



Bright from the Start Georgia Department of Early Care and Learning
2 Martin Luther King Jr. Drive SE, 670 East Tower
Atlanta, GA 30334

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

Date: 2/26/2020 **VisitType:** Complaint Investigation & Monitoring Visit **Arrival:** 11:30 AM **Departure:** 4:00 PM

CCLC-26228

Discovery Point #3

3800 Howell Ferry Road Duluth, GA 30096 Gwinnett County
 (770) 623-3090 dp03@discoverypoint.com

Regional Consultant

Stacy Whitten

Phone: (770) 405-7920

Fax: (404) 478-8021

stacy.whitten@dec.al.gov

Mailing Address

Same

Quality Rated: ★ ★ ★

Compliance Zone Designation			Compliance Zone Designation - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient. Good Standing - Program is demonstrating an acceptable level of performance in meeting the rules. Support - Program performance is demonstrating a need for improvement in meeting rules. Deficient - Program is not demonstrating an acceptable level of performance in meeting the rules.
02/26/2020	Complaint Closure	Good Standing	
02/26/2020	Complaint Investigation & Monitoring Visit	Good Standing	
08/28/2019	Incident Investigation Closure	Good Standing	

Ratios/License Capacity

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	1st Left	Infants and One Year Olds	2	7	C	18	C	NA	NA	Feeding, Nap, Floor Play
Main	1st Right	Two Year Olds and Three Year Olds	2	15	C	21	C	NA	NA	Nap
Main	2nd Left	One Year Olds	2	12	C	15	C	NA	NA	Diapering, Nap, Transitioning
Main	2nd Right	PreK	2	19	C	24	C	NA	NA	Nap
Main	3rd Left	Two Year Olds and Three Year Olds	2	16	C	19	C	NA	NA	Nap
Main	3rd Right	Three Year Olds and Four Year Olds	2	15	C	26	C	NA	NA	Nap
Main	4th Right	PreK	2	15	C	29	C	NA	NA	Nap
Main	5th Right	PreK	2	20	C	26	C	NA	NA	Nap
Main	Dining-Cafe'		0	0	C	44	C	NA	NA	
Total Capacity @35 sq. ft.: 195					Total Capacity @25 sq. ft.: 0		Building @35 capacity limited by Fire Marshall Limitations			
Total # Children this Date: 119			Total Capacity @35 sq. ft.: 195			Total Capacity @25 sq. ft.: 0				

Building	Playground	Playground Occupancy	Playground Compliance
Main	Left Rear	69	C
Main	Left Side	20	C

Comments

The purpose of this visit was to conduct a complaint investigation and monitoring visit.

Plan of Improvement: Developed This Date 02/26/2020

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/RulesAndRegulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to CCSRefutations@dec.state.ga.us.

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients. If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)

**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.dec.state.ga.us/>
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or qualityrated@dec.state.ga.us

Michelle Malizioso, Program Official

Date

Stacy Whitten, Consultant

Date



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Findings Report

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The following information is associated with a Monitoring Visit:

Activities and Equipment

591-1-1-.12 Equipment & Toys(CR)

Met

Comment

A variety of equipment and toys were observed throughout the center.

Comment

Equipment and furniture observed to be properly secured, as applicable.

591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

Comment

Center does not provide swimming activities.

Facility

591-1-1-.19 License Capacity(CR)

Met

Comment

Licensed capacity observed to be routinely met by center.

591-1-1-.25 Physical Plant - Safe Environment(CR)

Technical Assistance

Comment

Center appears clean and well maintained.

Comment

No hazards observed accessible to children on this date.

Technical Assistance

591-1-1-.25(3) - Consultant discussed with provider to monitor and repair or replace the door trim inside the boys bathroom in the back right PreK classrooms, where rust accumulation is beginning to develop.

Correction Deadline: 2/26/2020

591-1-1-.26 Playgrounds(CR)**Technical Assistance****Comment**

Playground observed to be clean and in good repair.

Technical Assistance

591-1-1-.26(4) - Consultant discussed with provider to monitor and ensure the pole cap on the fencing on the back playground is securely attached, where it is becoming loose and detached.

Correction Deadline: 2/26/2020**Technical Assistance**

591-1-1-.26(9) - Consultant discussed with provider to monitor the window screen on the left window, on the back middle playground, where a hole is developing in the material.

Correction Deadline: 2/26/2020

Health and Hygiene

591-1-1-.10 Diapering Areas & Practices(CR)**Met****Comment**

Proper diapering procedures observed.

591-1-1-.17 Hygiene(CR)**Met****Comment**

Staff were observed to remind children to wash hands.

591-1-1-.20 Medications(CR)**Met****Comment**

Documentation for medication dispensing observed complete.

Safety

591-1-1-.11 Discipline(CR)**Met****Comment**

Staff were observed to maintain a positive learning environment on this date.

591-1-1-.36 Transportation(CR)**Met****Comment**

Complete documentation of transportation observed.

Sleeping & Resting Equipment

591-1-1-.30 Safe Sleeping and Resting Requirements(CR)**Met****Comment**

Discussed SIDS and infant sleeping position.

Comment

Pleasant naptime environment observed.

Staff Records

Records Reviewed: 14**Records with Missing/Incomplete Components: 0**

Staff # 1

Met

Records Reviewed: 14

Records with Missing/Incomplete Components: 0

Date of Hire: 04/29/2019

Staff # 2 Met

Date of Hire: 02/05/2020

Staff # 3 Met

Date of Hire: 01/13/2020

Staff # 4 Met

Date of Hire: 01/23/2019

Staff # 5 Met

Date of Hire: 05/17/2018

Staff # 6 Met

Staff # 7 Met

Date of Hire: 01/22/2018

Staff # 8 Met

Date of Hire: 05/06/2013

Staff # 9 Met

Date of Hire: 01/31/2020

Staff # 10 Met

Date of Hire: 06/04/2008

Staff # 11 Met

Date of Hire: 07/24/1996

Staff # 12 Met

Date of Hire: 08/11/2002

Staff # 13 Met

Date of Hire: 01/14/2008

Staff # 14 Met

Date of Hire: 09/04/2018

Staff Credentials Reviewed: 8

591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)

Met

Comment

Criminal record checks were observed to be complete. Consultant observed evidence of completed satisfactory comprehensive background checks for all employees on this date.

Comment

Director provided eleven file(s) for employees hired since last visit.

591-1-1-.31 Staff(CR)

Met

Comment

Staff observed to be compliant with applicable laws and regulations.

Staffing and Supervision

591-1-1-.32 Staff:Child Ratios and Group Size(CR)

Met

Comment

Center observed to maintain appropriate staff:child ratios.

591-1-1-.32 Supervision(CR)

Met

Comment

Staff observed to provide direct supervision and be attentive to children's needs.