



**Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 11/26/2019 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 1:30 PM **Departure:** 4:45 PM

CCLC-2811

Loving Care Day Care Center

1037 Hollywood Road, NW Atlanta, GA 30318 Fulton County
(404) 799-3888 churst8778@gmail.com

Mailing Address

1037 Hollywood Rd NW
Atlanta, GA 30318

Regional Consultant

Lajuana Williams

Phone: (770) 357-7074

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Quality Rated: No

Compliance Zone Designation		
11/26/2019	Complaint Investigation & Monitoring Visit	Support
11/26/2019	Complaint Closure	Good Standing
08/27/2019	Complaint Closure	Good Standing

Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules.

Support - Program performance is demonstrating a need for improvement in meeting rules.

Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	Room A Front Right	Three Year Olds and Four Year Olds	0	9	NC	11	C	16	C	Nap
Main	Room A Rear Right	Six Year Olds and Over	1	12	C	20	C	28	C	TV
Main	Room B Front Left	Infants	1	5	C	11	C	NA	NA	Diapering, Floor Play
Main	Room C Back Left	One Year Olds and Two Year Olds	1	10	C	16	C	NA	NA	Diapering, Nap, Transitioning
Total Capacity @35 sq. ft.: 58						Total Capacity @25 sq. ft.: 71				
Total # Children this Date: 36			Total Capacity @35 sq. ft.: 58			Total Capacity @25 sq. ft.: 71				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playgroun	25	C

Comments

Plan of Improvement: Developed This Date 11/26/2019

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx> , for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



Important New Deadlines:

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Carolyn Hurst, Program Official

Date

Lajuana Williams, Consultant

Date



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Findings Report

Date: 11/26/2019 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 1:30 PM **Departure:** 4:45 PM

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

Comment

No hazards observed accessible to children on this date.

591-1-1-.26 Playgrounds(CR)

Met

Comment

Discussed maintenance of resilient surface. Please fluff and redistribute. Please ensure trash is picked up from the play area before allowing children outside.

Food Service

591-1-1-.15 Food Service & Nutrition

Not Met

Correction Deadline: 8/27/2019

Corrected on 11/26/2019

.15(1) - Previous cite corrected. Juice and a snack was observed to be served this date.

Finding

591-1-1-.15(5) requires that the Center provide a menu listing all meals and snacks to be served during the current week except for School-age Centers where the food may be provided by the Parent(s) by agreement between the School-age Center and the Parent(s). Substitutions shall be recorded on the posted menu and menus shall be retained at the Center for six (6) months. It was determined based on observation that there was no current menu posted.

POI (Plan of Improvement)

The Center will list all of the current week's meals and snacks and all substitutions on the menu and keep past menus on file for six months and will implement a system to monitor this.

Correction Deadline: 11/26/2019

Recited on 11/26/2019

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR) Met

Comment

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR) Met

Comment

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR) N/A

Comment

The Provider currently does not dispense/administer medication.

Safety

591-1-1-.11 Discipline(CR) Met

Comment

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR) Technical Assistance

Correction Deadline: 9/6/2019

Corrected on 11/26/2019

.36(3)(a-b) - Previous cite corrected.

Correction Deadline: 9/1/2019

Corrected on 11/26/2019

.36(4)(a) - Previous cite corrected. An inspection form dated October 30,2019 was observed to be maintained on file.

Correction Deadline: 8/28/2019

Corrected on 11/26/2019

.36(7)(c)1 - Previous cite corrected.

Technical Assistance

591-1-1-.36(7)(c)3. - Please ensure departure and return times are not the same on the school checklists for multiple schools unless the children are on the vehicle together at the same time.

Correction Deadline: 11/27/2019

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)

Met

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 6

Records with Missing/Incomplete Components: 0

Staff # 1	Met
Date of Hire: 05/29/2014	
Staff # 2	Met
Date of Hire: 08/11/1998	
Staff # 3	Met
Date of Hire: 11/11/2018	
Staff # 4	Met
Date of Hire: 06/06/2019	
Staff # 5	Met
Staff # 6	Met
Date of Hire: 01/01/1997	

Staff Credentials Reviewed: 6

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Not Met

Comment

Director provided one file(s) for employees hired since last visit.

Finding

591-1-1-.09(1)(c) requires the Center to ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. It was determined based on observation of staff record that a comprehensive records check expired for staff # 7 on November 20, 2019. The staff person did obtain a new records check.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that every Employee has a valid and current satisfactory Comprehensive Records Check Determination on file prior to being present at the Center while any child is present for care or before an individual age 17 or older resides in the Center. The Comprehensive Records Check Determination must have a Records Check Clearance Date that is no older than the preceding 12 months of the hire date; provided, however, if the Employee has had a lapse of employment from the child care industry that lasted for 180 days (6 months) or longer, a new satisfactory Comprehensive Records Check Determination is required. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The center will review the rules to ensure the CRC rules are maintained.

Correction Deadline: 11/26/2019

Finding

591-1-1-.09(1)(l)3. requires the Center to immediately require a new Comprehensive Records Check Determination for a Director, Employee or Provisional Employee at least once every five years. It was determined based on observation of staff record that a comprehensive records check expired for staff # 7 on November 20, 2019. The staff person did obtain a new records check.

POI (Plan of Improvement)

IMMEDIATE CORRECTION - The Center will ensure that each Director, Employee and Provisional Employee has a Comprehensive Records Check Determination on file that has been issued within the past five years. The program's owner or an officer/member of the corporation must view the A to Z Background Check video units pertaining to this records check rule and return the signed affidavit within one week from this visit date. The Center will review the rules to ensure CRC rules are maintained.

Correction Deadline: 11/26/2019

591-1-1-.14 First Aid & CPR

Met

Correction Deadline: 9/26/2019

Corrected on 11/26/2019

.14(2) - Previous cite corrected.

591-1-1-.33 Staff Training

Defer

Defer

591-1-1-.33(3)- this rule will be reviewed on the next licensing visit.

POI (Plan of Improvement)

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates.

Correction Deadline: 8/27/2019

Defer

591-1-1-.33(6)- Training will be reviewed on the next licensing visit.

POI (Plan of Improvement)

The Center will plan and schedule the required 10 hours of annual training each year and follow up to ensure the training is completed.

Correction Deadline: 8/27/2019

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Not Met

Finding

591-1-1-.32(1) requires the Center to maintain the required Staff:child ratios as follows: under 1 year or under 18 months if not walking = 1:6; 1 year and walking = 1:8; 2 years = 1:10; 3 years = 1:15; 4 years = 1:18; 5 years = 1:20;and 6 years and older = 1:25. A Center must establish groupings of children for care with maximum group sizes as follows: under 1 year = 12; under 18 months/not walking = 12; 1 year and walking = 16; 2 years = 20; 3 years = 30; 4 years = 36; 5 years = 40; and 6 years and older = 50. It was determined based on observation that one staff person was supervising both the front right and front back classrooms during naptime while another staff person was at lunch. The staff person left to supervise both classes was observed sitting in the rear classroom, leaving a ratio of 0:9 in the first right classroom. The majority of the children were asleep.

POI (Plan of Improvement)

The Center will hire additional Staff or reschedule current Staff to meet required Staff:child ratios and will organize children into groups that meet requirements.

Correction Deadline: 11/26/2019

Finding

591-1-1-.32(2) requires the Center maintain Staff:child ratios in mixed-age groups based on the age of the youngest group of children that includes more than twenty percent of the total number of children in the mixed-age group. It was determined based on observation that a ratio of 1:9 was maintained in the toddler classroom, when three one year old children and six two year-old children were observed with one staff. A ratio of 2:9 was required.

POI (Plan of Improvement)

The Center will provide adequate staff when there is a mixed-age group.

Correction Deadline: 11/26/2019

Recited on 11/26/2019

591-1-1-.32 Supervision(CR)

Not Met

Finding

591-1-1-.32(7) requires that children be supervised at all times and that the persons supervising in the child care area be alert, able to respond promptly to the needs and actions of the children being supervised, as well as the actions of the chaperones and Students-in-Training, and provide timely attention to the children's actions and needs. It was determined based on observation that one staff person was supervising both the front right and front back classrooms during naptime while another staff person was at lunch. The staff person left to supervise both classes was observed sitting in the rear classroom, leaving a ratio of 0:9 in the first right classroom. The majority of the children were asleep.

POI (Plan of Improvement)

The Center will train Staff and monitor to ensure they are providing supervision and watchful oversight to the children at all times.

Correction Deadline: 11/26/2019

The following information is associated with a Complaint Investigation Visit:

Safety

591-1-1-.36 Transportation(CR)

Technical Assistance

Correction Deadline: 8/27/2019

Corrected on 11/26/2019

.36(6) - Previous cite corrected. Please ensure every leg of transportation conducted is authorized in writing from the parent/guardian.

Correction Deadline: 8/27/2019

Corrected on 11/26/2019

.36(7)(a) - Previous cite corrected.