information is associated with a Licensing Study:

### Activities and Equipment

#### 591-1-1-.12 Equipment & Toys(CR)

Met

#### Comment

A variety of equipment and toys were observed throughout the center.

#### 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

#### Comment

Center does not provide swimming activities.

### Children's Records

Records Reviewed: 5

Records with Missing/Incomplete Components: 0

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

#### 591-1-1-.08 Children's Records

Technical Assistance

#### Technical Assistance

Please ensure that addresses in the enrollment packets are complete.

### Facility

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**591-1-1-.19 License Capacity(CR)** **Met**

**Comment**

Licensed capacity observed to be routinely met by center.

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**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Met**

**Correction Deadline: 8/9/2017**

**Corrected on 3/23/2018**

**.25(13) - Center was free from hazrads on this date.**

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**591-1-1-.26 Playgrounds(CR)** **Not Met**

**Finding**

591-1-1-.26(6) requires that playground equipment provide an opportunity for the children to engage in a variety of experiences and shall be age-appropriate. For example, toddlers shall not be permitted to swing in swings designed for School-age Children. The outdoor equipment shall be free of lead-based paint, sharp corners and shall be regularly maintained in such a way as to be free of rust and splinters that could pose significant safety hazard to the children. All equipment shall be arranged so as not to obstruct supervision of children. It was determined based on observation that the back playground had three of four swings with rusted "s" hooks, the second right-side playground had four of four swings with rusted "s" hooks and the first right-side playground had two of four swings with rusted "s" hooks on this date.

**POI (Plan of Improvement)**

The Center will provide a variety of age-appropriate equipment that is arranged so as not to obstruct supervision of children. Staff will check the equipment daily to ensure that the equipment is free of hazards, rust and splinters.

**Correction Deadline: 4/2/2018**

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**Health and Hygiene**

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**591-1-1-.10 Diapering Areas & Practices(CR)** **Met**

**Comment**

Staff state proper knowledge of diapering procedures.

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**591-1-1-.17 Hygiene(CR)** **Met**

**Comment**

Staff were observed to remind children to wash hands.

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**591-1-1-.20 Medications(CR)** **Met**

**Comment**

Documentation for medication dispensing observed complete.

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**Safety**

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**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

Age-appropriate discussion and/or redirection observed.

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**591-1-1-.36 Transportation(CR)** **Met**

**Comment**

Center does not provide routine transportation.

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**Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**

Pleasant naptime environment observed.

**Staff Records****Records Reviewed: 24****Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Date of Hire: 02/15/2018	
Staff # 2	Met
Date of Hire: 01/29/2018	
Staff # 3	Met
Date of Hire: 05/20/2017	
Staff # 4	Met
Date of Hire: 03/07/2017	
Staff # 5	Met
Date of Hire: 05/29/2017	
Staff # 6	Met
Date of Hire: 03/21/2016	
Staff # 7	Met
Date of Hire: 09/25/2017	
Staff # 8	Met
Date of Hire: 11/06/2013	
Staff # 9	Met
Date of Hire: 05/04/2015	
Staff # 10	Met
Date of Hire: 03/10/2011	
Staff # 11	Met
Date of Hire: 01/22/2013	
Staff # 12	Met
Date of Hire: 11/13/2017	
Staff # 13	Met
Date of Hire: 06/09/2011	
Staff # 14	Met
Date of Hire: 07/28/2015	

**Records Reviewed: 24**

**Records with Missing/Incomplete Components: 0**

Staff # 15 Date of Hire: 05/30/2017	Met
Staff # 16 Date of Hire: 03/06/2017	Met
Staff # 17 Date of Hire: 05/31/2016	Met
Staff # 18 Date of Hire: 03/17/2014	Met
Staff # 19 Date of Hire: 08/15/2016	Met
Staff # 20 Date of Hire: 12/19/2016	Met
Staff # 21 Date of Hire: 01/03/2011	Met
Staff # 22 Date of Hire: 06/22/2006	Met
Staff # 23 Date of Hire: 02/17/2016	Met
Staff # 24 Date of Hire: 09/17/2013	Met

**Staff Credentials Reviewed: 24**

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**591-1-1-.09 Criminal Records Check(CR)** **Met**

**Comment**

Criminal records checks were observed to be complete.

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**591-1-1-.33 Staff Training** **Met**

**Correction Deadline: 9/8/2017**

**Corrected on 3/23/2018**

**.33(3) - Observed staff to have completed the Health and Safety training by the required date.**

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**591-1-1-.31 Staff(CR)** **Not Met**

**Finding**

591-1-1-.31(2)(b)2. requires teachers and lead caregivers to meet minimum academic requirements and qualifying experience at the time of employment. It was determined based on a review of records that the lead teacher in classroom F, did not have a credential on this date.

**POI (Plan of Improvement)**

A teacher/lead caregiver will be hired that meets the minimum academic requirements and qualifying work experience.

**Correction Deadline: 3/23/2018**

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)** **Met**

**Comment**

Center observed to maintain appropriate staff:child ratios.

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**591-1-1-.32 Supervision(CR)** **Met**

**Comment**

Adequate supervision observed on this date.