



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 8/29/2017    **VisitType:** Licensing Study    **Arrival:** 11:40 AM    **Departure:** 1:00 PM

**CCLC-2810**

**Family Resource Agency, Cloud Springs**

169 Fernwood Dr. Rossville, GA 30741 Catoosa County  
(706) 861-1831 lking@fragahs.com

**Regional Consultant**

Colleen Covey

Phone: (706) 256-7245

Fax: (706) 256-7244

colleen.covey@decal.ga.gov

**Mailing Address**

Same

<b>Compliance Zone Designation</b>			<b>Compliance Zone Designation</b> - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.  <b>Good Standing</b> - Program is demonstrating an acceptable level of performance in meeting the rules. <b>Support</b> - Program performance is demonstrating a need for improvement in meeting rules. <b>Deficient</b> - Program is not demonstrating an acceptable level of performance in meeting the rules.
08/29/2017	Licensing Study	Good Standing	
01/18/2017	Monitoring Visit	Good Standing	
08/25/2016	Licensing Study	Good Standing	

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	A	PreK	2	19	C	21	C	NA	NA	Transitioning,Na p
Total Capacity @35 sq. ft.: 21						Total Capacity @25 sq. ft.: 0				
Total # Children this Date: 19			Total Capacity @35 sq. ft.: 21			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Playground	18	C

**Comments**

Follow up to the Monitoring Visit that was conducted on January 18, 2017 was completed on this date.

Comprehensive criminal record checks were discussed.

Plan of Improvement: Developed This Date 08/29/2017

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



**Reminder:** All employees of child care programs must be fingerprinted before **January 1, 2017**. For instructions and to submit records check applications online, please visit [www.decalkoala.com](http://www.decalkoala.com). You are encouraged not to wait and to complete the process as soon as possible.



**Sign up Today!**

[www.qualityrated.decga.gov](http://www.qualityrated.decga.gov)

Any Licensed Program Eligible to Participate

**Free** Approved Training

**Free** Technical Assistance

Eligible for \$1,000 Materials Mini Grant

1, 2, 3 Star Rated Programs Receive Bonus Packages

Great Marketing Tool

Raises the Bar in Child Care

For More Information:

Email: [QualityRated@decga.gov](mailto:QualityRated@decga.gov) or Call: 855-800-7747

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

**Refutation Process:**

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@decga.gov](mailto:CCSRefutations@decga.gov).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://decga.gov/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

\_\_\_\_\_  
Heather Morgan, Program Official

\_\_\_\_\_  
Date

\_\_\_\_\_  
Colleen Covey, Consultant

\_\_\_\_\_  
Date



Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334  
Phone: (404) 657-5562 WWW.DECAL.GA.GOV

### Findings Report

**Date:** 8/29/2017 **VisitType:** Licensing Study

**Arrival:** 11:40 AM

**Departure:** 1:00 PM

---

**CCLC-2810****Family Resource Agency, Cloud Springs**

169 Fernwood Dr. Rossville, GA 30741 Catoosa County  
(706) 861-1831 lking@fragahs.com

**Mailing Address**  
Same

**Regional Consultant**

Colleen Covey

Phone: (706) 256-7245

Fax: (706) 256-7244

colleen.covey@decal.ga.gov

The following information is associated with a Licensing Study:

---

**Activities and Equipment**

---

**591-1-1-.12 Equipment & Toys(CR)****Met****Comment**

Observed-Variety Throughout Center

All equipment was observed to be secured on this date.

**591-1-1-.35 Swimming Pools & Water-related Activities(CR)****N/A****Comment**

No Swimming Activities Provided

---

**Children's Records**

---

**Records Reviewed: 5****Records with Missing/Incomplete Components: 0**

Child # 1	Met
Child # 2	Met
Child # 3	Met
Child # 4	Met
Child # 5	Met

---

**591-1-1-.08 Children's Records****Met****Comment**

Observed-Records Complete/Well Organized

**Facility****591-1-1-.06 Bathrooms** **Met****Comment**

Observation-Clean and Well Maintained

**591-1-1-.19 License Capacity(CR)** **Met****Comment**

Licensed Capacity Routinely Met

**591-1-1-.25 Physical Plant - Safe Environment(CR)** **Not Met****Finding**

591-1-1-.25(3) requires the Center and surrounding premises to be kept clean, free of debris and in good repair. Hygienic measures such as, but not limited to, screened windows and proper waste disposal procedures shall be utilized to minimize the presence of rodents, flies, roaches and other vermin at the Center. It was determined by consultant's observation that the light was not working in the first restroom on the left.

**POI (Plan of Improvement)**

The Center will have the Center and surrounding areas cleaned, make repairs where needed, and remove all debris is removed. The Center will implement a plan to keep areas clean and in good repair that includes regular monitoring.

**Correction Deadline: 8/29/2017****591-1-1-.26 Playgrounds(CR)** **Met****Comment**

Discussed-Fluff/Redistribute Surface

**Food Service****591-1-1-.15 Food Service & Nutrition** **Met****Comment**

Menu Meets USDA Guidelines

**591-1-1-.18 Kitchen Operations** **N/A****Comment**

Meals are provided by the local school district. The center does not have a kitchen.

**Health and Hygiene****591-1-1-.10 Diapering Areas & Practices(CR)** **N/A****Comment**

The center does not serve diapered children.

**591-1-1-.17 Hygiene(CR)** **Met****Comment**

Observed-Staff Remind Children Wash Hand

**591-1-1-.20 Medications(CR)** **Not Evaluated****Comment**

The Director stated that no medication has been administered since the previous visit was conducted on January 18, 2017. This rule was not evaluated on this date.

**Safety**

---

**591-1-1-.05 Animals** **N/A**

**Comment**

No Animals Kept

---

**591-1-1-.11 Discipline(CR)** **Met**

**Comment**

Observed-Positive Learning Environment

---

**591-1-1-.13 Field Trips(CR)** **N/A**

**Comment**

No Field Trips at This Time

---

**591-1-1-.36 Transportation(CR)** **N/A**

**Comment**

No Routine Transportation Provided

---

**Sleeping & Resting Equipment**

---

**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)** **Met**

**Comment**

Observed-Pleasant Naptime Environment

**Comment**

The center does not serve infants. Infant sleep rules are not applicable.

---

**Staff Records**

---

**Records Reviewed: 4**

**Records with Missing/Incomplete Components: 0**

---

Staff # 1 Met

Date of Hire: 04/22/2013

Staff # 2 Met

Date of Hire: 01/01/2017

Staff # 3 Met

Staff # 4 Met

Date of Hire: 02/20/2017

---

**Staff Credentials Reviewed: 4**

---

**591-1-1-.09 Criminal Records Check(CR)** **Met**

**Comment**

Criminal Records Check complete for all four staff members employed on this date. Three new staff members were added on this date.

---

**591-1-1-.14 First Aid & CPR** **Met**

**Comment**

Observed-100% Certified First Aid & CPR

---

**591-1-1-.33 Staff Training** **Met**

**Comment**

Observed - Documentation Of Training for the 2016 year.

Health and safety training was observed completed as required.

---

**591-1-1-.31 Staff(CR)**

**Met**

**Comment**

Consultant observed staff comply with applicable laws and regulations on this date.

<b>Staffing and Supervision</b>
---------------------------------

---

**591-1-1-.32 Staff:Child Ratios and Group Size(CR)**

**Met**

**Comment**

Observed-Appropriate Staff:Child Ratios

---

**591-1-1-.32 Supervision(CR)**

**Met**

**Comment**

Observed-Adequate Supervision