



**Bright from the Start Georgia Department of Early Care and Learning  
2 Martin Luther King Jr. Drive SE, 670 East Tower  
Atlanta, GA 30334**

Phone: (404) 657-5562 WWW.DECAL.GA.GOV

**Date:** 9/23/2020    **VisitType:** Monitoring Visit    **Arrival:** 1:00 PM    **Departure:** 4:30 PM

**CCLC-259**

**Kids 'R' Kids #32**

1224 Utoy Springs Road Atlanta, GA 30331 Fulton County  
(404) 629-5437 lscastleberry@krkcascade.com

**Regional Consultant**

Michelle Smith

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michelle.smith@decal.ga.gov

**Mailing Address**

Same

**Quality Rated:** ★

<b>Compliance Zone Designation</b>		
09/23/2020	Complaint Investigation & Monitoring Visit	Good Standing
09/03/2020	Monitoring Visit	Good Standing
03/04/2020	Licensing Study	Good Standing

**Compliance Zone Designation** - A summary measure of a program's 12 month monitoring history, as it pertains to child care health and safety rules. The three compliance zones are good standing, support, and deficient.

**Good Standing** - Program is demonstrating an acceptable level of performance in meeting the rules.

**Support** - Program performance is demonstrating a need for improvement in meeting rules.

**Deficient** - Program is not demonstrating an acceptable level of performance in meeting the rules.

**Ratios/License Capacity**

Building	Room	Age Group	Staff	Children	NC/C	Max 35 SF.	35 SF. Comp.	Max 25 SF.	25 SF. Comp.	Notes
Main	100		0	0	C	12	C	NA	NA	Not In Use
Main	150		0	0	C	12	C	NA	NA	Not In Use
Main	200		0	0	C	15	C	NA	NA	Not In Use
Main	250		0	0	C	20	C	NA	NA	Not In Use
Main	300		0	0	C	23	C	NA	NA	Not In Use
Main	350		0	0	C	22	C	NA	NA	Not In Use
Main	400		0	0	C	22	C	NA	NA	Not In Use
Main	450		0	0	C	22	C	NA	NA	Not In Use
Main	500		0	0	C	21	C	NA	NA	Not In Use
Main	550		0	0	C	25	C	NA	NA	Not In Use
Main	Cafeteria		0	0	C	23	C	NA	NA	Not In Use
Main	Gym		0	0	C	63	C	NA	NA	Not In Use

Total Capacity @35 sq. ft.: 280

Total Capacity @25 sq. ft.: 0

Total # Children this Date: 0

Total Capacity @35 sq. ft.: 280

Total Capacity @25 sq. ft.: 0

Building	Playground	Playground Occupancy	Playground Compliance
Main	Infant/Toddler	38	C
Main	Preschool	47	C
Main	School-Age	341	C
Main	Two years	23	C

### **Comments**

Due to COVID-19 a virtual complaint investigation interview was conducted on September 25, 2020 with the owner and director of the facility.

A final copy of the Complaint Investigation was emailed to the Provider on October 20, 2020.

Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date. The program was in compliance with the Executive Order issued on May 12, 2020.

Plan of Improvement: No Plan Developed

Any rule violation which subjects a child to injury or life-threatening situation or any rule violations previously cited but not corrected, may result in the imposition of an adverse enforcement action. Serious or continued noncompliance may also jeopardize participation in one or more DECAL program(s).



Please refer to the website, <http://www.dec.state.ga.us/CCS/Regulations.aspx>, for information regarding October 1, 2018 rule changes about Criminal Records Checks that may affect your facility. In summary,

- New records checks will be required to be completed if a staff member experiences a six month break in service from the child care industry
- New clearance is required at least once every five years
- Any staff member solely responsible for supervising children will be required to have completed a comprehensive background clearance
- All staff members are required to have completed at least a national fingerprint based clearance check
- Any staff member with only the national fingerprint based clearance, must be under constant and direct supervision of a staff member with a satisfactory comprehensive records check clearance
- Facilities are required to use DECAL KOALA for Criminal Records Checks, including to verify portability of an employee

O.C.G.A. Section 42.1.12(i)(2) requires Bright from the Start: Georgia Department of Early Care and Learning to notify licensed child care programs on accessing and retrieving from the Georgia Bureau of Investigation's (GBI) website a list of the names and addresses of all registered sexual offenders. Please see GBI's website located at <http://gbi.georgia.gov> to access the Georgia Sex Offender Registry.

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#### Refutation Process:

You have the right to refute any of the citations noted in this report with which you disagree. To refute a citation(s), e-mail the following information to [CCSRefutations@dec.state.ga.us](mailto:CCSRefutations@dec.state.ga.us).

- 1) Facility name, license number and visit date
- 2) Your name, title/relationship to the facility, e-mail address & up to two phone number(s) where you can be reached
- 3) Specific rule number(s) that you are refuting, along with your concerns or questions regarding the rule citation

Refutations must be submitted to Child Care Services (CCS) within 10 business days of the completion date.

A sample form for submitting a refutation can be found at: <http://dec.state.ga.us/ChildCareServices/RefutationInformation.aspx>

Your refutation will be forwarded to the appropriate CCS manager, who will follow up with you about your concerns. If you have any questions about this process, contact our office at 404-657-5562.

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**Bright from the Start recommends that all licensed child care providers carry liability insurance coverage sufficient to protect its clients.** If you do not have this liability insurance, you are required to post a notice with ½ inch letters in a conspicuous location in the program, notify the parent or guardian of each child in care in writing, obtain their signature to acknowledge receipt and maintain this written acknowledgment on file at the program at all times while the child attends the program and for 12 months after the child's last date of attendance. (O.C.G.A. Section 20-1A-4)



**Important New Deadlines:**

Your program must be Quality Rated by December 31, 2020 in order to continue to receive Childcare and Parent Services (CAPS).

Get started today! Sign up by completing a short online application: <https://qualityrated.decal.ga.gov/>  
Request free technical assistance to help you earn your star rating by contacting the Quality Rated help desk at 855-800-7747 or [qualityrated@decal.ga.gov](mailto:qualityrated@decal.ga.gov)

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Linda Castleberry, Program Official

Date

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Michelle Smith, Consultant

Date



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### Findings Report

**Date:** 9/23/2020 **VisitType:** Monitoring Visit **Arrival:** 1:00 PM **Departure:** 4:30 PM

#### CCLC-259

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The following information is associated with a Monitoring Visit:

### Activities and Equipment

#### 591-1-1-.12 Equipment & Toys(CR)

Met

#### Comment

A Virtual Visit was conducted due to the COVID-19 pandemic. Additional cleaning and sanitizing requirements due to the COVID-19 pandemic were discussed and observed during a virtual walk through on this date.

#### 591-1-1-.35 Swimming Pools & Water-related Activities(CR)

Met

#### Comment

Center does not provide swimming activities.

### Facility

#### 591-1-1-.19 License Capacity(CR)

Met

#### Comment

Licensed capacity observed to be routinely met by center.

#### 591-1-1-.25 Physical Plant - Safe Environment(CR)

Met

#### Comment

Please be mindful to keep items that pose a hazard inaccessible to children.

#### 591-1-1-.26 Playgrounds(CR)

Met

#### Comment

Virtual Complaint Investigation conducted. Playground was not observed.

### Health and Hygiene

#### 591-1-1-.10 Diapering Areas & Practices(CR)

Met

#### Comment

A virtual complaint investigation interview was conducted. Diapering practices were not observed.

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**591-1-1-.17 Hygiene(CR)****Met****Comment**

A virtual complaint investigation interview was conducted. Health and hygiene was not observed.

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**591-1-1-.20 Medications(CR)****Met****Comment**

A virtual complaint investigation interview was conducted. This rule was not evaluated.

**Safety**

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**591-1-1-.11 Discipline(CR)****Met****Comment**

A virtual complaint investigation interview was conducted. The Provider explained to the Consultant was redirection looked like inside the classroom.

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**591-1-1-.36 Transportation(CR)****Defer****Defer**

591-1-1-.36(7)(c)2.-A virtual complaint investigation was conducted. This rule will be evaluated at a later date.

**POI (Plan of Improvement)**

The driver/other designated person will immediately document in writing with a check/mark/symbol each time a child gets on and off the vehicle.

**Correction Deadline: 3/4/2020****Sleeping & Resting Equipment**

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**591-1-1-.30 Safe Sleeping and Resting Requirements(CR)****Met****Comment**

A virtual complaint investigation interview was conducted. Consultant did not evaluate this rule during the virtual visit.

**Staff Records**

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**Records Reviewed: 93****Records with Missing/Incomplete Components: 0**

Staff # 1	Met
Staff # 2	Met
Staff # 3	Met
Staff # 4	Met
Date of Hire: 06/03/2019	
Staff # 5	Met
Date of Hire: 06/06/2017	
Staff # 6	Met
Staff # 7	Met

Staff # 8 Date of Hire: 09/16/2019	Met
Staff # 9	Met
Staff # 10	Met
Staff # 11	Met
Staff # 12 Date of Hire: 01/26/2018	Met
Staff # 13	Met
Staff # 14	Met
Staff # 15	Met
Staff # 16	Met
Staff # 17	Met
Staff # 18	Met
Staff # 19	Met
Staff # 20	Met
Staff # 21	Met
Staff # 22	Met
Staff # 23	Met
Staff # 24 Date of Hire: 09/13/2017	Met
Staff # 25 Date of Hire: 08/23/2003	Met
Staff # 26	Met
Staff # 27	Met
Staff # 28	Met
Staff # 29 Date of Hire: 08/24/2014	Met

Staff # 30	Met
Staff # 31	Met
Staff # 32	Met
Staff # 33	Met
Date of Hire: 10/12/2010	
Staff # 34	Met
Staff # 35	Met
Staff # 36	Met
Staff # 37	Met
Staff # 38	Met
Staff # 39	Met
Date of Hire: 09/10/2019	
Staff # 40	Met
Date of Hire: 12/18/2015	
Staff # 41	Met
Date of Hire: 01/09/2019	
Staff # 42	Met
Date of Hire: 09/05/2019	
Staff # 43	Met
Staff # 44	Met
Staff # 45	Met
Date of Hire: 08/27/2016	
Staff # 46	Met
Staff # 47	Met
Staff # 48	Met
Staff # 49	Met
Staff # 50	Met

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Staff # 51	Met
Staff # 52	Met
Staff # 53	Met
Staff # 54	Met
Staff # 55	Met
Staff # 56	Met
Staff # 57	Met
Staff # 58	Met
Staff # 59	Met
Date of Hire: 07/26/2013	
Staff # 60	Met
Staff # 61	Met
Staff # 62	Met
Staff # 63	Met
Staff # 64	Met
Staff # 65	Met
Date of Hire: 10/28/2019	
Staff # 66	Met
Staff # 67	Met
Date of Hire: 11/21/2019	
Staff # 68	Met
Staff # 69	Met
Staff # 70	Met
Staff # 71	Met
Date of Hire: 03/07/2013	
Staff # 72	Met
Date of Hire: 09/30/2019	



Staff # 73 Date of Hire: 11/16/2015	Met
Staff # 74	Met
Staff # 75	Met
Staff # 76	Met
Staff # 77	Met
Staff # 78	Met
Staff # 79 Date of Hire: 02/26/2020	Met
Staff # 80	Met
Staff # 81	Met
Staff # 82	Met
Staff # 83	Met
Staff # 84	Met
Staff # 85	Met
Staff # 86 Date of Hire: 12/05/2016	Met
Staff # 87 Date of Hire: 08/15/2019	Met
Staff # 88	Met
Staff # 89	Met
Staff # 90	Met
Staff # 91	Met
Staff # 92 Date of Hire: 01/23/2019	Met
Staff # 93	Met

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**Staff Credentials Reviewed: 14**

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**591-1-1-.09 Criminal Records and Comprehensive Background Checks(CR)****Met****Comment**

Consultant reviewed all criminal records checks for 89 of 89 center staff. Consultant observed that all center staff to have a valid Satisfactory Comprehensive Criminal Records Check Determination letters issued by the Department.

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**591-1-1-.33 Staff Training****Defer****Defer**

591-1-1-.33(3)-A virtual complaint investigation interview was conducted. This rule will be evaluated during the next regulatory visit.

**POI (Plan of Improvement)**

The Center will develop and implement a plan to schedule and track this training for all employees based on their hire dates and will ensure that the training includes all required components as required.

**Correction Deadline: 4/3/2020**

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**591-1-1-.31 Staff(CR)****Met****Comment**

Staff observed to be compliant with applicable laws and regulations.

<b>Staffing and Supervision</b>
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**591-1-1-.32 Staff:Child Ratios and Group Size(CR)****Met****Comment**

A virtual complaint investigation interview was conducted. Staff ratios was discussed, but this rule was not evaluated.

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**591-1-1-.32 Supervision(CR)****Met****Comment**

A virtual complaint investigation interview was conducted. Consultant discussed supervision. This rule was not evaluated.